

Health Professions Council

Annual Report

To the

**Governor
Lieutenant Governor
Speaker of the House of Representatives**



February 1, 2016

*Board of Nursing
Board of Pharmacy
Texas Medical Board
Office of the Governor
Texas Optometry Board
Board of Dental Examiners
Funeral Service Commission
Board of Chiropractic Examiners
Board of Examiners of Psychologists
Board of Physical Therapy Examiners
Board of Podiatric Medical Examiners
Board of Veterinary Medical Examiners
Board of Occupational Therapy Examiners
Department of State Health Services, Professional Licensing and Certification Unit*



TEXAS HEALTH PROFESSIONS COUNCIL

Annual Report for Fiscal Year 2015

An Efficient Model for Licensing and Regulation

Members

Katherine Thomas

Board of Nursing

Gay Dodson

Texas State Board of Pharmacy

Mari Robinson

Texas Medical Board

Kelly Parker

Texas State Board of Dental

Examiners

Nicole Oria

Texas State Board of Veterinary

Medical Examiners

Darrel Spinks

Texas State Board of Examiners of

Psychologists

John Maline,

Executive Council of Physical

Therapy and Occupational

Therapy Examiners

Hemant Makan

Texas State Board of Podiatric

Medical Examiners

Patricia Gilbert

Texas Board of Chiropractic

Examiners

Chris Kloeris

Texas Optometry Board

Janice McCoy

Texas Funeral Service Commission

Timothy Speer

Department of State Health

Services

Kara Holsinger

Office of the Attorney General

Kara Crawford

Governor's Office

Staff

John Monk, *Administrative Officer*

Rita Ybarra, *Administrative Asst*

Dan Fletcher, *Website Admin*

Angie Berumen, *Database Admin*

James Kocurek, *Database Admin*

Richard White, *Systems Analyst*

Chris Gregory, *Systems Analyst.*

The Texas Health Professions Council (HPC) provides a unique solution for the multiple challenges of state regulation of health professions. The State of Texas created HPC to achieve the benefits of consolidation without sacrificing, the quality, independence, accessibility and accountability of independent health licensing and regulatory agencies. Originally, established in 1993, the Council has a membership of 15 agencies that represent over 45 professional licensing boards, certification programs, documentation programs, permit programs or registration programs; the Office of the Attorney General and the Office of the Governor. Executive Directors of each of the member agencies actively participate. Through this collaborative effort, the HPC has realized economies of scales in the areas of Information Technology, human resources and staff training. The HPC fosters a spirit of cooperation between agencies striving to achieve regulatory best practices and better serve their respective constituencies.



TEXAS HEALTH PROFESSIONS COUNCIL

Annual Report for Fiscal Year 2015
An Efficient Model for Licensing and Regulation

Framework

MEMBERS

For over twenty years, the Texas Health Professions Council (HPC) has provided a unique solution for the multiple challenges of state regulation of health professions. The State of Texas in 1993 created the Health Professions Council to achieve the potentially desirable outcomes of consolidation of small independent health licensing and regulatory agencies without sacrificing the quality, independence, accessibility and accountability of individual boards.

Members: The Council consists of one representative from each of the following:

- (1) the Texas Board of Chiropractic Examiners;
- (2) the State Board of Dental Examiners;
- (3) the Texas Optometry Board;
- (4) the State Board of Pharmacy;
- (5) the Texas State Board of Podiatric Medical Examiners;
- (6) the State Board of Veterinary Medical Examiners;
- (7) the Texas Medical Board;
- (8) the Texas Board of Nursing;
- (9) the Texas State Board of Examiners of Psychologists;
- (10) the Texas Funeral Service Commission;
- (11) the entity that regulates the practice of physical therapy;
- (12) the entity that regulates the practice of occupational therapy;
- (13) the Texas Department of State Health Service's Professional Licensing and Certification Unit
- (14) the Governor's office.
- (15) the Office of the Attorney General

The Council elects from its members a presiding officer and an assistant presiding officer to conduct the business of the Council. Continuing in their leadership roles, the presiding officer (Chair) is Hemant Makan, Executive Director from the Texas State Board of Podiatric Medical Examiners. The assistant presiding officer (Vice-Chair) is Chris Kloeris, Executive Director for the Texas Optometry Board. Council officers serve two-year terms ending August 31 of odd numbered years.



TEXAS HEALTH PROFESSIONS COUNCIL

Annual Report for Fiscal Year 2015
An Efficient Model for Licensing and Regulation

STATUTORY REQUIREMENTS

The Health Professions Council was created on the recommendation of the Texas Sunset Commission to achieve the efficiency and effectiveness goals of consolidation while avoiding the creation of a new bureaucracy. Repeated efforts to consolidate boards under one agency had received varied support while generating heated opposition from the professional associations. Experience in other states had shown that large umbrella agencies sometimes failed to meet the perceived benefits and desired objectives of improved consumer service and decreased costs (fig 1). Problems of consolidation included increased response time for services, decreased quality of services, lack of expertise in regulated professions, and decreased disciplinary actions against licensees. This cooperation has achieved the results of consolidation without the associated costs and upheaval.

The Council has mitigated problems of competition and conflict among the licensed professions by fostering an atmosphere of communication and cooperation. It has provided a forum for discussion of issues and allowed a coordinated response to legislative issues when requested by elected officials. The Council has no authority over member agencies.

STAFFING/FUNDING

The Health Professions Council employs a small staff (currently only 6 FTEs are assigned to the agency), to coordinate and or complete the tasks of the Council. The HPC staff is organized as a separate state agency (#364). Its staff report to the Council directly through supervision of its manager, the Administrative Officer, by the Council Chair. The Council utilizes its staff, along with committees consisting of staff from member agencies to carry out its activities. The Council is funded entirely by transfer of funds from member agencies. A rider in the biennial appropriations bill specifies prorated amounts. Agencies continue to offer written support for the Council in their individual Legislative Appropriations Requests.

Statutory language provides for the participating agencies to be collocated in the William P. Hobby Building at 333 Guadalupe St. to facilitate resource sharing. The remaining agencies are housed at the Department of State Health Services.



TEXAS HEALTH PROFESSIONS COUNCIL
Annual Report for Fiscal Year 2015
An Efficient Model for Licensing and Regulation

Economies of Scale

INFORMATION TECHNOLOGY SHARING

The Council has developed areas to realize cost savings across agencies. These economies of scale have been found primarily in the area of information technology. Other areas that undergo regular review to ensure best practices are incorporated in all of the regulatory agencies that the Council supports include Human Resources, accounting and finance, and employee training.

Employees benefit through increased training opportunities, access to employee assistance programs, and opportunities to refine job skills as administrative sharing allows greater staff specialization. The Council network provides opportunities for communication, shared expertise and joint problem-solving.

Web Administrator Position: During the 83rd Regular Session the Legislature approved the funding for a Web Administrator. The position has been used as designed to update the web infrastructure, design and security for all of the participating agencies. The position was filled in September of 2013 and work began in earnest. The Council continues to see improvement in the agency websites both from a security and content standpoint.

Gartner Security Project: In December of 2013 the Council agreed to participate in a program with the Department of Information Resources that provides a comprehensive analysis of the state of information technology security. The study provided the agencies with an in depth look at their current IT security, and provide best practices and any gap analysis the analysts discover. This service, using experts from Gartner Inc, would have been impossible from a cost standpoint if it were not for the agreement with DIR. The study was completed in the spring of 2014. The agencies met and determined that it would begin to implement the recommendations that had the highest impact and could fit within their current budget. The Council has been unsuccessful in securing an additional Full Time Equivalent to implement the remaining recommendations. The Council will request additional funding for the position in the next Legislative Session. Past success with the current ITSS framework that the Council takes their mission seriously by providing the most benefit at the lowest cost.



TEXAS HEALTH PROFESSIONS COUNCIL

Annual Report for Fiscal Year 2015

An Efficient Model for Licensing and Regulation

Shared Database System: The database system has been up and running since May 31, 2011 although work began in 2009. With any large scale system start up, the agencies participating in the Shared Solution experienced many challenges. The Council continues to work with the vendor to resolve issues that arise.

In Fiscal Year 2013 the agencies began the process of adding the Texas Funeral Service Commission to the database. That implementation is complete and the Texas Funeral Service Commission is online. This implementation another example of HPC responding to the changing environment of government regulation. Serving the needs of the State of Texas is at the core of our mission. The Council saw minimal interference with the agencies that are currently on the database system.

In the fall of 2015 the Council started an upgrade project that will provide the agencies with a better user interface and some much needed modifications to the system. As with any large scale upgrade many hours have gone in to ensure that agencies and ultimately the public users see minimal interruption of services.

Information Technology Sharing: The Council regularly studies the resources and needs of member agencies for Information Technology support. In light of the aforementioned Gartner Report, the Council has requested one additional Full Time Equivalent. The Council found that although some of its larger members (the Medical Board, the Board of Pharmacy, and the Board of Nursing) had resources devoted to meet its Information Technology support needs (or at least to address their needs in a prioritized fashion), some of the other smaller members struggled to meet their needs. The Gartner Report further supported that assertion.

The Council created a Shared Services Committee and assigned that committee to investigate models to provide member agencies the most efficient IT support possible. The Committee developed a program that facilitates sharing of information technology knowledge and resources among all of the member agencies in the Hobby building through its Technology Committee. In addition to the Regulatory Database Program, this program also utilizes staff, our own and one from the Texas Optometry Board to provide direct ongoing support services to twelve (12) of the smaller member agencies in the Hobby Building. The staff positions are funded through contributions from the agencies. This program has been operating since November 1, 2003.

For the Eighty Fourth Legislative Session (84th Reg), the Council requested additional funding for an additional Systems Support Analyst. The goal of this shared position is to address the recommendations of the Gartner Report. In today's technological environment, infrastructure and websites are under constant attack. Therefore, being able to respond to those attacks are critical. Based on the Council's success with the ITSS program, agencies are confident that their website upgrades will be a success.



TEXAS HEALTH PROFESSIONS COUNCIL

Annual Report for Fiscal Year 2015

An Efficient Model for Licensing and Regulation

HUMAN RESOURCES PROGRAM

The Human Resources Committee studied the needs of member agencies to determine what, if any, assistance the Council staff could provide in the area of Human Resources. The Council has developed a program to take a role in the HR functions of member agencies. The recommended program includes the basic job tasks of a Human Resource Specialist I. Specifically, it allows for the coordinating and processing of newly hired and terminating employees. It also includes the administration of employment screenings, evaluation of candidates and background checks. Until a time that the Council determines a need for a full time FTE to fulfill the position, the Council continues to provide various services. As Human Resources issues become more complex, the agencies will review the needs for HR professionals at the Council.

TRAINING OPPORTUNITIES

The member agencies share training opportunities for member agencies. One member agency staff member from the Board of Nursing offers new employee EEO training. HPC staff handle the coordination and documentation of the training. HPC provides a regular forum for the Employee's Retirement System staff to give presentations to member agency employees on investments through the Citistreet program.

HPC also works with the National Certified Investigator/Inspector Training (NCIT) program of the Council on Licensure, Enforcement, and Regulation (CLEAR) to provide training locally approximately once a year, providing the highest quality training at the lowest possible cost for HPC members and other state agencies employing investigators. Periodically, throughout the year CLEAR provides remote access training through the use of webinars. HPC has regularly provided access to these webinars on behalf of the members. The training is part of the Council's performance measures.

Courier Services: The Texas Medical Board (TMB) coordinates the sharing of a courier service with all of the member agencies in the Hobby building to facilitate movement of priority communication, and deposits, etc. with the Comptroller's office. TMB coordinates the contract, pays the vendor, and bills agencies based on use. Other non-HPC member small state agencies located in the Hobby building participate in this sharing as well.

Legislative Tracking: HPC member agencies have worked together to improve member agencies' Legislative Tracking. Smaller agencies that could not afford to purchase the services of Legislative Tracking Services, such as Texas Legislative Service or Gallery Watch, have gained access to that service at a much lower cost by sharing the service.



TEXAS HEALTH PROFESSIONS COUNCIL

Annual Report for Fiscal Year 2015
An Efficient Model for Licensing and Regulation

Regulatory Best Practices

AREAS OF SHARED INTEREST

The Council regularly brings new topics for members to discuss and review. This allows new ideas and practices to be thoroughly vetted prior to implementation. This saves both time and money. By allowing all agencies access to the expertise of both large and small agencies, ideas are reviewed with a depth of knowledge not often found in a single umbrella agency structure. This cooperation requires little, if any, additional appropriations or significant time commitments from any single agency and the results are available to all of the member agencies. The Council meetings serve further as a forum for member agency Executive Directors to identify common issues faced in licensing and regulation, share perspectives, and often move toward consistent policy stances.

Below are examples where agencies have found opportunities to implement regulatory best practices.

Improved Customer Service: The Council has also created a resource list of member agency staff that can communicate in languages other than English. Member agencies have agreed to share staff when it is needed to communicate effectively with customers.

Board Member Training Program: The Council has established a training program for the governing bodies (boards) of member agencies. The training has been compiled into a training manual. Each agency must customize the basic training program to include agency/board specific information. The training manual is updated every two years, following the Regular Legislative session.

Policy and Procedure Development: In the past the Council, through its committees has developed model policies and procedures for risk management, disaster recovery, and workforce policy/procedures. When new reporting requirements are mandated member agency staff meet on an ad hoc basis to review the requirements and instructions. As a group, they clarify expectations and seek further clarification to facilitate quality reporting.

Minimum Data Set: The Statewide Health Coordinating Council's recommends that the licensing boards for those professions named should change their licensing forms and data systems to include the collection of the minimum data set on an annual or biennial basis. During the 80th Regular Session significant progress was made in this direction. Council staff is worked diligently with the HPRC and DIR to implement the provisions of the Minimum Data Set. After the planned Regulatory Database System becomes operational only one agency will rely significantly on DIR to retain MDS information.



TEXAS HEALTH PROFESSIONS COUNCIL
Annual Report for Fiscal Year 2015
An Efficient Model for Licensing and Regulation

Peer-to-Peer Sharing/General Sharing: Member agencies back up each other in administrative functions such as accounting, purchasing, and payroll. These back up arrangements are typically short term in nature, such as for occasions when employees are out on illnesses, vacations or other short terms. However, in some cases, agencies may provide these services to one another for longer periods of time (such as for an extended vacancy) with or without compensation through interagency contract.

Agencies with certified purchasers assist agencies that are too small to have staff on board with such expertise through a “purchasing pool.” Member agency employees consult with one another, peer to peer, throughout the administrative and regulatory departments and divisions. There is a cost savings to member agencies when their staff share their efforts that cannot be specifically calculated. For example, agency financial staff routinely consult each other when preparing major financial reports such as the Annual Financial Report and the Legislative Appropriations Request. As a result of this relationship between member agency staff, reports are completed quicker, procedures are developed more efficiently, and other state agencies enjoy a reduction in inquiries and clarifications on required reports and procedures. HPC member agencies embrace the spirit of cooperation within the Health Professions Council. The larger member agencies often allow their staff to assist smaller agencies with tasks that the larger agencies are better equipped to handle. Although it cannot be quantified, it is expected that the assistance provided by larger agencies has prevented smaller agencies from having to request additional funding for staff to handle the routine administrative requirements of being a state agency.



TEXAS HEALTH PROFESSIONS COUNCIL

Annual Report for Fiscal Year 2015
An Efficient Model for Licensing and Regulation

Responsiveness

The Health Professions Council serves a wide variety of constituents. First and foremost it serves the citizens of Texas. The shared toll-free complaint line directly benefits consumers who can place one toll-free call to obtain information or initiate a complaint against any licensed health professional. Many consumers lack information necessary to determine which board to go to with their complaint. The greatest benefit to consumers is preservation of independent boards with specific expertise in investigation and resolution of consumer problems. Consumers and taxpayers benefit indirectly from improved efficiency and from cooperation among agencies, which produces cooperative rulemaking and less reliance on the administrative law system to resolve conflicts. Licensees benefit from retention of independent boards, which are more responsive and accessible to licensees, and from increased efficiency of the agencies. As more administrative tasks are shared, staff with specific expertise are more available to respond to needs of licensees and consumers. The Council goes to great lengths to ensure that all of their customers are served.

TOLL FREE COMPLAINT LINE

The Council operates a complaint system, which allows consumers to file complaints against any state-licensed health professional by calling one toll-free number. The shared complaint line improves effectiveness and efficiency by providing easy “one-stop” access for consumers and significant cost-savings for individual agencies. The 1-800 line receives an average of 2,250 calls per month, of those calls approximately 500 are routed to HPC staff. HPC receives a variety of inquiries. Many times the public is referred to one of our boards or to other state agencies. The cost of the system is shared by member agencies, which split the cost of equipment and lines and pay for long distance charges based on the percentage of calls assigned to each agency each month.

STATEWIDE FORUMS

The Council has assigned the Administrative Officer to represent HPC member agencies at meetings involving statewide forums. The Administrative Officer represents the views of member agencies in their licensing/regulatory role, generally. The Administrative Officer communicates back to the member agencies. Member agencies may increase their own participation in these forums, depending on the nature of the issues. The Council, through the HPC Chair also assigns member agencies to “outside” committees, as appropriate. Examples of the forums include the Department of Information Resources Occupational Licensing Steering Committee, and other workgroups and task forces. This approach allows member agencies to achieve representation and input into these processes.



TEXAS HEALTH PROFESSIONS COUNCIL
Annual Report for Fiscal Year 2015
An Efficient Model for Licensing and Regulation

Future Opportunities

The Health Professions Council's activities are mandated legislatively, identified by the Council to provide means for member regulatory agencies to coordinate administrative and regulatory efforts; or requested by various legislative entities or oversight bodies, such as the Governor's office, individual members of the Texas Senate or House of Representatives, the LBB, Comptroller's office, etc.

As agencies continue to align solutions with their own business processes there is a strong desire within the Council to anticipate future opportunities. As mentioned before the Council regularly reviews areas where agencies could improve services while still focusing on their core missions. In addition to expanding the Human Resources Pilot Program, the Council will work closely with the Governor's Office and the Legislative Budget Board to realize streamlined and consistent practices on behalf of the member agencies. Texas is growing rapidly, which indicates that the agencies will see increased workloads in the near future. Meeting the challenges of that increased workload is an opportunity the Council looks forward to in 2016.



TEXAS HEALTH PROFESSIONS COUNCIL
 Annual Report for Fiscal Year 2015
An Efficient Model for Licensing and Regulation

Health Professions Council - Administrative Office Budget	FY 2015 Budgeted
Board of Chiropractic Examiners	\$6,327
Board of Dental Examiners	\$239,859
Texas Medical Board	\$29,855
Board of Nursing	\$64,010
Executive Council of Occupational Therapy and Physical Therapy Examiners	\$17,641
Texas Optometry Board	\$22,060
Board of Pharmacy	\$314,453
Board of Podiatric Medical Examiners	\$6,773
Texas Department of State Health Services:	\$13,517
Board of Examiners of Psychologists	\$40,339
Board of Veterinary Medical Examiners	\$13,995
Texas Funeral Service Commission	\$12,986
Texas Board of Plumbing Examiners	\$162,821
<u>Texas Board of Land Surveying</u>	<u>\$16,120</u>
TOTAL MEMBER AGENCY TRANSFERS	\$960,755

	TEXAS			CALIFORNIA ***			Comparison of California to Texas		
Profession	FY2015* Estimated	Number ** of Licensees	Cost per Licensee	Expenditures	Number of Licensees	Cost per Licensee	Expenditures Difference	Number of Licensees	Cost per Licensee
Chiropractic	\$758,343	10,894	\$69.61	\$3,053,000	18,407	\$165.86	\$2,294,657	7,513	\$96.25
Dental	\$4,203,605	79,695	\$52.75	\$13,096,000	111,662	\$117.28	\$8,892,395	31,967	\$64.54
Medical (1)	\$11,829,430	85,244	\$138.77	\$59,249,000	171,876	\$344.72	\$47,419,570	86,632	\$205.95
Nurse & LVN	\$9,971,170	387,259	\$25.75	\$33,663,000	518,872	\$64.88	\$23,691,830	131,613	\$39.13
Optometry	\$440,765	4,287	\$102.81	\$1,669,000	8,821	\$189.21	\$1,228,235	4,534	\$86.39
PT/OT (2)	\$1,028,702	38,415	\$26.78	\$4,802,000	49,532	\$96.95	\$3,773,298	11,117	\$70.17
Pharmacy	\$6,699,569	95,814	\$69.92	\$16,719,000	123,901	\$134.94	\$10,019,431	28,087	\$65.02
Podiatric	\$288,932	2,011	\$143.68	\$950,000	2,288	\$415.21	\$661,068	277	\$271.53
Psychologists	\$896,744	9,072	\$98.85	\$3,506,000	22,336	\$156.97	\$2,609,256	13,264	\$58.12
Veterinarians	\$1,150,307	9,060	\$126.97	\$2,856,000	29,783	\$95.89	\$1,705,693	20,723	\$(31.07)
Totals	\$37,267,567	721,751	\$51.63	\$139,563,000	1,057,478	\$131.98	\$102,295,433	335,727	\$80.34
(1) For the purpose of comparison, the expenditures and number of licensees for California Acupuncture, Medicine, Osteopathic, and Physician Assistants are combined since they are combined in Texas.									
(2) For the purpose of comparison, the expenditures and number of licensees for the California Physical and Occupational Therapy Boards are combined since they are combined in Texas.									
* Source: This is an estimate of agency FY2015 expenditures from the agency's Operating Budget Section II.C.									
** Source: Health Professions Council Annual Report, February 1, 2015									
*** Source: 2013-2014 California Department of Consumer Affairs Annual Report									

Profession	TEXAS			FLORIDA ***			Comparison of Florida to Texas		
	FY2015* Estimated	Number ** of Licensees	Cost per Licensee	FY2014 Expenditures	Number of Licensees	Cost per Licensee	Expenditures Difference	Number of Licensees****	Cost per Licensee
Chiropractic	\$758,343	10,894	\$69.61	\$1,145,250	6,687	\$171.27	\$386,907	(4,207)	\$101.65
Dental	\$4,203,605	79,695	\$52.75	\$3,751,897	23,593	\$159.03	\$(451,708)	(56,102)	\$106.28
Medical (1)	\$11,829,430	85,244	\$138.77	\$18,762,964	82,008	\$228.79	\$6,933,534	(3,236)	\$90.02
Nurse & LVN	\$9,971,170	387,259	\$25.75	\$16,311,070	394,518	\$41.34	\$6,339,900	7,259	\$15.60
Optometry	\$440,765	4,287	\$102.81	\$512,047	3,453	\$148.29	\$71,282	(834)	\$45.48
PT/OT (2)	\$1,028,702	38,415	\$26.78	\$2,030,171	40,085	\$50.65	\$1,001,469	1,670	\$23.87
Pharmacy	\$6,699,569	95,814	\$69.92	\$6,859,095	87,060	\$78.79	\$159,526	(8,754)	\$8.86
Podiatric	\$288,932	2,011	\$143.68	\$361,312	1,939	\$186.34	\$72,380	(72)	\$42.66
Psychologists	\$896,744	9,072	\$98.85	\$866,523	5,462	\$158.65	\$(30,221)	(3,610)	\$59.80
Totals	\$36,117,260	712,691	\$50.68	\$50,600,329	644,805	\$78.47	\$14,483,069	(67,886)	\$27.80

(1) For the purpose of comparison, the expenditures and number of licensees for Florida Acupuncture, Medicine, Osteopathic, and Physician Assistants are combined since they are combined in Texas.

(2) For the purpose of comparison, the expenditures and number of licensees for the Florida Physical and Occupational Therapy are combined since they are combined in Texas.

* Source: This is an estimate of agency FY2015 expenditures from the agency's Operating Budget Section II.C.

** Source: Health Professions Council Annual Report, February 1, 2015

*** Source: Florida Department of Health Division of Medical Quality Assurance Annual Report and Long Range Plan FY 2014-2015

**** Numbers in parentheses indicate how many additional licensees Texas has than Florida

Profession	TEXAS	Number ** of Licensees	New York ***			Cost per Licensee	Comparison of New York to Texas	Number of Licensees****	Cost per Licensee Difference
	FY2015* Estimated		Cost per Licensee	FY2015 Budgeted	Number of Licensees		Expenditures Difference		
Chiropractic	\$758,343	10,894	\$69.61	\$0	5,364	\$0.00	(5,530)		
Dental	\$4,203,605	79,695	\$52.75	\$0	30,362	\$0.00	(49,333)		
Medical (1)	\$11,829,430	85,244	\$138.77	\$0	106,083	\$0.00	20,839		
Nurse & LVN	\$9,971,170	387,259	\$25.75	\$0	360,898	\$0.00	(26,361)		
Optometry	\$440,765	4,287	\$102.81	\$0	3,237	\$0.00	(1,050)		
PT/OT (2)	\$1,028,702	38,415	\$26.78	\$0	42,383	\$0.00	3,968		
Pharmacy	\$6,699,569	95,814	\$69.92	\$0	24,431	\$0.00	(71,383)		
Podiatric	\$288,932	2,011	\$143.68	\$0	2,462	\$0.00	451		
Psychologists	\$896,744	9,072	\$98.85	\$0	12,844	\$0.00	3,772		
Veterinarians	\$1,150,307	9,060	\$126.97	\$0	10,487	\$0.00	1,427		
Totals	\$37,267,567	721,751	\$51.63	\$63,737,000	598,551	\$106.49	(123,200)	\$54.85	
(1) For the purpose of comparison, the expenditures and number of licensees for New York Acupuncture, Medicine, Osteopathic, and Physician Assistants are combined since they are combined in Texas.									
(2) For the purpose of comparison, the expenditures and number of licensees for the New York Physical and Occupational Therapy are combined since they are combined in Texas.									
* Source: This is an estimate of agency FY2015 expenditures from the agency's Operating Budget Section II.C.									
** Source: Health Professions Council Annual Report, February 1, 2014									
*** Source: New York Office of the Professions http://www.op.nysed.gov/prof/statistics/15reg.htm									
**** Numbers in parentheses indicate how many additional licensees Texas has than New York									

Appendix A – Health Professions Council Disciplinary Data

Texas Board of Chiropractic Examiners
Health Professions Council
FY 2015 Annual Report

1. Total Number of Licensees & Registrants (As of August 31, 2015)	10894
Doctors of Chiropractic – Active	5085
Doctors of Chiropractic – Active, Continuing Ed deficiencies, eligible to renew	359
Doctors of Chiropractic – Suspended due to discipline, eligible to renew	3
Doctors of Chiropractic – Probation due to discipline, eligible to renew	17
Doctors of Chiropractic – Expired, eligible to renew	289
Doctors of Chiropractic – Inactive, eligible to renew	593
Chiropractic Radiologic Technologists – Active	101
Chiropractic Radiologic Technologists – Expired, eligible to renew	44
Chiropractic Clinics (Facilities) – Active Registration	4090
Chiropractic Clinics (Facilities) – Expired, eligible to renew	311
2. Number of New Licenses or Registrations Issued	770
Doctors of Chiropractic	300
Chiropractic Radiologic Technologists	20
Chiropractic Clinics (Facilities)	450
3. Numbers of Licenses or Registrations Renewed	9837
Doctors of Chiropractic – Active Renewal	5171
Doctors of Chiropractic – Inactive Renewal	623
Doctors of Chiropractic – Suspension Renewal	1
Chiropractic Radiologic Technologists (Rad Techs)	83
Chiropractic Clinics (Facilities)	3959
Percentage of Active DCs Renewing Licenses Online	89.74%
4. Jurisdictional Complaints Received or Re-Opened	296
Total number of complaints received	300
Less: Number of non-jurisdictional complaints received	(4)
5. Jurisdictional Complaints Resolved	315
Percent of jurisdictional complaints resolved with disciplinary action	44.76%
Average Time to Resolve a Jurisdictional Complaint	299.5 days
6. Jurisdictional Complaints Resulting in Disciplinary Action	141
Licenses Revoked or Surrendered in lieu of revocation	9
Licenses Suspended, No probation	0
Licenses Suspended, Probation	1
Licenses Suspended, Probation plus Fine/Stipulations	6
Cease & Desist Orders Issued	44
Fine Plus Stipulations	1
Fine Only	58
Formal Letter of Reprimand Plus Fine/Stipulation	8
Formal Letter of Reprimand Only	14
Stipulations	0
Additional CE Requirements	0

7. Types of Complaints Received in FY 15	
Lack of Diligence or Gross Inefficient Practice	43
Unprofessional Conduct (Fraud, Sexual misconduct, Billing for Services Not Rendered, Solicitation, Over treating/Overcharging, Patient Abandonment)	81
Practicing Outside Scope of Practice	11
Advertising	11
Criminal Conviction	9
Practicing Chiropractic without a License or with an Expired License OR Operating a Facility without a Registration or with an Expired Registration	79
Failure to Comply with a Board Order	15
Failure to Report Change of Address	22
Failure to Furnish Records or Maintain Adequate Records	29
Default on Student Loan	4
Other	19
**Note: Some complaints allege a combination of the above categories. For accounting purposes, each complaint is only counted once above.	

TEXAS STATE BOARD OF DENTAL EXAMINERS (TSBDE)

AGENCY #504

HEALTH PROFESSIONS COUNCIL ANNUAL REPORT FOR FISCAL YEAR 2015

1.) Total Number Regulated by Agency:	79,695
Dentists (1):	16,875
Dental Hygienists (2):	13,355
Dental Assistants (3):	48,562
Dental Laboratories and Mobile Facilities:	903
2.) Total Who Became Subject to Regulation in Previous Year:	1,783
Dentists:	998
Dental Hygienists:	785
3.) Total Number of Complaints Received by Category (5):	630
Failure to Meet Standard of Care	176
Fraud	74
Dishonorable Conduct	69
Business Promotion	22
Over-diagnosis	33
Patient Hospitalization	44
Failure to Abide by Rules	55
Practice Dentistry Without a License	25
Abandonment	40
Sanitation	26
Allow Auxiliary to Practice Dentistry	20
Drug Diversion	5
Patient Abuse	1
Impairment	4
Failure to Comply with Board Order	10
Patient Mortality	9
Narcotics	6
Operating a Lab Without a License	3
Non-Jurisdictional	32
Other	1
Administration	2
Medical Records Privacy Act Violation	7
Professional Conduct	2
Negligence	0
5.) Total Fees Collected by Agency:	\$11,814,143
Health Related Profession Fees	8,525,895
Peer Assistance Program Fees	172,233
Health Related Profession Fees-HB11. GR Incr	3,100,190
Administrative Penalties	500
Administrative Services Fees	15,325
6.) Agency Expenses:	\$4,203,605
Salaries and Wages	2,472,334
Other Personnel Costs	209,959
Professional Fees and Services	257,266

TEXAS STATE BOARD OF DENTAL EXAMINERS (TSBDE)

AGENCY #504

HEALTH PROFESSIONS COUNCIL ANNUAL REPORT FOR FISCAL YEAR 2015

Fuels and Lubricants	0
Consumable Supplies	21.140
Utilities	19.288
Travel	65.509
Rent - Building	2.207
Rent - Machine and Other	13.944
Other Operating Expenses	1.141.958
Capital Expenditures	

7.) Unfunded Agency Needs:
N/A.

- (1) Total Dentists includes Dentists and Faculty Dentists.
- (2) Total Dental Hygienists includes Dental Hygienists and Faculty Dental Hygienists.
- (3) Total Dental Assistants includes Dental Assistants, CP Dental Assistants, NO Dental Assistants, and Sealant Dental Assistants. Dental Assistants who hold two or more certificates are counted more than once (per each certificate held).
- (4) Total Number Regulated by Agency includes out-of-state figures.
- (5) Some complaints have more than one allegation of the same and/or different type.

Note: Numbers may differ slightly from those contained in previous reports or other publications as a result of recent efforts to improve the accuracy of TSBDE data.

**TEXAS FUNERAL SERVICE COMMISSION
HPC ANNUAL REPORT
FISCAL YEAR 2015**

Number of individuals regulated by the agency	4,811
Number of facilities regulated by the agency	1,553
Number of new individual licenses	340
Number of new facility licenses	79

Jurisdictional complaints received, by classification

Cemetery Issues	0
Crematory Issues	1
Licensing Issues	23
Service Issues	113
Vital Statistics	3
Inspection	10
<hr/> Total	<hr/> 150

Non-jurisdictional complaints referred to another agency (TDI, TDB) 34

Jurisdictional complaints resolved, by resolution type

Administratively Closed – No Violation	139
Administrative Penalty	25
Agreed Order – Probation	0
Agreed Order – Payment Plan	7
Compliance Served	11
Dismissed	1
Revocation of License	5
Suspended (Cease & Desist)	0
Miscellaneous	1
SOAH – Commission Agreed Order	4
SOAH – Commission Administrative Penalty	6
SOAH – Commission Order Other	0
SOAH – Commission Order to Dismiss	3
SOAH – Commission Order to Revoke	1
SOAH – Miscellaneous Closure by Agency	0
<hr/> Total	<hr/> 203

Non-jurisdictional complaints referred to another agency (TDI, TDB) 31

Fees collected by the agency for FY 2015	
Professional Fees	1,597,641
Administrative Penalties	51,397
<u>Total</u>	<u>\$1,649,038</u>

Expenses of the agency for FY 2015	
Salaries & Wages	535,183
Other Personnel Costs	91,631
Professional Fees and Services	32,757
Consumables	10,345
Utilities	1,936
Travel	40,254
Rent – Building	570
Rent – Machine and Other	3,253
Other Operating Expenses	125,900
<u>Total</u>	<u>\$841,829</u>

Statutory Authority: Texas Occupations Code Chapter 651

Unfunded Need

In the past three legislative sessions, the agency has requested funding for merit salary increases for its staff, which it has not received. The average salary at this agency is still well below the average salary at other Article VIII regulatory agencies.

Licenses by County: See Attached Report

Texas Medical Board – FY 15

1.	Total number of licensees:		85,244
	Physicians:	76,195	
	Acupuncturists:	1,205	
	Physician Assistant:	7,433	
	Surgical Assistant:	411	
2.	Total number of new licenses issued:		5,074
	Physicians:	4,295	
	Acupuncturists:	68	
	Physician Assistant:	676	
	Surgical Assistant:	35	
3.	Total number of renewal licenses issued:		48,137
	Physicians:	39,155	
	Acupuncturists:	1,148	
	Physician Assistant:	7,609	
	Surgical Assistant:	225	
4.	Total number of complaints received:	7,510	
5.	Total number of investigations opened:		1,853
	Physicians:	1,675	
	Acupuncturists:	4	
	Physician Assistant:	96	
	Surgical Assistants:	4	
	Other:	74	
6.	Total number of investigations completed:		1,905
	Physicians:	1,709	
	Acupuncturists:	6	
	Physician Assistant:	108	
	Surgical Assistant:	6	
	Other:	76	
7.	Total number and types of board-approved disciplinary actions taken:	332	

	2015			
	<u>Physician</u>	<u>Acupuncturists</u>	<u>Physician Assist.</u>	<u>Surgical Assist.</u>
Temporary Suspension & Restriction	23	0	1	0
Revocation/Surrender	43	1	6	2
Suspension	22	0	2	0
Restriction	132	0	10	0
Reprimand	37	1	5	0
Administrative Penalty	3	0	0	0
Cease and Desist	16	0	0	0
Licensed with Conditions	23	0	4	0
Licensed Denied following SOAH Hearing	1	0	0	0
Total number of disciplinary actions	300	2	28	2

8. Total number and types of remedial plans: **261**

	2015			
	<u>Physician</u>	<u>Acupuncturists</u>	<u>Physician Assist.</u>	<u>Surgical Assist.</u>
Remedial Plans	178	0	5	0
Licensure Remedial Plans	76	0	1	1
Total Remedial Plans	254	0	6	1

Statutory Authority: *Physicians-Texas Occupations Code Annotated, Chapter 164*
Physicians Assistants-Texas Occupations Code Annotated, Chapter 204
Acupuncturists-Texas Occupations Code Annotated, Chapter 205

ADDENDUM B
Annual Report of Non-Financial Data DECEMBER 2015

Texas Medical Board (TMB)
Complaints Received and Complaint Disposition By Type
Fiscal Year 15

Under the requirements of SB 104 (78R), TMB is required to submit a report each fiscal year that “provides aggregate information about all complaints received by the board categorized by type of complaint, including administrative, quality of care, medical error, substance abuse, other criminal behavior, and the disposition of those complaints by category.” (VTCA, OCCUPATIONS CODE §154.002). This report includes all complaints that were conducted under the provisions of SB 104 for licensed physicians and have been resolved from 9/1/14 through 8/31/15.

In preparing this report, the Board identified eight categories of complaints (including the five listed above) and their final dispositions. Within each of the eight complaint categories is a list of the associated violations (as provided by the Medical Practice Act) that fall within that category. This report includes only the primary allegation for each complaint at the time of the board action concerning the complaint, and does not include secondary allegations of violations that may be associated with a complaint. For dismissed cases, this is determined by the primary allegation at the time the investigation was filed. For cases with action, this is determined by the primary violation identified as the reason for the action.

Complaint Categories with Associated Violations of the Medical Practice Act

1. Administrative	2. Violation of Law/Criminal Behavior
Failure to release medical records	Unlicensed practice of medicine
Failure to report liability claims to the board	Operating an unlicensed pharmacy
Commits a rule violation-general	Conviction of felony or misdemeanor of moral turpitude
Fails to change address with the board	Performing a criminal abortion
CME	Violation of state or federal law connected
Failure to keep drug records	with physician’s practice
	Failure to sign a death certificate
3. Medical Error-	4. Mental/Physical Impairment-
Medical Errors	Illness
	Mental Impairment
	Physical Impairment
	Adjudged to be of unsound mind
5. Quality of Care	6. Disciplinary action by peers, another state, or military
Fails to keep proper medical records	Peer Review
Violates Rule 170-pain management rule	Discipline by another state
Improper Delegation	Discipline by the military
Failure to supervise delegates	
Delegation to an unqualified person	
Practice inconsistent w/public health & welfare	
Recurring health care liability claims	
Prescribing to a habitual user	
Non-therapeutic prescribing or treatment	
Prescribing in a manner inconsistent with public health and welfare	

7. Substance Abuse	8. Unprofessional Conduct-
Substance Abuse, incl. drunkenness and drug abuse	False, misleading or deceptive advertisement
	Failure to provide explanation of fees
	Solicitation of patients
	False or fraudulent billing
	Breach of confidentiality
	Failure to report a physician who poses a threat to the public
	Failure to comply with a board subpoena
	Fraud on application, taking a licensure exam, etc.
	Impersonating a physician or physician allowing impersonation
	Employing a person whose medical license is cancelled, suspended or revoked
	Associating in medical practice with a person whose medical license is cancelled, suspended or revoked OR who is unlicensed
	Aiding or abetting in the unlicensed practice of medicine
	Performs an abortion on a minor without parental consent
	Abusive Behavior
	Violation of a Board order
	Failure to communicate with a patient
	Non-sexual boundary violation
	Sexual boundary violation
	Writing false or fictitious prescriptions
	Drumming patients
	Failure to pay student loans

The following table shows the total number of complaints resolved in each category and the type of disposition for each complaint: resolved with disciplinary action against physician (license revocation/surrender, license suspension, license restriction, reprimand or administrative penalty); resolved with a cease and desist order; resolved with physician entering into a remedial plan; resolved with a referral to PHP; or dismissed. A grand total of 1,654 complaints that were opened under SB 104 requirements were resolved in FY '15.

Disposition of Complaints by Category

1. Administrative	2. Violation of Law/Criminal Behavior
Disciplinary Actions:	Disciplinary Actions:
Restriction/Terms and Cond. 1	Revocation/Voluntary Surrender 7
Reprimand 4	Suspension 2
	Restriction/Terms and Cond. 6
	Reprimand 1
Remedial Plans: 22	Remedial Plans: 66
Total Actions: 27	Total Actions: 82
Total Dismissed: 27	Total Dismissed: 52
Total Complaints Resolved: 54	Total Complaints Resolved: 134

3. Medical Error	4. Mental/Physical Impairment
Disciplinary Actions:	Disciplinary Actions:
Restriction/Terms and Cond. 5	Revocation/Voluntary Surrender 1
	Suspension 3
	Restriction/Terms and Cond. 4
Remedial Plans: 2	Referral to PHP 15
Total Actions: 7	Total Actions: 23
Total Dismissed: 45	Total Dismissed: 15
Total Complaints Resolved: 52	Total Complaints Resolved: 38
5. Quality of Care	6. Disciplinary action by peers, another state, or military
Disciplinary Actions:	Disciplinary Actions:
Revocation/Voluntary Surrender 21	Revocation/Voluntary Surrender 8
Suspension 3	Restriction/Terms and Cond. 18
Restriction/Terms and Cond. 60	Reprimand 5
Reprimand 13	Administrative Penalty 1
Remedial Plans: 52	Remedial Plans: 8
Total Actions: 149	Total Actions: 40
Total Dismissed: 586	Total Dismissed: 47
Total Complaints Resolved: 735	Total Complaints Resolved: 87
7. Substance Abuse	8. Unprofessional Conduct
Disciplinary Actions:	Disciplinary Actions:
Revocation/Voluntary Surrender 1	Revocation/Voluntary Surrender 18
Suspension 3	Suspension 9
Restriction/Terms and Cond. 5	Restriction/Terms and Cond. 31
Reprimand 2	Reprimand 15
	Administrative Penalty 1
Referral to PHP 38	Remedial Plans: 28
Total Actions: 49	Total Actions: 102
Total Dismissed: 14	Total Dismissed: 389
Total Complaints Resolved: 63	Total Complaints Resolved: 491

Board of Nursing – RN Statistics (FY 2015)

1. Total number of licensees:	285,945
2. Total number of new licenses issued:	22,235
3. Total number of renewal licenses issued:	131,307
4. Total number of complaints received:	9,782
5. Total number of jurisdictional complaints received:	9,021
6. Total number of jurisdictional complaints resolved:	10,329
7. Avg. length of time required for jurisdictional complaint resolution:	106 days
8. Total number of disciplinary sanctions imposed:	2191
Confidential TPAPN Order	96
Reinstatement Denied	10
Enforced Suspension/TPAPN	50
Fine And Remedial Education	76
Limited License	33
Petitioner for Licensure - Denied	3
Petitioner for Licensure - Denied (Executive Director)	28
Petitioner for Licensure – Approved with Fine and Remedial Education	39
Petitioner for Licensure – Approved with Remedial Education	149
Petitioner for Licensure – Approved with Stipulations	156
Petitioner for Licensure – Approved with Confidential TPAPN Order	51
Petitioner for Licensure – Approved with Enforced Suspension TPAPN	12
Reinstated with Stipulations	31
Reinstatement with TPAPN	1
Remedial Education	78
Remedial Education - Deferred	29
Reprimand With Stipulations	153
Revoked	301
Stipulations (Other)	2
Suspension - Enforced	71
Suspend/Probate	93
Voluntary Surrender	234
Warning	1
Warning with Stipulations - KSTAR	19
Warning with Stipulations, Deferred - KSTAR	8
Warning with Stipulations - Deferred	19
Warning with Stipulations	448

Statutory Authority: Texas Occupations Code, Chapters 301, 303 and 304.

Board of Nursing – LVN Statistics (FY 2015)

1. Total number of licensees:	101,314
2. Total number of new licenses issued:	6,063
3. Total number of renewal licenses issued:	47,341
4. Total number of complaints received:	5,394
5. Total number of jurisdictional complaints received:	4,816
6. Total number of jurisdictional complaints resolved:	5,738
7. Avg. length of time required for jurisdictional complaint resolution:	129 days
8. Total number of disciplinary sanctions imposed:	1,815
Confidential TPAPN Order	48
Reinstatement Denied	21
Enforced Suspension/TPAPN	41
Fine and Remedial Education	80
Limited License	20
Petitioner for Licensure - Denied	6
Petitioner for Licensure - Denied (Executive Director)	28
Petitioner for Licensure – Approved with Fine and Remedial Education	24
Petitioner for Licensure – Approved with Remedial Education	93
Petitioner for Licensure – Approved with Stipulations	126
Petitioner for Licensure – Approved with Confidential TPAPN Order	22
Petitioner for Licensure – Approved with Enforced Suspension TPAPN	5
Reinstated With Stipulations	35
Remedial Education	69
Remedial Education - Deferred	13
Reprimand	1
Reprimand with Stipulations	106
Revoked	418
Stipulations (Other)	1
Suspension - Enforced	63
Suspend/Probate	53
Voluntary Surrender	176
Warning	3
Warning with Stipulations - KSTAR	4
Warning with Stipulations - Deferred	7
Warning with Stipulations	352

Statutory Authority: Texas Occupations Code, Chapters 301, 303 and 304.

Texas Optometry Board

1. Total number of licensees:	4,409
2. Total number of new licenses issued:	225
3. Total number of renewal licenses issued:	4,240
4. Total number of complaints received:	173
5. Total number of jurisdictional complaints received:	156
Violation Act or Rules	86
Standard of care	34
Criminal charges	23
Fraud	6
Professional misconduct	2
Advertising	5
6. Total number of jurisdictional complaints resolved:	124
7. Average length of time required for jurisdictional complaint resolution:	156.54 days
8. Total number and types of board-approved disciplinary actions taken:	15
License Suspended:	0
Letter Agreement:	2
Administrative Penalty:	13

TEXAS STATE BOARD OF PHARMACY
STATISTICS FOR HPC ANNUAL REPORT

1.	Total number of licensees:		100,488
	Pharmacists:	31,807	
	Pharmacies:	7,914	
	Pharmacy Technicians:	41,990	
	Pharmacy Technician trainees:	18,777	
2.	Total number of new licenses issued:		17,908
	Pharmacists:	1,734	
	Pharmacies:	649	
	Pharmacy Technicians:	4,516	
	Pharmacy Technician trainees:	11,009	
3.	Total number of renewal licenses issued:		35,599
	Pharmacists:	16,131	
	Pharmacies:	3,376	
	Pharmacy Technicians:	16,092	
4.	Total number of complaints received:		5,925
5.	Total number of jurisdictional complaints received:		5,894
6.	Total number of jurisdictional complaints resolved:		5,922
7.	Average length of time required for jurisdictional complaint resolution:		170 days

TEXAS STATE BOARD OF PHARMACY
SANCTIONS IMPOSED BY THE ENTRY OF DISCIPLINARY ORDERS ON
PHARMACISTS, PHARMACIES, INTERNS, AND
APPLICANTS FOR LICENSURE AND INTERN REGISTRATIONS

			Pharmacist	Pharmacy	Total
Licenses Removed	18	(6%)			
Revoke			11	4	15
Retire			3	0	3
Suspensions	88	(29%)			
Suspension			8	7	15
Suspension w/Conditions			14	0	14
Suspension w/ Fine			1	0	1
Suspension/Fine/Conditions			0	0	0
Probation			2	1	3
Probation w/Conditions			14	8	22
Probation/Fine			4	6	10
Probation/Fine/Conditions			8	15	23
Restricted	8	(3%)	6	2	8
Other	141	(46%)			
Fine			44	17	61
Fine with Conditions			1	24	25
Fine and Reprimand			4	0	4
Fine, Reprimand with Conditions			3	18	21
Reprimand with Conditions			6	9	15
Reprimand			10	5	15
Require MHP Evaluation			0	0	0
Issuance License/Regist.	39	(13%)			
Grant with Suspension			0	0	0
Grant with Restrictions			0	0	0
Grant with Probation			2	2	4
Grant with Probation and Fine			2	3	5
Grant with Probation/Fine/Conditions			0	0	0
Grant with Probation and Conditions			3	0	3
Grant with Reprimand and Fine			0	1	1
Grant with Fine			6	12	18
Grant with Fine/Conditions			0	1	1
Grant with Reprimand			7	0	7
Reinstatements	3	(<1%)			
Grant			0	0	0
Grant with Probation/Conditions			3	0	3
Deny			0	0	0
Modifications	8	(3%)			
Grant			8	0	8
Deny			0	0	0
TOTAL FY15:	305	(100%)	170	135	305

FY15 Orders Entered Against Pharmacist Licenses	170	56%
FY15 Orders Entered Against Pharmacy Licenses	135	44%
FY15 Total Disciplinary Orders on Pharmacist/Pharmacy	305	100%

TEXAS STATE BOARD OF PHARMACY
DISCIPLINARY ORDERS ON PHARMACISTS, INTERNS, AND
APPLICANTS FOR LICENSURE AND INTERN REGISTRATIONS
NATURE OF VIOLATIONS*

	RPh	Phcy	Total	Total %
Diversions	20	8	28	9%
Illegal Delivery	0	0	0	
Illegal Possession of Rx Drugs	0	0	0	
Unauthorized Dispensing	4	1	5	
Theft	4	1	5	
Obtained C/S by Fraud	2	1	3	
No Valid Dr-Pt Relationship	10	5	15	
Convictions/Defer Adj	18	2	20	6%
Felony	3	0	3	
Misdemeanor	2	1	3	
Deferred Adjudication, Felony	5	1	6	
Deferred Adjudication, Misdemeanor	7	0	7	
Alcohol-Related	1	0	1	
Audit Discrepancies	3	9	12	4%
Drug	3	9	12	
Continuing Education	0	0	0	
Practice Deficiencies	38	66	104	34%
Dispensing Errors	14	29	43	
Dispensing Errors & No Counsel and/or No Drug Regimen Review	6	17	23	
No Counsel and/or DRR	15	15	30	
Compounding Sterile without Class S	1	1	2	
Shipping Rx to Other States w/o License	2	4	6	
Unprofessional Conduct	66	37	103	34%
Aiding and Abetting	2	1	3	
Allow Tech to Work without an Active Registration	12	11	23	
Falsified Application for Licensure	7	17	24	
Sterile Compounding w/o Proper Training	0	0	0	
Impairment	3	0	3	
Action by TSBP or Other Boards	12	7	19	
Non-Compliance with Previously Entered Order	23	0	23	
Non-Compliance with PRN Program	7	0	7	
Violation of Board Rules	0	1	1	
Other	9	0	9	3%
Modification	9	0	9	3%
Reinstatement	1	0	1	<1%
Request for Revocation/Retirement/Restrict	7	2	9	3%
Temporary Suspension Orders	6	9	15	5%
Other	2	2	4	1%
TOTAL FY15:	170	135	305	100%

* Board Orders/Agreed Board Orders may contain more than one type of violation. However, for purposes of this list, only one type of violation has been identified. The identified violation was selected as the primary violation.

TEXAS STATE BOARD OF PHARMACY
SANCTIONS IMPOSED BY THE ENTRY OF DISCIPLINARY ORDERS ON
PHARMACY TECHNICIANS, TECHNICIAN TRAINEES, AND
APPLICANTS FOR TECHNICIAN/TRAINEE REGISTRATIONS (FY2015)

		Total	Percent
Registration Removed		77	(24%)
Revoke	76		
Retire	1		
Suspensions		52	(16%)
Suspension	3		
Suspension, followed by Probation	3		
Suspension w/Conditions	5		
Suspension w/Conditions, followed by Probation	8		
Suspension/Fine	0		
Suspension/Fine w/Conditions, followed by Probation	0		
Probation	2		
Probation with Conditions	27		
Probation/Fine	2		
Probation/Fine with Conditions	2		
Restricted	0	0	(N/A)
Other		63	(20%)
Fine	44		
Fine with Conditions	1		
Fine/Reprimand	2		
Fine/Reprimand with Conditions	0		
Reprimand	16		
Reprimand with Conditions	0		
Issuance Registration		127	(40%)
Grant with Suspension	1		
Grant with Suspension/Fine	0		
Grant with Probation	16		
Grant with Probation/Conditions	18		
Grant with Probation/Conditions and Fine	2		
Grant with Probation and Fine	3		
Grant with Fine	47		
Grant with Fine and Reprimand	2		
Grant with Reprimand	38		
Deny	0		
Reinstatements		3	(1%)
Grant with Suspension, followed by Prob/Cond	0		
Grant with Probation/Conditions	1		
Grant with w/Conditions and Reprimand	0		
Grant with Fine	2		
Modifications	0	0	(N/A)
TOTAL FY15:		322 (100%)	

TEXAS STATE BOARD OF PHARMACY
DISCIPLINARY ORDERS ON PHARMACY TECHNICIANS, TECHNICIAN TRAINEES,
AND APPLICANTS FOR TECHNICIAN/TRAINEE REGISTRATIONS (FY2015)
NATURE OF VIOLATIONS

	Total	Percent
Diversion	13	(4%)
Theft	13	
Forged Rx	0	
Illegal Delivery	0	
Convictions/Deferred Adjudications	165	(51%)
Felony	11	
with Falsified Application	2	
Misdemeanor	25	
with Falsified Application	0	
Deferred Adjudication/Felony	44	
with Falsified Application	4	
Deferred Adjudication/Misdemeanor	67	
with Falsified Application	7	
Alcohol-Related (e.g., DWI)	4	
with Falsified Application	1	
Impairment	12	(4%)
Drug or Alcohol Dependency	10	
with Falsified Application	1	
Probable Cause	1	
Falsified Applications *	51	(16%)
Other Violations	37	(11%)
Gross Immorality	1	
Non-Compliance w/Previously Entered Order	20	
Performed Tech Duties w/Delinquent Registration	4	
Performed Pharmacist Duties	1	
Performed Tech Duties without Registration	8	
Action by TSBP or Other Board	0	
Negligence	2	
CE Shortage	1	
Request for Revocation/Retirement	43	(13%)
Reinstatement	1	(<1%)
Modify	0	(N/A)
TOTAL FY15:	322	(100%)

* Does not include the 14 falsified applications described above.

Texas State Board of Physical Therapy Examiners

1.	Total number of licensees:	24,429
2.	Total number of new licenses issued:	2,458
3.	Total number of renewal licenses issued:	10,235
4.	Total number of complaints received:	524
5.	Total number of jurisdictional complaints received:	524
6.	Total number of jurisdictional complaints resolved:	448
7.	Average length of time required for jurisdictional complaint resolution:	127 days
8.	Total number and types of board-approved disciplinary actions taken:	54
	Community Service:	11
	Suspension:	43
9.	Complaint Types Physical Therapy:	
	Criminal history/drug history	194
	Failed CE audit	126
	Fraudulent ad for “Physical Therapy”	26
	Patient injury/neglect/abandonment	31
	Practiced w/ expired license	8
	Fraudulent billing/documentation	37
	Practiced in an unregistered facility	58
	Disciplinary action taken by another jurisdiction	16
	Practice beyond the scope of licensure	10
	Failure to Properly Supervise Subordinates	5
	Practicing without a License	8
	Malpractic/HIPPA	5

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code.

“Sec. 452.351. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend, or revoke a license, place a license holder on probation, reprimand a license holder, impose an administrative penalty, or otherwise discipline a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board.

Texas State Board of Occupational Therapy Examiners

1.	Total number of licensees:	13,986
2.	Total number of new licenses issued:	1,376
3.	Total number of renewal licenses issued:	13,986
4.	Total number of complaints received:	246
5.	Total number of jurisdictional complaints received:	246
6.	Total number of jurisdictional complaints resolved:	211
7.	Average length of time required for jurisdictional complaint resolution:	114 Days
8.	Total number and types of board-approved disciplinary actions taken:	39
	Cease and Desist	1
	Community Service:	6
	Suspension:	18
	Surrender/Revocation	2
	Reinstatement	1
9.	Complaint Types Occupational Therapy:	
	Criminal history/drug history	118
	Practiced w/ expired license	10
	Fraudulent billing/documentation	27
	Practiced in an unregistered facility	12
	Patient injury/neglect/abandonment	10
	Failed CE audit	57
	Disciplinary action taken by another jurisdiction	10
	Practicing beyond the scope of Licensure	2

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code:

“Sec. 454.301. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend or revoke a license, or take other disciplinary action against a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code:

“Sec. 454.301. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend or revoke a license, or take other disciplinary action against a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board

Texas State Board of Podiatric Medical Examiners

1.	Total number of licensees:	1,613
	Radiology Technologists	469
2.	Total number of new licenses issued:	66
3.	Total number of renewal licenses issued:	1,093
4.	Total number of complaints received:	78
5.	Total number of jurisdictional complaints received:	75
6.	Total number of jurisdictional complaints resolved:	88
7.	Average length of time required for jurisdictional complaint resolution:	398.42 days
8.	Total number and types of board-approved staff disciplinary actions:	8
	License Cancellation:	4
	License Revocation	1
	Reprimands	1
	Administrative Penalties	\$0
	Warnings	2

Statutory Authority: Texas Occupations Code, Chapter 202

**BOARD OF EXAMINERS OF PSYCHOLOGISTS
HPC ANNUAL REPORT
FISCAL YEAR 2015**

Number of individuals regulated by the agency	8,303
Number of licenses regulated by the agency	9,512
Number of new licenses	668

Number of persons regulated by the agency by county See Appendix D

Jurisdictional complaints received, by classification

Administrative Violations	34
General Forensic	8
General Therapy	22
Sexual Misconduct	2
Child Custody	21
School Psychology	3
C.E. Violations	172
Cease/Desist	7
Miscellaneous	2
 Total	 271

Jurisdictional complaints resolved, by resolution type

Dismiss – No Violation	70
Disciplinary Action	24
Resigned in Lieu of Adjudication	2
Dismiss – C.E. Complaint	135
Resigned in Lieu of Adjudication – C. E.	4
Dismiss – Cease/ Desist Order	10
Dismiss – C. E. Fine	24
Applicant Eligibility Order	8
Revoked	2
 Total	 279

Fees collected by the agency for FY 2015

Professional Fees	\$ 1,574,003
General Revenue Fees	814,000
Administrative Penalties	20,850
Total	\$ 2,408,928

Expenses of the agency for FY 2015

Salaries and Wages	\$609,195
Other Personnel Costs	96,058
Professional Fees and Services	23,345
Consumables	9,446
Utilities	1,201
Travel	22,052
Rent – Building	2,748
Rent – Machine and Other	5,141
Other Operating Expenses	127,558
Total	\$896,744

Unfunded Needs

In the past three legislative sessions, the agency has requested funding for merit salary increases for its staff, which it has not received. While the 83rd Legislature did award a 1% across the board pay increase for all classified staff for each year of the 2014-2015 biennium, the 84th Legislature did not approve the agency's requests for salary increases for its classified employees. As a result, the average salary at this agency was \$10,423 below the average salary at other Article VIII regulatory agencies according to the most recent Legislative Workforce Summary published by the SAO.

TEXAS STATE BOARD OF VETERINARY MEDICAL EXAMINERS

1.	Total number of licensees: ¹	8935
2.	Total number of new licenses issued: ¹	1576
3.	Total number of complaints received:	470
4.	Total number of jurisdictional complaints received:	438
	a. Standard of Care: (Negligence, malpractice etc.).....	163
	b. Controlled Substance Registration: (Expired)	57
	c. Practicing Veterinary Medicine without License:.....	46
	d. Practicing Equine Dentistry without License.....	2
	e. Unprofessional Conduct: (Includes; honesty, Allowing illegal practice, violation of a Board Order, Record keeping, unauthorized treatment, Loan defaults).....	81
	f. Reinstated Investigation (appeals)	21
	g. Fraud.....	7
	h. Advertising	2
	i. Continuing Educations Violations: (shortage of hours)	20
	j. Criminal Activity:	0
	k. Other/Misc:	55
	l. Substance Abuse: (Alcohol and Drug abuse)	5
5.	Total number of non-jurisdictional complaints received: ²	32
6.	Total number of jurisdictional complaints resolved:	490
7.	Average length of time required for complaint resolution:	220 days
8.	Total number of on-site compliance inspections	644
9.	Total number of by mail compliance inspections	6
10.	Total number and types of <u>board-approved</u> disciplinary actions taken:	210
	a. Administrative Penalty Only.....	91
	b. Administrative Penalty, CE	18
	c. Administrative Penalty, CE, Formal Reprimand	12
	d. Administrative Penalty, CE, Informal Reprimand	3
	e. Administrative Penalty, CE, Jurisprudence Exam	1
	f. Administrative Penalty, CE, Jurisprudence Exam, Formal Reprimand.....	2
	g. Administrative Penalty, CE, Jurisprudence Exam, Peer Assistance, Suspension	2
	h. Administrative Penalty, Proof of DPS Registration.....	1
	i. Administrative Penalty, Formal Reprimand	16
	j. Administrative Penalty, Informal Reprimand.....	7
	k. Administrative Penalty, Jurisprudence Exam	4
	l. Administrative Penalty, Jurisprudence Exam, Formal Reprimand	26
	m. Administrative Penalty, Jurisprudence Exam, Informal Reprimand	2
	n. Administrative Penalty, Jurisprudence Exam, Peer Assistance, Formal Reprimand	1
	o. Administrative Penalty, Jurisprudence Exam, Peer Assistance, Probated Suspension, Proof of DPS Registration, Formal Reprimand	3
	p. Administrative Penalty, Probated Suspension, Formal Reprimand.....	2
	q. Cease & Desist	27
	r. CE, Informal Reprimand	2
	s. Formal Reprimand Only	5
	t. Informal Reprimand Only.....	10
	u. Jurisprudence Exam, Formal Reprimand	3

v. Peer Assistance	1
w. Peer Assistance, Probated Suspension, Formal Reprimand.....	4
x. Peer Assistance, Probated Suspension, Suspension, Formal Reprimand	1
y. Peer Assistance, Suspension, Formal Reprimand.....	1
z. Revocation.....	1
aa. Suspension	1
bb. Termination of Board Order.....	1
cc. Voluntary Surrender	3
11. Amount of fees collected by the agency:	\$3,235,520
12. Expenses of the agency:	\$1,366,566

Statutory Authority: Occupation Code, §801.401. The Board may revoke or suspend a license, impose a civil penalty, place a licensee or person whose license has been suspended on probation, or reprimand a licensee. The Board may require that a licensee who violates this Act participate in continuing education programs. The Board may also require a suspended licensee on probation to report regularly to the Board or limit practice to the areas prescribed by the Board.

¹As of end of Fiscal Year 2015 (08-31-2015), includes provisional licenses.

² The agency receives few non-jurisdictional complaints and they are not tracked.

Department of State Health Services (DSHS) Fiscal Year 2015

**Division for Regulatory Services
Health Care Quality Section
Professional Licensing and Certification Unit**

Advisory Board of Athletic Trainers
Chemical Dependency Counselor Licensing Program
Code Enforcement Officer Registration Program
Contact Lens Permit Program
Council on Sex Offender Treatment
Texas State Board of Examiners of Dietitians
Dyslexia Therapists and Practitioners
State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments
Texas State Board of Examiners of Marriage and Family Therapists
Massage Therapy Licensing Program
Medical Radiologic Technologist Certification Program
Texas Board of Licensure for Professional Medical Physicists
Texas Midwifery Board
Offender Education Program
Optician Registry Program
Texas Board of Orthotics and Prosthetics
Perfusionist Licensing Program
Personal Emergency Response System (PERS) Provider Licensing Program
Texas State Board of Examiners of Professional Counselors
Respiratory Care Practitioner Certification Program
Sanitarian Registration Program
Texas State Board of Social Worker Examiners
State Board of Examiners for Speech-Language Pathology and Audiology

Funding

The DSHS Professional Licensing and Certification Unit (PLCU) is organizationally placed within the Division for Regulatory Services, Health Care Quality Section. PLCU functions as a consolidated licensing operation for 23 regulatory programs and consists of:

- 8 governor-appointed licensing boards, each with independent rulemaking and enforcement authority;
- 2 governor-appointed licensing boards, each with independent enforcement authority and quasi-independent rulemaking authority;
- 1 licensing board appointed by the DSHS Commissioner with independent enforcement authority and quasi-independent rulemaking authority; and
- 12 licensing programs that do not have appointed boards, and for which the rulemaking authority is the Executive Commissioner of the Health and Human Services Commission and the enforcement authority is DSHS.

The boards and programs within PLCU do not function as independent state agencies. DSHS provides the staff, facilities, and infrastructure necessary to administer each program. PLCU operates with a functional organizational structure characterized by resource-sharing across programs.

PLCU is funded through the legislative appropriation to DSHS for Strategy D.1.4 (Health Care Professionals). This appropriation funds a total of 26 programs within DSHS, not all of which are organizationally placed within PLCU. The legislative appropriation is made to DSHS, not to the individual boards, programs, or unit.

Total fee revenue collected by PLCU programs in Fiscal Year 2015 was \$10,795,802 and total expenses of PLCU programs was \$4,885,850. Not all licensing fees collected by PLCU programs were appropriated to DSHS nor dedicated to the operation of PLCU. Most PLCU programs experience growth each year in the numbers of license holders; these increases are accompanied by greater demand for licensure services, including new and renewed license issuance, consumer complaint intake and processing, investigations, disciplinary action, and enforcement.

Advisory Board of Athletic Trainers

1. Total number of licensees:		3,358
Athletic Trainers	3,334	
Temporary Athletic Trainers	24	
2. Total number of new licenses issued:		431
3. Total number of renewal licenses issued:		1,363
4. Total number of complaints received:		14
Confidentiality	2	
Criminal History	1	
Sexual Misconduct	1	
Unlicensed Person/Facility	8	
Unprofessional Conduct	2	
5. Total number of jurisdictional complaints received:		14
6. Total number of complaint investigations completed:		4
7. Total number of jurisdictional complaints resolved:		6
Cease and Desist	5	
Violation Found - Corrected	1	
8. Average length of time required for jurisdictional complaint resolution:		176
9. Total fees collected:		\$477,409
10. Total expenses:		\$160,642

Statutory Authority: Occupations Code, Chapter 451

* Please see Table 1 for information regarding the number of license holders by county.

Chemical Dependency Counselor Licensing Program

1. Total number of licensees:		10,445
Licensed Chemical Dependency Counselors	5,550	
Registered Counselor Interns	4,643	
Clinical Training Institutions	244	
Certified Clinical Supervisors	8	
2. Total number of new licenses issued:		1,822
3. Total number of renewal licenses issued:		2,450
4. Total number of complaints received:		130
Abuse/Neglect/Exploitation	2	
Advertising/Mislabeling	1	
Confidentiality	7	
Criminal History	21	
Fraud/Deceit/Bribery	3	
Sexual Misconduct	7	
Standard of Care/Service/Product	7	
Unlicensed Person/Facility	8	
Unprofessional Conduct	74	
5. Total number of jurisdictional complaints received:		122
6. Total number of complaint investigations completed:		54
7. Total number of jurisdictional complaints resolved:		87
Cease and Desist	3	
License Expiration	8	
No Violation	6	
Not Substantiated	15	
Probated Suspension	1	
Reprimand	1	
Suspension	17	
Violation Found - Corrected	1	
Warning Letter	35	
8. Average length of time required for jurisdictional complaint resolution:		317
9. Total fees collected:		\$443,200
10. Total expenses:		\$316,295

Statutory Authority: Occupations Code, Chapter 504

* Please see Table 1 for information regarding the number of license holders by county.

Code Enforcement Officer Registration Program

1. Total number of licensees:		2,309
Code Enforcement Officers	2,241	
Code Enforcement Officers in Training	68	
2. Total number of new licenses issued:		342
3. Total number of renewal licenses issued:		890
4. Total number of complaints received:		4
Standard of Care/Service/Product	2	
Unlicensed Person/Facility	1	
Unprofessional Conduct	1	
5. Total number of jurisdictional complaints received:		4
6. Total number of complaint investigations completed:		6
7. Total number of jurisdictional complaints resolved:		5
License Expiration	3	
Not Substantiated	1	
Warning	1	
8. Average length of time required for jurisdictional complaint resolution:		676
9. Total fees collected:		\$130,190
10. Total expenses:		\$57,852

Statutory Authority: Occupations Code, Chapter 1952

* Please see Table 1 for information regarding the number of license holders by county.

Texas State Board of Examiners of Dietitians

1. Total number of licensees:		5,299
Licensed Dietitians	5,287	
Provisional Licensed Dietitians	12	
2. Total number of new licenses issued:		633
3. Total number of renewal licenses issued:		2,320
4. Total number of complaints received:		2
Standard of Care/Service/Product	1	
Unlicensed Person/Facility	1	
5. Total number of jurisdictional complaints received:		1
6. Total number of complaint investigations completed:		2
7. Total number of jurisdictional complaints resolved:		4
No Violation	2	
Not Substantiated	1	
Warning	1	
8. Average length of time required for jurisdictional complaint resolution:		1,231
9. Total fees collected:		\$286,365
10. Total expenses:		\$96,222

Statutory Authority: Occupations Code, Chapter 701

* Please see Table 1 for information regarding the number of license holders by county.

State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments

1. Total number of licensees:		782
Fitter/Dispenser of Hearing Instruments	619	
Temporary Training Permits	108	
Apprenticeship Permits	55	
2. Total number of new licenses issued:		79
3. Total number of renewal licenses issued:		313
4. Total number of complaints received:		13
Standard of Care/Service/Product	8	
Unlicensed Person/Facility	4	
Unprofessional Conduct	1	
5. Total number of jurisdictional complaints received:		13
6. Total number of complaint investigations completed:		1
7. Total number of jurisdictional complaints resolved:		12
Administrative Penalty	2	
Cease and Desist	2	
No Violation	6	
Probated Suspension	1	
Warning Letter	1	
8. Average length of time required for jurisdictional complaint resolution:		448
9. Total fees collected:		\$188,432
10. Total expenses:		\$114,171

Statutory Authority: Occupations Code, Chapter 402

* Please see Table 1 for information regarding the number of license holders by county.

Texas State Board of Examiners of Marriage and Family Therapists

1. Total number of licensees:		3,511
Marriage and Family Therapists	2,955	
Marriage and Family Therapist Associates	556	
2. Total number of new licenses issued:		367
3. Total number of renewal licenses issued:		1,522
4. Total number of complaints received:		50
Advertising/Mislabeled	1	
Confidentiality	2	
Criminal History	1	
Fraud/Deceit/Bribery	1	
Order Non-Compliance	1	
ReOpen/ReInstate	1	
Sexual Misconduct	3	
Standard of Care/Product	9	
Unlicensed Person/Facility	8	
Unprofessional Conduct	23	
5. Total number of jurisdictional complaints received:		49
6. Total number of complaint investigations completed:		16
7. Total number of jurisdictional complaints resolved:		28
Cease and Desist	3	
License Expiration	3	
No Violation	10	
Not Substantiated	1	
Voluntary Surrender	2	
Warning Letter	9	
8. Average length of time required for jurisdictional complaint resolution:		639
9. Total fees collected:		\$280,658
10. Total expenses:		\$240,319

Statutory Authority: Occupations Code, Chapter 502

* Please see Table 1 for information regarding the number of license holders by county.

Massage Therapy Licensing Program

1. Total number of licensees:		30,697
Massage Therapists	28,062	
Massage Therapy School/Training Programs	59	
Massage Therapy Instructors	1,296	
Massage Therapy Establishments	1,280	
2. Total number of new licenses issued:		2,570
3. Total number of renewal licenses issued:		13,083
4. Total number of complaints received:		299
Advertising/Mislabeled	5	
Criminal History	23	
Fraud/Deceit/Bribery	9	
Order Non-Compliant	1	
Sexual Misconduct	62	
Standard of Care/Service/Product	19	
Unlicensed Person/Facility	169	
Unprofessional Conduct	11	
5. Total number of jurisdictional complaints received:		299
6. Total number of complaint investigations completed:		105
7. Total number of jurisdictional complaints resolved:		276
Administrative Penalty	9	
Cease and Desist	155	
Denial	1	
License Expiration	6	
No Violation	8	
Not Substantiated	42	
Reprimand	2	
Revocation	3	
Surrender	7	
Suspension	1	
Violation Found and Corrected	6	
Warning Letter	29	
Withdrawn	7	
8. Average length of time required for jurisdictional complaint resolution:		162
9. Total fees collected:		\$2,235,619
10. Total expenses:		\$703,286

Statutory Authority: Occupations Code, Chapter 455

* Please see Table 1 for information regarding the number of license holders by county.

Medical Radiologic Technologist Certification Program

1. Total number of licensees:		30,221
Medical Radiologic Technologists	24,347	
Temp Medical Radiologic Technologists	681	
Limited Medical Radiologic Technologists	625	
Temp Limited Medical Radiologic Technologists	320	
Non-Certified Technicians	4,035	
Limited Curriculum Providers	3	
Non-Certified Technician Programs	25	
Hardship Exemptions	185	
2. Total number of new licenses issued:		3,669
3. Total number of renewal licenses issued:		11,559
4. Total number of complaints received:		31
Confidentiality	1	
Criminal History	2	
Fraud/Deceit/Bribery	3	
Standard of Care/Service/Product	1	
Unlicensed Person/Facility	12	
Unprofessional Conduct	12	
5. Total number of jurisdictional complaints received:		28
6. Total number of complaint investigations completed:		6
7. Total number of jurisdictional complaints resolved:		37
Cease and Desist	7	
License Expiration	10	
No Violation	4	
Not Substantiated	3	
Probated Suspension	1	
Reprimand	1	
Surrender	1	
Warning Letter	10	
8. Average length of time required for jurisdictional complaint resolution:		413
9. Total fees collected:		\$982,372
10. Total expenses:		\$363,755

Statutory Authority:

Occupations Code, Chapter 601

* Please see Table 1 for information regarding the number of license holders by county.

Texas Midwifery Board

1. Total number of licensees:		267
Midwives	265	
Approved Midwifery Courses	2	
2. Total number of new licenses issued:		30
3. Total number of renewal licenses issued:		115
4. Total number of complaints received:		24
Fraud/Deceit/Bribery	1	
Standard of Care/Service/Product	14	
Unlicensed Person/Facility	5	
Unprofessional Conduct	4	
5. Total number of jurisdictional complaints received:		21
6. Total number of complaint investigations completed:		7
7. Total number of jurisdictional complaints resolved:		32
Administrative Penalty	3	
No Violation	13	
Not Substantiated	3	
Probated Suspension	4	
Violation Found - Corrected	1	
Warning	8	
8. Average length of time required for jurisdictional complaint resolution:		322
9. Total fees collected:		\$76,316
10. Total expenses:		\$55,486

Statutory Authority: Occupations Code, Chapter 203

* Please see Table 1 for information regarding the number of license holders by county.

Offender Education Programs

1. Total number of certificate holders:		2,242
DWI Education Instructors	391	
DWI Intervention Instructors	313	
Alcohol Education Program for Minor Instructors	200	
Drug Offender Education Program Instructors	404	
DWI Education Programs	228	
DWI Intervention Programs	185	
Alcohol Education Program for Minors	169	
Drug Offender Education Programs	256	
Tx Youth Tobacco Awareness Program	96	
2. Total number of new certificates issued:		212
3. Total number of renewal registrations issued		586
4. Total number of complaints received:		12
Criminal History	4	
Fraud/Deceit/Bribery	1	
Standard of Care/Service/Product	1	
Unprofessional Conduct	6	
5. Total number of jurisdictional complaints received:		11
6. Total number of complaint investigations completed:		3
7. Total number of jurisdictional complaints resolved:		11
Cease and Desist	1	
License Expiration	2	
No Violation	3	
Warning	5	
8. Average length of time required for jurisdictional complaint resolution:		533
9. Total fees collected:		\$123,438
10. Total expenses:		\$550,815

Statutory Authority:

- Drug Offender Education Programs
Transportation Code §521.371 - 521.377
- DWI Education Programs
Code of Criminal Procedure, Art. 42.12, §13(h)
- DWI Intervention Programs
Code of Criminal Procedure, Art. 42.12, §13(j)
- Alcohol Education Programs for Minors
Alcoholic Beverage code, §106.115
- Texas Youth Tobacco Awareness Program
Health & Safety Code, Chpt 161

* Please see Table 1 for information regarding the number of license holders by county.

Personal Emergency Response System (PERS) Licensing Program

1. Total number of registrants/licenses:		315
PERS Registrants-Individuals	266	
PERS Licenses-Businesses	49	
2. Total number of new applications (licenses and registrants):		89
3. Total number of renewals (licenses and registrants):		38
4. Total number of complaints received:		0
5. Total number of jurisdictional complaints received:		0
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		0
8. Average length of time required for jurisdictional complaint resolution:		0
9. Total fees collected:		\$33,975
10. Total expenses:		\$10,624

Statutory Authority:

Health and Safety Code, Chapter 781

* Please see Table 1 for information regarding the number of license holders by county.

Texas State Board of Examiners of Professional Counselors

1. Total number of licensees:		22,543
Licensed Professional Counselors	18,423	
Professional Counselor Interns	4,116	
Professional Counselor Provisional	4	
2. Total number of new licenses issued:		4,311
3. Total number of renewal licenses issued:		8,437
4. Total number of complaints received:		235
Abuse/Neglect/Exploitation	1	
Advertising/Mislabeling	9	
Confidentiality	17	
Criminal History	4	
Fraud/Deceit/Bribery	9	
Order Non-Compliance	6	
Sexual Misconduct	7	
Standard of Care/Service/Product	48	
Unlicensed Person/Facility	11	
Unprofessional Conduct	123	
5. Total number of jurisdictional complaints received:		201
6. Total number of complaint investigations completed:		88
7. Total number of jurisdictional complaints resolved:		104
Administrative Penalties	1	
Cease and Desist	1	
Emergency Suspension	1	
License Expiration	1	
No Violation	50	
Not Substantiated	4	
Probated Suspension	3	
Reprimand	3	
Surrender	5	
Violation Found - Corrected	1	
Warning	32	
Withdrawal	2	
8. Average length of time required for jurisdictional complaint resolution:		673
9. Total fees collected:		\$1,534,175
10. Total expenses:		\$612,801

Statutory Authority: Occupations Code, Chapter 503

* Please see Table 1 for information regarding the number of license holders by county.

Texas State Board of Social Worker Examiners

1. Total number of licensees:		23,797
Licensed Clinical Social Workers	7,989	
Licensed Master Social Workers-Advanced Practitioner	336	
Licensed Master Social Workers	9,885	
Temp Licensed Master Social Workers	108	
Licensed Baccalaureate Social Workers	5,438	
Temp Licensed Baccalaureate Social Workers	41	
2. Total number of new licenses issued:		2,163
3. Total number of renewal licenses issued:		10,860
4. Total number of complaints received:		146
Abuse/Neglect/Exploitation	3	
Advertising/Mislabeling	3	
Confidentiality	7	
Criminal History	9	
Fraud/Deceit/Bribery	7	
Order Non-Compliance	2	
Sexual Misconduct	4	
Standard of Care/Service/Product	26	
Unlicensed Person/Facility	10	
Unprofessional Conduct	75	
5. Total number of jurisdictional complaints received:		146
6. Total number of complaint investigations completed:		93
7. Total number of jurisdictional complaints resolved:		44
Cease and Desist	5	
No Violation	11	
Not Substantiated	6	
Probated Suspension	6	
Revocation	1	
Voluntary Surrender	2	
Warning Letter	13	
8. Average length of time required for jurisdictional complaint resolution:		911
9. Total fees collected:		\$1,274,317
10. Total expenses:		\$564,867

Statutory Authority: Occupations Code, Chapter 505

* Please see Table 1 for information regarding the number of license holders by county.

State Board of Examiners for Speech-Language Pathology and Audiology

1. Total number of licensees:		19,769
Speech Language Pathologists	12,988	
Temp Speech Language Pathologists	4	
Speech Language Pathologist Interns	903	
Speech Language Pathologist Assistants	4,558	
Audiologists	1,253	
Audiologist Interns	52	
Temporary Audiologist	0	
Audiologist Assistants	11	
2. Total number of new licenses issued:		2,661
3. Total number of renewal licenses issued:		8,376
4. Total number of complaints received:		65
Confidentiality	1	
Fraud/Deceit/Bribery	23	
Required Activity Not Performed	1	
Standard of Care/Service/Product	29	
Unlicensed Person/Facility	1	
Unprofessional Conduct	10	
5. Total number of jurisdictional complaints received:		65
6. Total number of complaint investigations completed:		2
7. Total number of jurisdictional complaints resolved:		40
Administrative Penalty	13	
No Violation	17	
Not Substantiated	2	
Warning Letter	7	
Withdrawn	1	
8. Average length of time required for jurisdictional complaint resolution:		313
9. Total fees collected:		\$1,241,331
10. Total expenses:		\$390,016

Statutory Authority: Occupations Code, Chapter 401

* Please see Table 1 for information regarding the number of license holders by county.

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2013

PROGRAM																									
COUNTY	AT	AU	CEO	CP	DT	DX	FD	LCDC	LPC	MFT	MP	MT	MW	OE	O&P	Opt.	Perf.	PERS	RCP	RS	SLP	SO	SW	XR	Total by County
DALLAM	0	0	1	0	0	0	0	0	1	0	0	2	0	0	0	0	0	0	2	0	3	0	0	4	13
DALLAS	194	132	323	10	523	123	41	851	2,261	357	49	2,922	12	199	82	7	25	31	1,044	99	1,524	41	1,934	2,313	15,097
DAWSON	1	1	0	0	0	0	0	0	3	0	0	10	0	2	0	0	0	0	2	0	1	0	6	10	36
DE WITT	3	0	2	0	1	1	0	2	12	0	0	21	0	0	0	0	0	0	21	0	7	0	9	17	96
DEAF SMITH	1	0	0	0	1	0	0	0	5	0	0	12	0	4	0	0	0	0	5	0	6	0	10	14	58
DELTA	1	0	2	0	0	0	0	3	5	1	0	2	0	0	0	0	0	0	1	2	1	0	4	8	30
DENTON	120	56	66	0	205	63	23	189	842	114	11	1,000	5	26	17	4	4	9	346	36	574	15	604	864	5,193
DICKENS	0	0	0	0	1	0	0	0	1	0	0	1	0	0	0	0	0	0	1	0	1	0	1	3	9
DIMITT	1	0	1	0	1	1	0	1	4	0	0	1	0	0	0	0	0	0	1	0	9	0	2	7	29
DONLEY	0	0	0	0	0	0	0	2	2	0	0	3	0	0	0	0	0	0	1	0	0	0	3	1	12
DUVAL	1	0	1	0	0	0	0	12	2	0	0	3	0	0	0	0	0	0	3	0	12	0	1	11	46
EASTLAND	4	0	3	0	0	0	0	15	13	0	0	15	0	5	0	0	0	0	6	0	6	0	15	11	93
ECTOR	9	5	12	2	8	4	6	57	73	6	1	96	0	24	1	0	1	12	98	10	41	2	44	173	685
EDWARDS	1	0	1	0	2	0	0	0	1	0	0	2	0	0	1	0	0	0	0	0	2	0	3	1	14
EL PASO	81	16	78	6	91	2	19	328	404	51	6	573	20	37	23	6	6	11	359	8	545	13	559	667	3,909
ELLIS	25	5	28	0	23	4	6	39	143	14	1	139	0	2	4	1	0	1	85	6	85	6	94	215	926
ERATH	13	2	4	0	5	1	1	37	43	3	0	35	0	8	0	0	0	1	9	5	20	2	26	28	243
FALLS	0	1	3	0	0	0	0	10	7	0	0	7	0	1	2	0	0	0	9	1	7	1	21	15	85
FANNIN	0	1	3	0	2	0	0	11	15	2	0	21	0	2	0	1	0	0	14	2	13	0	32	28	147
FAYETTE	2	1	2	0	4	1	2	5	13	3	0	19	0	2	0	0	0	0	9	0	8	0	14	26	111
FISHER	0	0	0	0	1	0	0	1	1	0	0	2	0	0	0	0	0	0	1	0	1	0	1	4	12
FLOYD	0	0	1	0	0	0	0	1	1	0	0	4	0	0	0	0	0	0	1	0	1	0	1	6	16
FOARD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	2
FORT BEND	79	34	31	4	182	9	9	242	518	72	24	683	4	41	25	3	21	7	566	29	485	15	582	909	4,574
FRANKLIN	1	0	2	0	0	0	0	2	7	0	0	6	0	0	0	0	0	0	9	0	2	0	5	11	45
FREESTONE	2	0	2	0	2	2	0	2	10	3	0	10	0	2	0	0	0	0	8	1	8	0	7	14	73
FRIO	1	0	2	0	0	0	0	3	4	0	0	6	0	3	0	0	0	0	0	0	3	0	2	8	32
GAINES	3	0	1	0	1	2	0	3	3	0	0	12	1	2	0	0	0	0	3	1	6	0	1	8	47
GALVESTON	40	19	41	0	61	6	6	140	212	63	10	393	1	12	8	1	3	2	232	25	187	5	250	544	2,261
GARZA	1	0	2	0	0	1	0	3	6	0	0	6	0	1	0	0	0	0	3	0	2	0	2	4	31
GILLESPIE	2	2	1	0	5	1	0	13	22	1	0	65	0	2	0	0	0	0	10	3	13	1	26	25	192
GLASSCOCK	0	0	1	0	1	0	0	1	0	0	0	1	0	0	0	0	0	0	1	0	2	0	2	1	10
GOLIAD	1	0	0	0	2	0	0	2	7	1	0	7	0	0	0	0	0	0	7	1	2	0	4	11	45
GONZALES	1	0	2	0	2	0	0	4	4	0	0	13	0	3	0	0	0	0	4	0	5	0	5	10	53
GRAY	1	0	2	0	2	0	0	3	9	0	0	19	0	2	0	0	0	1	5	1	6	0	10	18	79
GRAYSON	10	5	18	0	15	5	3	63	92	8	0	121	1	32	6	0	3	6	57	9	72	5	95	158	784
GREGG	26	6	6	2	14	2	8	80	99	9	3	101	0	25	4	0	3	1	66	8	76	2	91	190	822
GRIMES	3	0	1	0	1	1	0	11	13	3	0	25	1	3	0	0	0	0	10	2	4	0	12	16	106
GUADALUPE	25	5	9	0	24	4	6	45	98	8	0	130	1	10	3	0	0	1	85	8	68	2	133	156	821
HALE	5	0	4	0	5	1	1	18	31	1	0	23	0	7	0	0	0	0	7	1	10	2	8	30	154
HALL	1	0	1	0	0	2	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
HAMILTON	1	0	2	0	3	0	0	8	5	0	0	10	0	0	0	0	0	0	3	0	7	0	10	6	55
HANSFORD	1	0	0	0	0	0	0	0	2	0	0	2	0	0	0	0	0	0	4	0	3	0	1	1	14
HARDEMAN	0	0	0	0	0	0	0	0	3	0	0	4	0	0	0	0	0	0	0	0	1	0	8	5	21
HARDIN	3	4	4	0	7	1	1	14	30	2	0	33	0	10	1	0	0	1	57	3	30	1	28	101	331
HARRIS	304	177	145	23	813	84	89	1,666	2,811	556	150	4,893	17	302	132	15	62	20	1,749	140	2,218	88	3,082	3,908	23,444
HARRISON	7	0	2	1	12	0	4	41	40	2	0	38	1	6	4	0	0	0	22	5	32	1	31	64	313
HARTLEY	0	1	1	0	0	0	0	1	5	0	0	1	0	0	0	0	0	0	4	0	2	0	1	5	21
HASKELL	0	0	0	0	0	0	0	2	2	1	0	3	0	1	0	0	0	0	3	0	2	0	2	3	19
HAYS	34	8	17	0	19	3	5	92	180	17	0	237	3	15	2	0	1	10	103	25	112	8	213	142	1,246
HEMPHILL	0	0	0	0	0	0	0	0	3	0	0	6	0	0	0	0	0	0	1	0	2	0	1	2	15
HENDERSON	10	0	10	0	3	1	2	24	33	3	0	59	0	9	1	0	0	1	33	4	26	1	40	57	317
HIDALGO	68	9	70	3	132	10	12	272	339	7	2	517	12	38	19	0	3	6	308	9	992	6	489	598	3,921
HILL	2	0	8	0	3	0	0	10	16	0	0	26	0	7	0	0	0	0	21	0	6	0	24	32	155

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2013

PROGRAM																									
COUNTY	AT	AU	CEO	CP	DT	DX	FD	LCDC	LPC	MFT	MP	MT	MW	OE	O&P	Opt.	Perf.	PERS	RCP	RS	SLP	SO	SW	XR	Total by County
HOCKLEY	5	1	3	1	4	4	1	2	11	2	0	18	0	4	1	1	0	0	21	2	11	1	13	31	137
HOOD	5	1	4	0	4	4	4	22	51	7	0	53	1	13	0	0	1	1	41	6	18	3	56	69	364
HOPKINS	4	0	4	0	5	2	1	16	23	2	0	19	0	11	1	0	0	1	28	3	16	2	37	52	227
HOUSTON	1	0	2	0	5	0	1	2	7	0	1	18	0	7	0	0	0	0	15	0	8	1	12	20	100
HOWARD	2	1	2	0	3	0	0	9	11	3	0	17	0	4	0	1	0	0	11	0	7	0	22	29	122
HUDSPETH	2	0	4	0	1	0	0	5	4	0	0	5	0	0	0	0	0	0	2	0	6	1	5	12	47
HUNT	13	2	9	1	3	9	3	25	67	6	2	68	3	8	1	2	0	0	25	8	34	0	52	82	423
HUTCHINSON	1	0	2	0	0	0	0	0	4	1	0	11	0	4	0	0	0	0	3	0	10	0	7	19	62
IRION	3	1	0	0	1	2	2	5	12	0	0	4	1	0	2	0	0	1	4	1	7	0	3	15	64
JACK	2	0	1	0	0	4	0	2	4	1	0	9	0	0	0	0	0	0	2	0	4	0	6	8	43
JACKSON	0	0	1	0	3	0	0	2	3	0	0	7	0	0	0	0	0	0	7	3	9	0	8	20	63
JASPER	2	0	3	0	4	1	0	5	11	0	0	26	0	0	0	0	0	1	21	3	14	0	22	52	165
JEFF DAVIS	2	0	0	0	0	0	0	0	3	0	0	3	0	0	0	0	0	0	0	0	1	0	1	0	10
JEFFERSON	28	16	15	2	48	3	8	137	157	11	3	150	0	27	8	0	6	5	205	5	131	8	177	371	1,521
JIM HOGG	0	0	0	0	0	0	0	4	1	0	0	1	0	0	0	0	0	0	0	0	1	0	1	1	9
JIM WELLS	3	1	4	0	6	0	0	37	25	0	0	28	0	12	0	0	0	0	12	1	33	0	21	35	218
JOHNSON	19	4	17	0	21	3	8	49	101	11	0	154	5	18	5	0	0	0	97	8	71	4	135	219	949
JONES	1	1	2	0	1	1	1	7	5	1	0	5	0	4	0	0	0	0	11	0	5	0	9	16	73
KARNES	2	0	1	0	0	0	0	2	4	0	0	11	0	2	0	0	0	0	2	1	5	0	6	7	43
KAUFMAN	18	2	32	0	7	3	4	45	71	10	0	100	1	2	0	0	0	0	57	7	56	1	84	169	669
KENDALL	3	2	1	0	16	1	2	23	69	12	2	75	2	7	0	0	0	0	9	8	32	1	41	43	349
KENEDY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
KENT	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1	5
KERR	5	4	3	0	13	0	12	60	76	10	1	74	0	9	0	2	0	0	27	6	24	4	50	42	422
KIMBLE	0	0	0	0	0	0	0	1	0	0	0	2	0	0	0	0	0	0	0	0	1	0	1	4	9
KING	0	0	0	0	0	0	0	0	1	1	0	3	0	0	0	0	0	0	1	0	0	0	0	0	6
KINNEY	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	3	0	0	0	5
KLEBERG	3	0	5	0	6	0	0	48	26	1	0	12	0	8	0	0	0	1	8	0	53	0	19	14	204
KNOX	0	0	0	0	0	0	0	1	0	0	0	2	0	0	0	0	0	0	2	0	3	0	7	4	19
LA SALLE	3	0	1	0	0	0	0	0	2	1	0	0	0	0	0	0	0	0	0	0	2	0	2	2	13
LAMAR	5	2	3	0	2	7	5	15	35	2	0	28	0	4	6	0	3	2	29	1	27	2	60	93	331
LAMB	0	0	2	0	0	1	0	2	1	0	0	5	0	1	0	0	0	1	3	0	3	1	1	14	35
LAMPASAS	2	0	5	0	2	0	0	15	22	3	0	28	0	1	0	1	0	1	10	0	6	0	22	26	144
LAVACA	4	0	2	0	2	1	0	0	6	0	1	11	0	1	0	0	0	0	19	0	9	0	7	26	89
LEE	0	0	2	0	1	1	0	6	15	1	0	19	0	3	0	0	0	0	1	1	6	7	8	14	85
LEON	0	0	0	0	0	0	0	2	4	1	0	15	0	0	0	0	0	0	4	1	1	0	3	11	42
LIBERTY	7	0	13	0	3	0	3	18	17	2	0	57	1	11	0	0	0	4	28	2	15	2	12	68	263
LIMESTONE	3	1	2	0	2	1	0	7	7	1	0	15	0	6	0	0	0	0	13	0	9	0	13	20	100
LIPSCOMB	1	0	1	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	2	0	0	1	8
LIVE OAK	1	0	1	0	1	0	0	1	4	0	0	9	0	1	0	0	0	0	1	1	5	1	0	4	30
LLANO	3	2	4	0	1	0	1	4	13	3	0	20	0	3	0	0	0	0	7	0	7	0	8	20	96
LOVING	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
LUBBOCK	89	35	25	1	80	16	29	179	354	82	4	304	2	35	10	2	4	3	246	25	274	7	300	468	2,574
LYNN	0	1	1	0	0	1	0	1	4	0	0	12	0	1	0	0	1	0	3	0	1	0	2	3	31
MADISON	0	0	0	0	0	0	1	2	5	0	0	7	0	1	0	0	0	0	2	0	4	1	3	7	33
MARION	0	0	0	0	0	0	0	2	6	0	0	16	0	1	0	0	0	0	1	0	3	0	4	4	37
MARTIN	0	0	1	0	1	3	0	1	0	0	0	5	0	1	0	0	0	0	3	1	2	0	2	5	25
MASON	0	0	1	0	0	0	0	1	4	1	0	2	0	0	0	0	0	0	0	1	4	1	4	9	28
MATAGORDA	5	0	3	0	2	0	3	3	14	3	0	17	0	2	0	0	0	0	11	1	10	1	12	47	134
MAVERICK	3	0	9	1	3	0	0	10	7	0	0	5	1	7	0	0	0	0	13	0	43	0	14	33	149
MCCULLOCH	2	0	1	0	1	1	0	1	7	0	0	6	0	2	0	0	0	0	5	0	1	0	1	8	36
MCLENNAN	51	12	16	4	49	2	11	101	225	22	3	163	0	24	10	0	3	4	175	10	196	11	360	338	1,790
MCMULLEN	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	1	0	0	0	3
MEDINA	4	0	9	0	11	0	2	18	33	3	1	42	0	1	0	1	0	0	19	3	34	0	23	63	267
MENARD	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0	0	1	3
MIDLAND	17	7	10	2	33	9	4	71	108	9	1	152	4	17	8	2	2	3	132	3	80	1	83	175	933
MILAM	1	0	3	0	1	0	0	5	7	1	0	17	0	6	0	1	0	0	7	3	4	0	5	22	83
MILLS	0	0	1	0	1	0	0	4	10	0	0	3	0	0	1	1	0	0	1	0	2	0	8	6	38
MITCHELL	0	0	3	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	2	0	3	0	0	5	16
MONTAGUE	1	0	2	0	1	1	0	2	10	0	0	20	0	0	0	0	0	0	14	1	7	0	12	22	93
MONTGOMERY	58	21	16	1	101	7	19	162	386	78	5	558	2	33	14	1	10	0	226	15	287	11	223	452	2,686
MOORE	2	0	0	0	1	0	0	0	5	0	0	7	0	3	0	0	0	0	4	0	5	0	4	11	42
MORRIS	0	0	1	0	1	0	0	7	4	0	0	9	0	2	0	0	0	0	8	0	9	0	6	19	66
MOTLEY	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	5	7

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2013

PROGRAM																										
COUNTY	AT	AU	CEO	CP	DT	DX	FD	LCDC	LPC	MFT	MP	MT	MW	OE	O&P	Opt.	Perf.	PERS	RCP	RS	SLP	SO	SW	XR	Total by County	
NACOGDOCHES	21	3	5	0	20	3	0	17	72	3	0	35	0	7	1	1	0	0	45	6	67	1	84	76	467	
NAVARRO	3	0	4	1	3	3	1	11	23	2	0	37	0	11	4	2	0	3	19	3	16	1	25	45	217	
NEWTON	0	0	0	0	2	0	2	2	2	0	0	6	0	0	0	0	0	0	5	0	1	0	4	8	32	
NOLAN	2	0	2	0	0	0	0	3	10	2	0	13	0	1	0	0	0	0	5	0	3	0	7	10	58	
NUECES	40	12	25	3	68	4	16	195	362	41	4	330	3	51	15	1	6	1	239	8	220	8	236	413	2,301	
OCHILTREE	1	0	0	0	2	0	1	0	5	0	0	3	0	1	0	0	0	0	3	0	0	0	1	8	25	
OLDHAM	1	0	0	0	0	0	0	1	10	0	0	0	0	0	0	0	0	0	3	0	1	0	1	1	18	
ORANGE	7	2	8	0	9	0	13	19	30	4	0	49	0	11	0	0	0	2	62	2	26	1	30	154	429	
OUT OF ST/NOT FOUND	384	172	35	12	501	56	33	437	1,411	309	193	2,240	34	29	126	9	66	43	1,676	33	1,694	15	1,821	2,578	13,907	
PALO PINTO	3	0	3	0	2	5	1	10	5	1	0	18	0	11	0	0	0	0	19	0	17	0	12	15	122	
PANOLA	2	0	1	0	1	0	1	6	8	0	0	13	0	6	1	0	0	0	6	0	11	0	10	14	80	
PARKER	12	6	11	0	30	7	6	51	92	11	1	131	3	8	5	2	1	0	113	7	78	2	102	193	872	
PARMER	0	0	1	0	0	0	0	0	0	0	0	4	0	1	0	0	0	0	3	0	5	0	4	9	27	
PECOS	0	0	3	0	0	0	0	6	0	0	0	2	0	2	0	0	0	0	3	0	3	0	1	15	35	
POLK	2	0	2	0	3	0	5	13	20	0	0	34	1	5	0	0	0	1	30	5	20	0	17	57	215	
POTTER	14	6	5	2	27	4	6	45	164	17	1	211	1	18	9	1	0	4	118	10	64	7	162	223	1,119	
PRESIDIO	2	0	1	0	0	0	0	0	5	0	0	4	0	2	0	0	0	0	0	0	1	0	0	1	16	
RAINS	2	0	1	0	1	0	0	3	2	0	0	7	0	0	0	0	0	0	5	0	0	0	3	10	34	
RANDALL	20	8	4	0	12	2	3	22	110	9	1	99	1	3	1	0	2	2	102	5	107	12	109	186	820	
REAGAN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
REAL	0	0	1	0	1	0	0	0	3	1	0	5	0	0	0	0	0	0	1	1	1	0	4	2	20	
RED RIVER	0	0	0	0	1	1	0	2	3	0	0	7	0	0	0	0	0	0	13	1	2	0	6	14	50	
REEVES	1	0	1	0	1	0	0	1	1	0	0	2	0	0	0	0	0	1	3	0	3	0	1	6	21	
REFUGIO	0	0	1	0	0	0	0	0	3	0	0	7	0	0	0	0	0	0	8	0	1	0	1	7	28	
ROBERTS	0	0	0	0	0	1	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	1	5	
ROBERTSON	2	1	0	0	1	2	1	3	3	2	0	15	0	0	0	0	0	0	0	0	5	0	6	13	54	
ROCKWALL	16	4	24	0	18	15	5	28	123	17	2	136	1	2	2	0	2	2	80	6	125	0	75	164	847	
RUNNELS	0	0	0	0	0	1	0	0	4	0	0	11	0	0	0	0	0	0	6	0	4	0	8	11	45	
RUSK	6	0	5	0	3	0	1	53	16	1	0	31	1	5	0	0	0	0	24	1	20	1	35	44	247	
SABINE	2	1	0	0	0	0	0	2	4	0	0	5	0	0	0	0	0	0	3	0	3	0	4	9	33	
SAN AUGUSTINE	0	0	0	0	0	0	1	0	2	0	0	2	0	0	0	0	0	0	5	0	3	0	4	12	29	
SAN JACINTO	0	1	1	0	1	1	1	6	8	1	0	22	0	0	0	0	0	0	6	0	6	1	8	16	79	
SAN PATRICIO	8	1	8	1	1	1	1	34	23	0	0	41	1	2	1	1	0	0	46	1	23	0	27	83	304	
SAN SABA	0	0	1	0	1	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0	1	1	3	1	11	
SCHLEICHER	0	0	1	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	3	7	13	
SCURRY	2	0	2	0	0	0	0	1	2	1	0	10	0	4	0	0	0	0	2	0	5	0	5	8	42	
SHACKELFORD	0	0	0	0	1	1	0	6	4	2	0	2	0	0	0	0	0	0	2	0	1	0	2	8	29	
SHELBY	1	0	0	0	1	0	0	0	13	1	0	9	0	0	0	0	0	0	5	1	13	1	15	14	74	
SHERMAN	0	0	1	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	2	0	4	0	2	1	12	
SMITH	41	12	19	2	63	5	17	148	220	23	7	229	4	25	17	0	8	3	215	23	158	7	200	390	1,836	
SOMERVELL	1	0	3	0	0	0	1	4	5	0	0	5	0	2	0	0	0	0	4	1	5	0	7	10	48	
STARR	4	2	1	1	10	1	0	9	14	0	0	17	0	5	0	0	0	2	19	0	147	0	17	23	272	
STEPHENS	1	0	2	0	0	2	0	17	3	0	0	8	0	2	0	0	0	0	3	0	2	0	3	5	48	
STERLING	1	0	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	1	1	0	1	0	0	0	8	
STONEWALL	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	
SUTTON	1	0	0	0	0	0	0	0	1	0	0	2	0	0	0	0	0	0	2	0	0	0	1	5	12	
SWISHER	1	0	1	0	1	2	0	3	4	0	0	7	0	2	0	0	0	0	3	0	4	0	1	5	34	
TARRANT	282	92	225	7	360	75	43	690	1,719	261	29	2,126	29	98	55	8	17	10	1,018	72	1,173	36	2,088	2,212	12,725	
TAYLOR	48	13	7	0	24	3	3	78	161	55	1	95	1	9	9	0	4	1	111	9	132	6	159	189	1,118	
TERRELL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	
TERRY	3	0	2	0	3	1	0	0	1	0	0	2	0	6	0	0	0	0	2	0	1	0	4	8	33	
THROCKMORTON	0	0	0	0	0	3	1	1	3	1	0	1	0	0	0	0	0	0	1	0	0	0	2	2	15	
TITUS	3	0	1	0	1	0	0	3	20	1	0	5	1	2	0	0	0	1	8	2	23	0	16	18	105	
TOM GREEN	31	5	10	2	24	7	6	72	98	8	1	85	0	20	6	0	2	2	78	6	60	4	88	134	749	
TRAVIS	127	97	62	8	309	67	29	553	1,647	358	14	2,721	27	82	37	2	13	13	334	93	947	35	2,491	837	10,903	
TRINITY	2	0	1	0	1	2	1	4	11	1	0	7	0	0	0	0	0	1	11	2	6	0	12	16	78	
TYLER	1	1	2	0	2	0	0	0	13	0	0	11	0	1	0	0	0	0	13	1	11	0	10	30	96	
UPSHUR	3	0	2	0	0	0	3	15	16	2	0	29	2	11	0	0	1	0	36	1	13	0	25	62	221	
UPTON	1	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0	1	0	1	0	1	7	13	
UVALDE	0	0	2	0	2	2	4	10	16	1	0	21	0	7	0	0	0	0	9	3	13	0	11	36	137	

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2013

PROGRAM																									
COUNTY	AT	AU	CEO	CP	DT	DX	FD	LCDC	LPC	MFT	MP	MT	MW	OE	O&P	Opt.	Perf.	PERS	RCP	RS	SLP	SO	SW	XR	Total by County
VAL VERDE	2	1	0	1	3	1	3	6	7	2	0	13	2	8	0	0	0	1	8	0	14	0	12	24	108
VAN ZANDT	2	2	9	1	3	3	3	20	22	3	0	55	1	6	0	0	0	29	2	24	1	23	56	265	
VICTORIA	11	5	4	2	17	0	6	27	76	9	0	75	0	13	2	0	3	2	123	4	60	2	59	110	610
WALKER	14	2	7	0	5	0	1	35	73	7	1	28	0	15	0	1	0	0	9	8	14	14	31	23	288
WALLER	10	0	2	0	8	1	0	13	38	3	1	52	0	4	0	0	0	1	7	2	22	0	28	41	233
WARD	1	0	2	0	0	0	0	1	3	1	0	6	0	2	0	0	0	0	5	0	3	0	2	10	36
WASHINGTON	4	0	6	0	12	0	3	8	24	4	1	34	1	4	0	0	0	1	8	3	14	0	19	18	164
WEBB	19	1	28	8	26	2	3	156	100	2	0	64	1	22	3	0	0	5	47	14	269	2	79	149	1,000
WHARTON	2	1	8	0	6	0	1	5	20	4	0	26	0	3	0	0	0	1	5	0	17	0	24	75	198
WHEELER	0	0	0	0	0	0	0	0	0	0	0	6	0	0	0	0	0	0	2	0	1	0	1	6	16
WICHITA	28	4	10	1	14	2	13	44	125	22	1	111	1	7	3	0	1	1	84	2	50	1	180	181	886
WILBARGER	2	0	2	0	0	0	0	7	12	0	0	15	0	0	0	0	0	0	6	0	5	1	39	14	103
WILLACY	3	0	1	0	4	0	0	3	7	0	0	9	0	3	0	0	0	0	2	0	19	0	13	27	91
WILLIAMSON	68	30	37	0	95	15	14	167	454	65	5	722	3	44	8	2	3	4	248	44	326	11	500	527	3,392
WILSON	4	1	2	0	2	1	1	14	39	2	0	49	2	9	1	0	1	0	28	5	25	1	33	53	273
WINKLER	1	0	1	0	0	1	0	0	0	0	0	3	0	0	0	0	0	0	2	0	1	0	0	4	13
WISE	12	1	12	0	4	2	3	20	27	1	0	67	0	5	0	1	0	0	42	0	23	0	31	83	334
WOOD	3	1	2	0	3	1	1	19	25	2	0	32	1	6	0	0	0	1	19	2	6	1	25	36	186
YOAKUM	2	1	1	0	1	0	0	0	1	0	0	5	0	0	0	0	0	0	2	0	2	0	0	8	23
YOUNG	3	0	3	0	1	2	1	6	5	0	0	22	0	2	0	0	0	0	7	1	8	1	13	9	84
ZAPATA	1	0	2	0	0	0	0	3	0	0	0	2	0	5	0	0	0	1	0	0	21	0	0	7	42
ZAVALA	1	0	1	0	0	0	0	0	2	0	0	0	0	5	0	0	0	0	0	0	2	0	3	9	23
TOTAL	3,358	1,316	2,309	129	5,299	954	782	10,445	22,543	3,511	647	30,697	267	2,242	870	98	382	315	15,239	1,251	18,453	557	23,797	30,221	175,682

Legend of Abbreviations, Table 1

AT	Athletic Trainers
CEO	Code Enforcement Officer
CP	Contact Lens Dispensing Permit
SO	Council on Sex Offender Treatment
DT	Dietitian
DX	Dyslexia Therapist/Practitioner
FD	Fitting & Dispensing of Hearing Instruments
LCDC	Lic. Chemical Dependency Counselors
LPC	Lic. Professional Counselor
MFT	Marriage & Family Therapist
MT	Massage Therapy
MP	Medical Physicist
XR	Medical Radiologic Technologist
MW	Midwifery
OE	Offender Education
OPT	Opticians
O&P	Orthotics & Prosthetics
PERF	Perfusionist
PERS	Personal Emergency Response System
RS	Registered Sanitarians
RCP	Respiratory Care Practitioner
SW	Social Worker
SLP	Speech-Language Pathologist
AU	Audiologist

Appendix B - Health Professions Council

FY 15 Estimated Fees Collected Section IV.D Operating Budget

To comply with Section 6, SB 1058 (81st Regular)

FY 15 Estimated Expenses Section II.C Operating Budget

To comply with Section 6, SB 1058 (81st Regular)

Appendix B Estimated Fees and Revenues

Agency	FY 2015 Revenue Estimate**	FY 2015 Expenses Estimate**
Texas State Board of Chiropractic Examiners	\$2,703,375	\$758,343
Texas State Board of Dental Examiners	\$11,814,143	\$4,203,605
Texas Funeral Service Commission	\$1,649,038	\$841,829
Texas Medical Board	\$39,903,166	\$11,829,430
Texas Board of Nursing	\$14,995,803	\$9,971,170
Texas Optometry Board	\$1,679,019	\$440,765
Texas State Board of Pharmacy	\$10,863,552	\$6,699,569
Executive Council of Physical Therapy and Occupational Therapy Examiners	\$4,241,655	\$1,028,703
Texas State Board of Podiatric Medical Examiners	\$593,738	\$288,932
Texas State Board of Examiners of Psychologists	\$2,408,928	\$896,744
Texas State Board of Veterinary Medical Examiners	\$3,235,520	\$1,150,307
**Estimated Fees Collected Section IV.D Operating Budget/Estimated Expenses Section II.C Operating Budgets for FY 2015		

Appendix C - Health Professions Council

Unfunded Needs of the Agency

To comply with Section 6, SB 1058 (81st Regular)

Appendix C - Health Professions Council

Unfunded Needs of the Agency

To comply with Section 6, SB 1058 (81st Regular)

Agency	(6) any unfunded needs of the agency.
Chiropractic	<p>Funding for merit pay increases for Director of Enforcement, Director of Licensure, and Chief Financial Officer</p> <p>Funding to participate in FBI “rapback” program for licensees</p> <p>Funding to utilize investigative program “CLEAR” for all agency investigators</p> <p>Note: Please see the TBCE Legislative Appropriations Request for more information on these immediate unfunded needs. Long-term needs are discussed in the TBCE Strategic Plan</p>
Dental	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Funeral Serv	In the past three legislative sessions, the agency has requested funding for merit salary increases for its staff, which it has not received. The average salary at this agency is still well below the average salary at other Article VIII regulatory agencies.
Medical Board	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Nurse	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Optometry	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request

Pharmacy	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
PT/OT	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Podiatry	We previously reported that the prior state budget cuts from 2010-2013 had a negative impact on operations, as well as the October 2013 federal government shutdown. The 83rd Legislature/2013 restored our funding and 1 FTE (Investigator) per contingent revenue. The Board sent the requisite FY 14/15 Fee Increase letter to the Comptroller on 08/23/2013, began collecting increased fees on 09/01/2013 but the Comptroller didn't release our contingent revenues until 12/06/2013. We hired our 4th FTE to start on 02/03/2014. Now that we are fully staffed, complaint resolutions are improving. Old cases are being resolved as we continue to address on-going priority investigations.
Psychologists	In the past three legislative sessions, the agency has requested funding for merit salary increases for its staff, which it has not received. While the 83rd Legislature did award a 1% across the board pay increase for all classified staff for each year of the 2014-2015 biennium, the 84th Legislature did not approve the agency's requests for salary increases for its classified employees. As a result, the average salary at this agency was \$10,423 below the average salary at other Article VIII regulatory agencies according to the most recent Legislative Workforce Summary published by the SAO.
Vet Med	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request

Appendix D - Health Professions Council Agencies Reports on Number of Persons Regulated by County*

To comply with Section 6, SB 1058 (81st Regular)

Licensee by County requirement is available online at the Texas Department of State Health Services Health Professions Resource Center. That information is available here: <http://www.dshs.state.tx.us/chs/hprc/health.shtm>