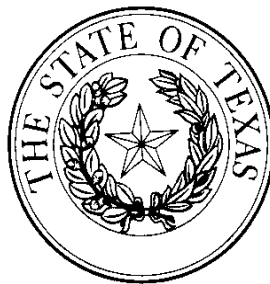


Health Professions Council

Annual Report

To the

Governor
Lieutenant Governor
Speaker of the House of Representatives



February 1, 2014

Board of Nursing
Board of Pharmacy
Texas Medical Board
Office of the Governor
Texas Optometry Board
Board of Dental Examiners
Funeral Services Commission
Board of Chiropractic Examiners
Board of Examiners of Psychologists
Board of Physical Therapy Examiners
Board of Podiatric Medical Examiners
Board of Veterinary Medical Examiners
Board of Occupational Therapy Examiners
Department of State Health Services, Professional Licensing and Certification Unit



TEXAS HEALTH PROFESSIONS COUNCIL

Annual Report for Fiscal Year 2013

An Efficient Model for Licensing and Regulation

Members

Katherine Thomas
Board of Nursing

Gay Dodson
Texas State Board of Pharmacy

Mari Robinson
Texas Medical Board

Julie Hildebrand
*Texas State Board of Dental
Examiners*

Nicole Oria
*Texas State Board of Veterinary
Medical Examiners*

Darrel Spinks
*Texas State Board of Examiners of
Psychologists*

John Maline,
*Executive Council of Physical
Therapy and Occupational
Therapy Examiners*

Hemant Makan
*Texas State Board of Podiatric
Medical Examiners*

Yvette Yarbrough
*Texas Board of Chiropractic
Examiners*

Chris Kloeris
Texas Optometry Board

Joyce McCoy
*Texas Funeral Services
Commission*

Cindy Bourland
*Department of State Health
Services*

Kara Holsinger
Office of the Attorney General

Becky Dean
Governor's Office

Staff

John Monk, *Administrative Officer*

Patricia Ortiz, *Administrative Asst*

Dan Fletcher, *Website Admin*

Angie Berumen, *Database Admin*

James Kocurek, *Database Admin*

Richard White, *Systems Analyst.*

The Texas Health Professions Council (HPC) provides a unique solution for the multiple challenges of state regulation of health professions. The State of Texas created HPC to achieve the benefits of consolidation without sacrificing, the quality, independence, accessibility and accountability of independent health licensing and regulatory agencies. Originally, established in 1993, the Council has a membership of 15 agencies that represent over 45 professional licensing boards, certification programs, documentation programs, permit programs or registration programs; the Office of the Attorney General and the Office of the Governor. Executive Directors of each of the member agencies actively participate. Through this collaborative effort, the HPC has realized economies of scales in the areas of Information Technology, human resources and staff training. The HPC fosters a spirit of cooperation between agencies striving to achieve regulatory best practices and better serve their respective constituencies.

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Framework

- Members
- Statutory Requirements
- Staffing/Funding

For over twenty years, the Texas Health Professions Council (HPC) has provided a unique solution for the multiple challenges of state regulation of health professions. The State of Texas in 1993 created the Health Professions Council to achieve the potentially desirable outcomes of consolidation of small independent health licensing and regulatory agencies without sacrificing the quality, independence, accessibility and accountability of individual boards.

Members: The Council consists of one representative from each of the following:

- (1) the Texas Board of Chiropractic Examiners;
- (2) the State Board of Dental Examiners;
- (3) the Texas Optometry Board;
- (4) the State Board of Pharmacy;
- (5) the Texas State Board of Podiatric Medical Examiners;
- (6) the State Board of Veterinary Medical Examiners;
- (7) the Texas Medical Board;
- (8) the Texas Board of Nursing;
- (9) the Texas State Board of Examiners of Psychologists;
- (10) the Texas Funeral Service Commission;
- (11) the entity that regulates the practice of physical therapy;
- (12) the entity that regulates the practice of occupational therapy;
- (13) the Texas Department of State Health Service's Professional Licensing and Certification Unit
- (14) Governor's office.
- (15) Office of the Attorney General

The Council elects from its members a presiding officer and an assistant presiding officer to conduct the business of the Council. Currently, the presiding officer (Chair) is Gay Dodson, Executive Director for the Texas State Board of Pharmacy. The assistant presiding officer (Vice-Chair) is Hemant Makan, Executive Director for the Texas State Board of Podiatric Medical Examiners. Council officers serve two-year terms ending August 31 of odd numbered years.

The Health Professions Council was created on the recommendation of the Texas Sunset Commission to achieve the efficiency and effectiveness goals of consolidation while avoiding the creation of a new bureaucracy. Repeated efforts to consolidate boards under one agency had received varied support while generating heated opposition from the professional associations. Experience in other states had shown that large umbrella agencies sometimes failed to meet the perceived benefits and desired objectives of improved consumer service and decreased costs (fig 1). Problems of consolidation included increased response time for services, decreased quality of services, lack of expertise in regulated professions, and decreased disciplinary actions against licensees. Studies have shown consolidations often fail to achieve the economies of scale desired.

The Council has mitigated problems of competition and conflict among the licensed professions by fostering an atmosphere of communication and cooperation. It has provided a forum for discussion of issues and allowed a coordinated response to legislative issues when requested by elected officials. The Council has no authority over member agencies.

Staffing/Funding: The Health Professions Council employs a small staff (currently only 6 FTEs are assigned to the agency), to coordinate and or complete the tasks of the Council. The HPC staff is organized as a separate state agency (#364). Its staff report to the Council directly through supervision of its manager, the Administrative Officer, by the Council Chair. The Council utilizes its staff, along with committees consisting of staff from member agencies to carry out its activities. The Council is funded entirely by transfer of funds from member agencies. A rider in the biennial appropriations bill specifies prorated amounts. Additional amounts are transferred by member agencies to pay for shared services such as technology support and toll-free phone service on a usage basis. During the 81st Regular Legislative Session the Council added additional transfers for the purchase of a shared regulatory database system. During the 83rd Regular Session the Legislature approved the addition of a Web Administrator. A report of financial support by member agencies for Fiscal Year 2013 is included later in this report.

Eighty percent of the participating agencies are collocated in the William P. Hobby Building at 333 Guadalupe St. to facilitate resource sharing. The remaining agencies are housed at the Department of State Health Services.

Economies of Scale

- Information Technology Sharing
- Human Resources Program
- Training Opportunities

The Council has developed areas to realize cost savings across agencies. These economies of scale have been found primarily in the area of information technology. Other areas that undergo regular review to ensure best practices are incorporated in all of the regulatory agencies that the Council supports include Human Resources and employee training.

Employees benefit through increased training opportunities, access to employee assistance programs, and opportunities to refine job skills as administrative sharing allows greater staff specialization. The Council network provides opportunities for communication, shared expertise and joint problem-solving.

Web Administrator Position: During the 83rd Regular Session the Legislature approved the funding for a Web Administrator. That position will be utilized to update the web infrastructure, design and security for all of the participating agencies. The position was filled in September of 2013 and work has already begun. As the year goes on, the Council expects to see improvement in the agency websites both from a security standpoint and also from a content standpoint.

Gartner Security Project: In December of 2013 the Council agreed to participate in a program with the Department of Information Resources that provides a comprehensive analysis of the state of information technology security. The study will provide the agencies with an in depth look at their current IT security, and provide best practices and any gap analysis the analysts discover. This service, using experts from Gartner Inc, would have been impossible from a cost standpoint if it were not for the agreement with DIR. It is expected that agencies will see a huge benefit after the study is complete in the spring of 2014.

Shared Database System: The database system has been up and running since May 31, 2011. With any large scale system start up, the agencies participating in the Shared Solution experienced many challenges. The Council continues to work with the vendor to resolve issues that arise.

In Fiscal Year 2013 the agencies began the process of adding the Texas Funeral Services Commission to the database. This implementation is a response to the changing environment of government regulation. Serving the needs of the State of Texas is at the core of our mission. This change should not interfere substantially with the agencies currently on the database system.

Information Technology Sharing: The Council has studied the resources and needs of member agencies for Information Technology support. The Council found that although some of its larger members (the Medical Board, the Board of Pharmacy, and the Board of Nursing) had resources devoted to meet its Information Technology support needs (or at least to address their needs in a prioritized fashion), some of the other smaller members struggled to meet their needs. In the past, only limited Network Manager Services had been shared by members of the Council.

The Council created a Shared Services Committee and assigned that committee to investigate models to provide member agencies the most efficient IT support possible. The Committee developed a program that facilitates sharing of information technology knowledge and resources among all of the member agencies in the Hobby building through its Technology Committee. In addition to the Regulatory Database Program, this program also utilizes staff (one from the Texas State Board of Dental Examiners and one from the Texas Optometry Board) to provide direct ongoing support services to eight (8) of the smaller member agencies in the Hobby Building. The staff positions are funded through contributions from the eight member agencies. This program has been operating since November 1, 2003.

Prior to the Eighty Third Legislative Session (83R), the Council requested additional funding for a Web Developer. The goal of this shared position is to upgrade and maintain the participating agencies' web presence while sharing the cost and improving their operational efficiencies. In today's web based environment, websites are under constant attack. Therefore, being able to respond to those attacks are critical. Further, with the advent of mobile based computing, providing accessible websites become crucial. This illustrates the Council's need for a professionally trained and certified web developer. Based on the Council's success with the ITSS program, agencies are confident that their website upgrades will be a success.

Human Resources Program: The Human Resources Committee studied the needs of member agencies to determine what, if any, assistance the Council staff could provide in the area of Human Resources. The Council has developed a program to take a role in the HR functions of member agencies. The recommended program includes the basic job tasks of a Human Resource Specialist I. Specifically, it allows for the coordinating and processing of newly hired and terminating employees. It also includes the administration of employment screenings, evaluation of candidates and background checks. Until a time that the Council determines a need for a full time FTE to fulfill the position, the Council continues to provide various services.

Training/Information Dissemination Opportunities: The member agencies share training opportunities for member agencies. One member agency staff member from the Board of Nursing offers new employee EEO training. HPC staff handle the coordination and documentation of the training. HPC staff have also coordinated training opportunities available through the State Auditor's Office. The SAO offers training to agencies when the number of attendees is at or above minimums needed to justify providing the training at another location. HPC provides a regular forum for the Employee's Retirement System staff to give presentations to member agency employees on investments through the Citistreet program.

HPC also works with the National Certified Investigator/Inspector Training (NCIT) program of the Council on Licensure, Enforcement, and Regulation (CLEAR) to provide training locally approximately once a year, providing the highest quality training at the lowest possible cost for HPC members and other state agencies employing investigators. Periodically, throughout the year CLEAR provides remote access training through the use of webinars. HPC has regularly provided access to these webinars on behalf of the members.

Courier Services: The Texas Medical Board (TMB) coordinates the sharing of a courier service with all of the member agencies in the Hobby building to facilitate movement of priority communication, and deposits, etc. with the Comptroller's office. TMB coordinates the contract, pays the vendor, and bills agencies based on use. Other non-HPC member small state agencies located in the Hobby building participate in this sharing as well.

Employee Assistance Program: HPC member agencies participate as a group in an employee assistance program (EAP).

Legislative Tracking: HPC member agencies have worked together to improve member agencies' Legislative Tracking. Smaller agencies that could not afford to purchase the services of Legislative Tracking Services, such as Texas Legislative Service or Gallery Watch, have gained access to that service at a much lower cost by sharing the service. In addition, the HPC Administrative Officer tracks legislation and keeps member agencies aware of legislation that could affect member agencies as a group.

Regulatory Best Practices

- Business Continuity Planning
- Petition to State Office of Administrative Hearings for the Adoption of Rules
- Improved Customer Service
- Board Member Training Program
- Policy and Procedure Development
- Minimum Data Set
- Peer-to-Peer Sharing/General Sharing
- Annual Report

The Council regularly brings new topics for members to discuss and review. This allows new ideas and practices to be thoroughly vetted prior to implementation. This saves both time and money. By allowing all agencies access to the expertise of both large and small agencies, ideas are reviewed with a depth of knowledge not often found in a single umbrella agency structure. This cooperation requires little, if any, additional appropriations or significant time commitments from any single agency and the results are available to all of the member agencies. The Council meetings serve further as a forum for member agency Executive Directors to identify common issues faced in licensing and regulation, share perspectives, and often move toward consistent policy stances.

Below are examples where agencies have found opportunities to implement regulatory best practices.

State Office of Risk Management Business Continuity Requirements:

In October of 2013, a letter was released by the leadership of the State Office of Risk Management, the Department of Information Resources, and the Department of Public Safety outlining agency requirements for Business Continuity of Operations Planning. The Council has created a workgroup to ensure agencies that need assistance in developing their plans and complying with the mandate receive that information. While the workgroup is still in the beginning stages it illustrates another area where the spirit of cooperation between the Council agencies has served well.

Petition to State Office of Administrative Hearings for the Adoption of Rules.:

In June of 2012, the Council formally submitted a petition for the Adoption of Rules to the State Office of Administrative Hearings (SOAH). The petition was the result of ongoing work by the Council's Legal Workgroup, made up of attorneys from different

agencies. The petition was denied by SOAH, however it did open up avenues for communication. That resulted in meetings between Council leadership and SOAH's leadership. While there continue to be issues between the two groups, the meetings illustrate a willingness to cooperate in areas where there is common ground. To the extent possible SOAH and the HPC have strived to resolve issues and come to a mutual understanding of each other's roles.

Improved Customer Service: The Council has also created a resource list of member agency staff that can communicate in languages other than English. Member agencies have agreed to share staff when it is needed to communicate effectively with customers.

Board Member Training Program: The Council has established a training program for the governing bodies (boards) of member agencies. The training has been compiled into a training manual. Each agency must customize the basic training program to include agency/board specific information. The training manual is updated every two years, following the Regular Legislative session.

Policy and Procedure Development: In the past the Council, through its committees has developed model policies and procedures for risk management, disaster recovery, and workforce policy/procedures. When new reporting requirements are mandated member agency staff meet on an ad hoc basis to review the requirements and instructions. As a group, they clarify expectations and seek further clarification to facilitate quality reporting.

Minimum Data Set: The Statewide Health Coordinating Council's recommends that the licensing boards for those professions named should change their licensing forms and data systems to include the collection of the minimum data set on an annual or biennial basis. During the 80th Regular Session significant progress was made in this direction. Council staff is worked diligently with the HPRC and DIR to implement the provisions of the Minimum Data Set. After the planned Regulatory Database System becomes operational only one agency will rely significantly on DIR to retain MDS information.

Peer-to-Peer Sharing/General Sharing: Member agencies back up each other in administrative functions such as accounting, purchasing, and payroll. These back up arrangements are typically short term in nature, such as for occasions when employees are out on illnesses, vacations or other short terms. However, in some cases, agencies may provide these services to one another for longer periods of time (such as for an extended vacancy) with or without compensation through interagency contract. Agencies with certified purchasers assist agencies that are too small to have staff on board with such expertise through a "purchasing pool." Member agency employees consult with one another, peer to peer, throughout the administrative and regulatory departments and divisions. There is a cost savings to member agencies when their staff share their efforts that cannot be specifically calculated. For example, agency financial staff routinely consult each other when preparing major financial reports such as the

Annual Financial Report and the Legislative Appropriations Request. As a result of this relationship between member agency staff, reports are completed quicker, procedures are developed more efficiently, and other state agencies enjoy a reduction in inquiries and clarifications on required reports and procedures. HPC member agencies embrace the spirit of cooperation within the Health Professions Council. The larger member agencies often allow their staff to assist smaller agencies with tasks that the larger agencies are better equipped to handle. Although it cannot be quantified, it is expected that the assistance provided by larger agencies has prevented smaller agencies from having to request additional funding for staff to handle the routine administrative requirements of being a state agency.

Annual Report: The Council prepares an annual report that includes a statistical compilation of numbers of licensees, numbers of complaints and enforcement actions taken by member agencies/boards. The annual report also includes a summary of the Council's activities over the past year and recommendations for statutory changes to improve the regulation of health care professionals.

Responsiveness

- Toll Free Complaint Line
- Representation in Statewide Forums

The Health Professions Council serves a wide variety of constituents. First and foremost it serves the citizens of Texas. The shared toll-free complaint line directly benefits consumers who can place one toll-free call to obtain information or initiate a complaint against any licensed health professional. Many consumers lack information necessary to determine which board to go to with their complaint. The greatest benefit to consumers is preservation of independent boards with specific expertise in investigation and resolution of consumer problems. Consumers and taxpayers benefit indirectly from improved efficiency and from cooperation among agencies, which produces cooperative rulemaking and less reliance on the administrative law system to resolve conflicts.

Licensees benefit from retention of independent boards, which are more responsive and accessible to licensees, and from increased efficiency of the agencies. As more administrative tasks are shared, staff with specific expertise are more available to respond to needs of licensees and consumers. The Council goes to great lengths to ensure that all of their customers are served. **This was especially true during the major 2010-2013 State budget cuts depleting agency resources therefore causing member agencies to rely more on one another.**

Telephone Complaint System: The Council operates a complaint system, which allows consumers to file complaints against any state-licensed health professional by calling one toll-free number. The shared complaint line improves effectiveness and efficiency by providing easy “one-stop” access for consumers and significant cost-savings for individual agencies. The 1-800 line receives an average of 2,250 calls per month, of those calls approximately 500 are routed to HPC staff. HPC receives a variety of inquiries. Many times we refer the public to one of our boards, but we also receive inquiries that we refer to other state agencies. The cost of the system is shared by member agencies, which split the cost of equipment and lines and pay for long distance charges based on the percentage of calls assigned to each agency each month.

Representation in statewide forums: The Council has assigned the Administrative Officer to represent HPC member agencies at meetings involving statewide forums. The Administrative Officer represents the views of member agencies in their licensing/regulatory role, generally. The Administrative Officer communicates back to the member agencies. Member agencies may increase their own participation in these

forums, depending on the nature of the issues. The Council, through the HPC Chair also assigns member agencies to “outside” committees, as appropriate. Examples of the forums include the Department of Information Resources Occupational Licensing Steering Committee, the Statewide Health Coordinating Council (SHCC) and other workgroups and task forces. This approach allows member agencies to achieve representation and input into these processes.

Future Opportunities

The Health Professions Council's activities are mandated legislatively, identified by the Council to provide means for member regulatory agencies to coordinate administrative and regulatory efforts; or requested by various legislative entities or oversight bodies, such as the Governor's office, individual members of the Texas Senate or House of Representatives, the LBB, Comptroller's office, etc.

As agencies continue to align solutions with their own business processes there is a strong desire within the Council to anticipate future opportunities. As mentioned before the Council regularly reviews areas where agencies could improve services while still focusing on their core missions. In addition to expanding the Human Resources Pilot Program, the Council will work closely with the Governor's Office and the Legislative Budget Board to realize streamlined and consistent practices on behalf of the member agencies. Texas is growing rapidly, which indicates that the agencies will see increased workloads in the near future. Meeting the challenges of that increased workload is an opportunity the Council looks forward to in 2014.

**Health Professions Council
Administrative Office Budget**

	FY 2013 Budgeted
Board of Chiropractic Examiners	\$6,202
Board of Dental Examiners	\$226,435
Texas Medical Board	\$29,266
Board of Nursing	\$25,832
Executive Council of Occupational Therapy and Physical Therapy Examiners	\$12,557
Texas Optometry Board	\$19,771
Board of Pharmacy	\$285,727
Board of Podiatric Medical Examiners	\$5,565
Texas Department of State Health Services: Professional Licensing and Certification Division	\$13,517
Board of Examiners of Psychologists	\$36,354
Board of Veterinary Medical Examiners	\$9,326
Texas Funeral Service Commission	\$9,663
Texas Board of Plumbing Examiners	\$160,173
Texas Board of Land Surveying	\$15,858
TOTAL MEMBER AGENCY TRANSFERS	\$856,246

Profession	TEXAS	Number ** of Licensees	Cost per Licensee	CALIFORNIA ***	Number of Licensees	Cost per Licensee	Comparison of California to Texas	Number of Licensees	Cost per Licensee
	FY2013* Estimated			FY2011 Expenditures			FY2013 Expenditures Difference		
Chiropractic	\$623,564	10,518	\$59.29	\$3,457,000	13,745	\$251.51	\$2,833,436	3,227	\$192.22
Dental	\$2,417,740	70,412	\$34.34	\$12,382,000	141,966	\$87.22	\$9,964,260	71,554	\$52.88
Medical (1)	\$11,014,066	79,515	\$138.52	\$51,991,000	156,103	\$333.06	\$40,976,934	76,588	\$194.54
Nurse & LVN	\$11,373,070	354,932	\$32.04	\$39,233,000	505,766	\$77.57	\$27,859,930	150,834	\$45.53
Optometry	\$437,113	4,217	\$103.65	\$1,400,000	6,882	\$203.43	\$962,887	2,665	\$99.77
PT/OT (2)	\$1,123,372	34,708	\$32.37	\$3,922,000	60,658	\$64.66	\$2,798,628	25,950	\$32.29
Pharmacy	\$5,200,440	93,532	\$55.60	\$11,233,000	120,897	\$92.91	\$6,032,560	27,365	\$37.31
Podiatric	\$254,202	1,964	\$129.43	\$1,097,000	1,919	\$571.65	\$842,798	(45)	\$442.22
Psychologists	\$827,939	8,874	\$93.30	\$2,822,000	21,521	\$131.13	\$1,994,061	12,647	\$37.83
Veterinarians	\$973,162	8,143	\$119.51	\$2,232,000	23,311	\$95.75	\$1,258,838	15,168	\$(23.76)
Totals	\$34,244,668	666,815	\$51.36	\$129,769,000	1,052,768	\$123.26	\$95,524,332	385,953	\$71.91

(1) For the purpose of comparison, the expenditures and number of licensees for California Acupuncture, Medicine, Osteopathic, and Physician Assistants are combined since they are combined in Texas.

(2) For the purpose of comparison, the expenditures and number of licensees for the Florida Physical and Occupational Therapy are combined since they are combined in Texas.

* Source: This is an estimate of agency FY2013 expenditures from the agency's Operating Budget Section II.C.

** Source: Health Professions Council Annual Report, February 1, 2014

*** Source: 2011-2012 California Department of Consumer Affairs Annual Report (as of Jan 22, 2014 the California Update has not been released)

Profession	TEXAS			FLORIDA ***			Comparison of Florida to Texas		
	FY2013* Estimated	Number ** of Licensees	Cost per Licensee	FY2013 Expenditures	Number of Licensees	Cost per Licensee	FY2012 Expenditures Difference	Number of Licensees****	Cost per Licensee
Chiropractic	\$623,564	10,518	\$59.29	\$1,681,454	6,599	\$254.80	\$1,057,890	(3,919)	\$195.52
Dental	\$2,417,740	70,412	\$34.34	\$3,805,648	53,635	\$70.95	\$1,387,908	(16,777)	\$36.62
Medical (1)	\$11,014,066	79,515	\$138.52	\$15,715,909	75,535	\$208.06	\$4,701,843	(3,980)	\$69.55
Nurse & LVN	\$11,373,070	354,932	\$32.04	\$16,712,955	362,980	\$46.04	\$5,339,885	8,048	\$14.00
Optometry	\$437,113	4,217	\$103.65	\$746,592	3,228	\$231.29	\$309,479	(989)	\$127.63
PT/OT (2)	\$1,123,372	34,708	\$32.37	\$1,942,472	35,421	\$54.84	\$819,100	713	\$22.47
Pharmacy	\$5,200,440	93,532	\$55.60	\$7,571,856	92,959	\$81.45	\$2,371,416	(573)	\$25.85
Podiatric	\$254,202	1,964	\$129.43	\$349,443	2,752	\$126.98	\$95,241	788	\$(2.45)
Psychologists	\$827,939	8,874	\$93.30	\$1,034,226	5,075	\$203.79	\$206,287	(3,799)	\$110.49
Veterinarians	\$973,162	8,143	\$119.51	\$1,301,220	9,654	\$134.79	\$328,058	1,511	\$15.28
Totals	\$34,244,668	666,815	\$51.36	\$50,861,775	647,838	\$78.51	\$16,617,107	(18,977)	\$27.15

(1) For the purpose of comparison, the expenditures and number of licensees for Florida Acupuncture, Medicine, Osteopathic, and Physician Assistants are combined since they are combined in Texas.

(2) For the purpose of comparison, the expenditures and number of licensees for the Florida Physical and Occupational Therapy are combined since they are combined in Texas.

* Source: This is an estimate of agency FY2013 expenditures from the agency's Operating Budget Section II.C.

** Source: Health Professions Council Annual Report, February 1, 2014

*** Source: Florida Department of Health Division of Medical Quality Assurance Annual Report and Long Range Plan FY 2012-2013

**** Numbers in parentheses indicate how many additional licensees Texas has than Florida

Profession	TEXAS	Number ** of Licensees	New York ***			Cost per Licensee	Comparison of New York to Texas	Number of Licensees****	Cost per Licensee
	FY2013* Estimated		Cost per Licensee	FY2013 Expenditures	Number of Licensees		FY2010 Expenditures Difference		
Chiropractic	\$623,564	10,518	\$59.29	\$0	5,364	\$0.00	(5,154)		
Dental	\$2,417,740	70,412	\$34.34	\$0	30,362	\$0.00	(40,050)		
Medical (1)	\$11,014,066	79,515	\$138.52	\$0	106,083	\$0.00	26,568		
Nurse & LVN	\$11,373,070	354,932	\$32.04	\$0	360,898	\$0.00	5,966		
Optometry	\$437,113	4,217	\$103.65	\$0	3,237	\$0.00	(980)		
PT/OT (2)	\$1,123,372	34,708	\$32.37	\$0	42,383	\$0.00	7,675		
Pharmacy	\$5,200,440	93,532	\$55.60	\$0	24,431	\$0.00	(69,101)		
Podiatric	\$254,202	1,964	\$129.43	\$0	2,462	\$0.00	498		
Psychologists	\$827,939	8,874	\$93.30	\$0	12,844	\$0.00	3,970		
Veterinarians	\$973,162	8,143	\$119.51	\$0	10,487	\$0.00	2,344		
Totals	\$34,244,668	666,815	\$51.36	\$63,737,000	598,551	\$106.49	(68,264)	\$55.13	

(1) For the purpose of comparison, the expenditures and number of licensees for New York Acupuncture, Medicine, Osteopathic, and Physician Assistants are combined since they are combined in Texas.

(2) For the purpose of comparison, the expenditures and number of licensees for the New York Physical and Occupational Therapy are combined since they are combined in Texas.

* Source: This is an estimate of agency FY2013 expenditures from the agency's Operating Budget Section II.C.

** Source: Health Professions Council Annual Report, February 1, 2014

*** Source: New York Office of the Professions <http://www.op.nysed.gov/prof/statistics/13reg.htm> , <http://public.leginfo.state.ny.us/menugetf.cgi?SESSYR=2013&QUERYDATA=S2600E>

**** Numbers in parentheses indicate how many additional licensees Texas has than New York

Appendix A – Health Professions Council Disciplinary Data

1. Total Number of Licensees & Registrants (As of August 31, 2013)		10,518
Doctors of Chiropractic (DCs) – Active	5,153	
Doctors of Chiropractic (DCs) – Expired, eligible to renew	351	
Doctors of Chiropractic (DCs) – Inactive, eligible to renew	674	
Chiropractic Radiologic Technologists – Active	130	
Chiropractic Radiologic Technologists – Expired, eligible to renew	28	
Chiropractic Clinics, Active Registration	3,915	
Chiropractic Clinics, Expired, eligible to renew	267	
2. Number of New Licenses or Registrations Issued		828
Doctors of Chiropractic	296	
Chiropractic Radiologic Technologists	47	
Chiropractic Clinics	485	
3. Numbers of Licenses or Registrations Renewed		9,683
Doctors of Chiropractic – Active Renewal	5,155	
Doctors of Chiropractic – Inactive Renewal	693	
Chiropractic Radiologic Technologists (Rad Techs)	83	
Chiropractic Clinics (Facilities)	3,752	
Percentage of Active DCs Renewing Licenses Online	95.86%	
4. Jurisdictional Complaints Received or Re-Opened		389
Total number of complaints received	401	
Less: Number of non-jurisdictional complaints received	(11)	
Less: Number of duplicate complaint entries	(1)	
Number of jurisdictional complaints received	389	
Previously Closed Jurisdictional Complaints Re-Opened	0	
5. Jurisdictional Complaints Resolved		
Total number of jurisdictional complaints resolved		337
Total number of complaints resolved with disciplinary action		145
Percent of jurisdictional complaints resolved with disciplinary action		42.90%
Average Time to Resolve a Jurisdictional Complaint		281.0 days
6. Disciplinary Actions Taken		145
Licenses Revoked or Surrendered in lieu of revocation	6	
Licenses Suspended, No probation	1	
Licenses Suspended, Probation	0	
Licenses Suspended, Probation plus Fine/Stipulations	8	
Cease & Desist Orders Issued, No Fine	0	
Cease & Desist Orders Issued, With Fine	1	
Fine Plus Stipulations	1	
Fine Only	118	
Fine, Probated	0	
Formal Letter of Reprimand Plus Fine/Stipulation	5	
Formal Letter of Reprimand Only	4	
Additional CE Requirements	0	
	1	
Statutory Authority: Texas Occupations Code Chapter 201 (The Texas Chiropractic Act)		

TEXAS STATE BOARD OF DENTAL EXAMINERS (TSBDE)

AGENCY #504

HEALTH PROFESSIONS COUNCIL ANNUAL REPORT FOR FISCAL YEAR 2013

1). Total Number Regulated by Agency:	70,412
Dentists (1):	15,330
Dental Hygienists (2):	11,899
Dental Assistants (3):	42,241
Dental Laboratories and Mobile Facilities:	942
2). Total Who Became Subject to Regulation in Previous Year:	7,676
Dentists:	1,099
Dental Hygienists:	727
Dental Assistants:	5,784
Dental Laboratories and Mobile Facilities:	66
3). Total Number Regulated by Agency (4):	70,412
Total Number Regulated by Agency by Texas County:	66,862
COUNTY NAME:	COUNTY TOTAL:
Anderson	111
Andrews	25
Angelina	182
Aransas	50
Archer	13
Armstrong	2
Atascosa	94
Austin	78
Bailey	15
Bandera	54
Bastrop	231
Baylor	2
Bee	60
Bell	878
Bexar	5,243
Blanco	17
Borden	0
Bosque	51
Bowie	192
Brazoria	895
Brazos	391
Brewster	8
Briscoe	1
Brooks	8
Brown	84
Burleson	34
Burnet	134
Caldwell	97
Calhoun	31
Callahan	17
Cameron	952
Camp	17
Carson	14

TEXAS STATE BOARD OF DENTAL EXAMINERS (TSBDE)

AGENCY #504

HEALTH PROFESSIONS COUNCIL ANNUAL REPORT FOR FISCAL YEAR 2013

COUNTY NAME:	COUNTY TOTAL:
Cass	66
Castro	6
Chambers	67
Cherokee	80
Childress	16
Clay	16
Cochran	4
Coke	2
Coleman	12
Collin	2,938
Collingsworth	3
Colorado	31
Comal	489
Comanche	43
Concho	3
Cooke	99
Coryell	121
Cottle	3
Crane	7
Crockett	1
Crosby	6
Culberson	0
Dallam	17
Dallas	6,572
Dawson	14
De Witt	26
Deaf Smith	17
Delta	6
Denton	2,181
Dickens	0
Dimmit	6
Donley	4
Duval	28
Eastland	30
Ector	257
Edwards	0
El Paso	1,809
Ellis	509
Erath	123
Falls	45
Fannin	100
Fayette	75
Fisher	37
Floyd	10
Foard	0
Fort Bend	1,718
Franklin	25
Freestone	28
Frio	23
Gaines	17
Galveston	726
Garza	2
Gillespie	76
Glasscock	8

TEXAS STATE BOARD OF DENTAL EXAMINERS (TSBDE)

AGENCY #504

HEALTH PROFESSIONS COUNCIL ANNUAL REPORT FOR FISCAL YEAR 2013

COUNTY NAME:	COUNTY TOTAL:
Goliad	13
Gonzales	31
Gray	44
Grayson	435
Gregg	496
Grimes	33
Guadalupe	363
Hale	49
Hall	10
Hamilton	38
Hansford	5
Hardeman	7
Hardin	106
Harris	9,827
Harrison	124
Hartley	3
Haskell	16
Hays	499
Hemphill	7
Henderson	166
Hidalgo	1,307
Hill	75
Hockley	32
Hood	158
Hopkins	69
Houston	47
Howard	77
Hudspeth	2
Hunt	287
Hutchinson	41
Irion	1
Jack	2
Jackson	47
Jasper	51
Jeff Davis	1
Jefferson	535
Jim Hogg	3
Jim Wells	70
Johnson	539
Jones	16
Karnes	24
Kaufman	349
Kendall	145
Kenedy	1
Kent	2
Kerr	114
Kimble	3
King	32
Kinney	4
Kleberg	38
Knox	9
La Salle	5
Lamar	96
Lamb	13

TEXAS STATE BOARD OF DENTAL EXAMINERS (TSBDE)

AGENCY #504

HEALTH PROFESSIONS COUNCIL ANNUAL REPORT FOR FISCAL YEAR 2013

COUNTY NAME:	COUNTY TOTAL:
Lampasas	65
Lavaca	50
Lee	36
Leon	20
Liberty	159
Limestone	39
Lipscomb	3
Live Oak	18
Llano	39
Loving	0
Lubbock	688
Lynn	7
Madison	28
Marion	26
Martin	14
Mason	6
Matagorda	81
Maverick	79
McCulloch	22
McLennan	668
McMullen	1
Medina	92
Menard	3
Midland	377
Milam	56
Mills	10
Mitchell	7
Montague	28
Montgomery	1,394
Moore	40
Morris	25
Motley	0
Nacogdoches	135
Navarro	107
Newton	12
Nolan	25
Nueces	931
Ochiltree	20
Oldham	3
Orange	342
Palo Pinto	51
Panola	40
Parker	368
Parmer	8
Pecos	16
Polk	92
Potter	310
Presidio	1
Rains	11
Randall	495
Reagan	1
Real	2
Red River	15
Reeves	2

TEXAS STATE BOARD OF DENTAL EXAMINERS (TSBDE)

AGENCY #504

HEALTH PROFESSIONS COUNCIL ANNUAL REPORT FOR FISCAL YEAR 2013

COUNTY NAME:	COUNTY TOTAL:
Refugio	14
Roberts	0
Robertson	22
Rockwall	396
Runnels	8
Rusk	98
Sabine	17
San Augustine	9
San Jacinto	35
San Patricio	170
San Saba	12
Schleicher	2
Scurry	13
Shackelford	5
Shelby	56
Sherman	3
Smith	704
Somervell	11
Starr	73
Stephens	8
Sterling	2
Stonewall	1
Sutton	8
Swisher	13
Tarrant	5,395
Taylor	419
Terrell	0
Terry	11
Throckmorton	1
Titus	71
Tom Green	231
Travis	2,959
Trinity	12
Tyler	14
Upshur	78
Upton	0
Uvalde	68
Val Verde	73
Van Zandt	142
Victoria	205
Walker	119
Waller	75
Ward	8
Washington	98
Webb	424
Wharton	180
Wheeler	7
Wichita	375
Wilbarger	14
Willacy	38
Williamson	1,712
Wilson	103
Winkler	5
Wise	142

TEXAS STATE BOARD OF DENTAL EXAMINERS (TSBDE)

AGENCY #504

HEALTH PROFESSIONS COUNCIL ANNUAL REPORT FOR FISCAL YEAR 2013

COUNTY NAME:	COUNTY TOTAL:
Wood	104
Yoakum	5
Young	58
Zapata	11
Zavala	7
Out-of-State (4)	3,550

4). Total Number of Complaints Received by Category (5): **1,129**

Failure to Meet Standard of Care	416
Fraud	102
Dishonorable Conduct	83
Business Promotion	77
Over-diagnosis	75
Patient Hospitalization	74
Failure to Abide by Rules	51
Practice Dentistry Without a License	39
Abandonment	33
Sanitation	32
Allow Auxiliary to Practice Dentistry	30
Drug Diversion	24
Patient Abuse	21
Impairment	19
Failure to Comply with Board Order	15
Patient Mortality	9
Narcotics	7
Operating a Lab Without a License	7
Non-Jurisdictional	4
Other	4
Administration	2
Medical Records Privacy Act Violation	2
Professional Conduct	2
Negligence	1

5). TOTAL NUMBER OF COMPLAINTS INVESTIGATED AND FINAL RESOLUTION (5): **974**

Final Board Order	144
Voluntary Surrender	12
Cease and Desist Order	6
Administrative Penalties	2
Conditional Dismissal	197
Dismissed	613

TEXAS STATE BOARD OF DENTAL EXAMINERS (TSBDE)

AGENCY #504

HEALTH PROFESSIONS COUNCIL ANNUAL REPORT FOR FISCAL YEAR 2013

6). Total Fees Collected by Agency:	\$9,420,697
Health Related Profession Fees	6,111,659
Peer Assistance Program Fees	167,625
Health Related Profession Fees-HB11, GR Incr	3,137,759
Administrative Services Fees	3,654
7). Agency Expenses:	\$2,417,740
Salaries and Wages	1,484,627
Other Personnel Costs	63,438
Professional Fees and Services	101,771
Fuels and Lubricants	0
Consumable Supplies	20,878
Utilities	11,999
Travel	41,405
Rent - Building	1,943
Rent - Machine and Other	2,027
Other Operating Expenses	686,440
Capital Expenditures	3,212

8). Unfunded Agency Needs:

Agency will outline unfunded needs in their upcoming Legislative Appropriations Request.

- (1) Total Dentists includes Dentists and Faculty Dentists.
- (2) Total Dental Hygienists includes Dental Hygienists and Faculty Dental Hygienists.
- (3) Total Dental Assistants includes Dental Assistants, CP Dental Assistants, NO Dental Assistants, and Sealant Dental Assistants. Dental Assistants who hold two or more certificates are counted more than once (per each certificate held).
- (4) Total Number Regulated by Agency includes out-of-state figures.
- (5) Some complaints have more than one allegation of the same and/or different type.

Note: Numbers may differ slightly from those contained in previous reports or other publications as a result of recent efforts to improve the accuracy of TSBDE data.

Department of State Health Services (DSHS)
Division for Regulatory Services
Health Care Quality Section
Professional Licensing and Certification Unit

Advisory Board of Athletic Trainers
Chemical Dependency Counselor Licensing Program
Code Enforcement Officer Registration Program
Contact Lens Permit Program
Council on Sex Offender Treatment
Texas State Board of Examiners of Dietitians
Dyslexia Therapists and Practitioners
State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments
Texas State Board of Examiners of Marriage and Family Therapists
Massage Therapy Licensing Program
Medical Radiologic Technologist Certification Program
Texas Board of Licensure for Professional Medical Physicists
Texas Midwifery Board
Offender Education Program
Optician Registry Program
Texas Board of Orthotics and Prosthetics
Perfusionist Licensing Program
Personal Emergency Response System (PERS) Provider Licensing Program
Texas State Board of Examiners of Professional Counselors
Respiratory Care Practitioner Certification Program
Sanitarian Registration Program
Texas State Board of Social Worker Examiners
State Board of Examiners for Speech-Language Pathology and Audiology

Funding

The DSHS Professional Licensing and Certification Unit (PLCU) is organizationally placed within the Division for Regulatory Services, Health Care Quality Section. PLCU functions as a consolidated licensing operation for 23 regulatory programs and consists of:

- 8 governor-appointed licensing boards, each with independent rulemaking and enforcement authority;
- 2 governor-appointed licensing boards, each with independent enforcement authority and quasi-independent rulemaking authority;
- 1 licensing board appointed by the DSHS Commissioner with independent enforcement authority and quasi-independent rulemaking authority; and
- 12 licensing programs that do not have appointed boards, and for which the rulemaking authority is the Executive Commissioner of the Health and Human Services Commission and the enforcement authority is DSHS.

The boards and programs within PLCU do not function as independent state agencies. DSHS provides the staff, facilities, and infrastructure necessary to administer each program. PLCU operates with a functional organizational structure characterized by resource-sharing across programs.

PLCU is funded through the legislative appropriation to DSHS for Strategy D.1.4 (Health Care Professionals). This appropriation funds a total of 26 programs within DSHS, not all of which are organizationally placed within PLCU. The legislative appropriation is made to DSHS, not to the individual boards, programs, or unit.

Total fee revenue collected by PLCU programs in Fiscal Year 2013 was \$10,136,676 and total expenses of PLCU programs was \$4,602,980. Not all licensing fees collected by PLCU programs were appropriated to DSHS nor dedicated to the operation of PLCU. Most PLCU programs experience growth each year in the numbers of license holders; these increases are accompanied by greater demand for licensure services, including new and renewed license issuance, consumer complaint intake and processing, investigations, disciplinary action, and enforcement.

Advisory Board of Athletic Trainers

1. Total number of licensees:		3,003
Athletic Trainers	2,993	
Temporary Athletic Trainers	10	
2. Total number of new licenses issued:		340
3. Total number of renewal licenses issued:		1,254
4. Total number of complaints received:		6
Unlicensed Person/Facility	4	
Unprofessional Conduct	2	
5. Total number of jurisdictional complaints received:		5
6. Total number of complaint investigations completed:		2
7. Total number of jurisdictional complaints resolved:		7
Cease and Desist	5	
License Expiration	1	
Surrender	1	
8. Average length of time required for jurisdictional complaint resolution:		245 days
9. Total fees collected:		\$426,368
10. Total expenses:		\$153,057

Statutory Authority: Occupations Code, Chapter 451

* Please see Table 1 for information regarding the number of license holders by county.

Chemical Dependency Counselor Licensing Program

1. Total number of licensees:		9,363
Licensed Chemical Dependency Counselors	5,123	
Registered Counselor Interns	4,011	
Clinical Training Institutions	218	
Certified Clinical Supervisors	11	
2. Total number of new licenses issued:		1,592
3. Total number of renewal licenses issued:		2,194
4. Total number of complaints received:		96
Confidentiality	5	
Criminal History	20	
Fraud/Deceit/Bribery	8	
Sexual Misconduct	2	
Standard of Care/Service/Product	16	
Unlicensed Person/Facility	7	
Unprofessional Conduct	38	
5. Total number of jurisdictional complaints received:		88
6. Total number of complaint investigations completed:		46
7. Total number of jurisdictional complaints resolved:		92
Cease and Desist	5	
Emergency Suspension	12	
License Expiration	4	
No Violation	3	
Not Substantiated	22	
Reprimand	6	
Revocation	4	
Warning Letter	34	
Withdrawal	2	
8. Average length of time required for jurisdictional complaint resolution:		273 days
9. Total fees collected:		\$380,935
10. Total expenses:		\$316,215

Statutory Authority: Occupations Code, Chapter 504

* Please see Table 1 for information regarding the number of license holders by county.

Code Enforcement Officer Registration Program

1. Total number of licensees:		2,201
Code Enforcement Officers	2,131	
Code Enforcement Officers in Training	70	
2. Total number of new licenses issued:		218
3. Total number of renewal licenses issued:		926
4. Total number of complaints received:		7
Fraud/Deceit/Bribery	2	
Standard of Care/Service/Product	2	
Unlicensed Person/Facility	2	
Unprofessional Conduct	1	
5. Total number of jurisdictional complaints received:		7
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		3
No Violation	1	
Warning	2	
8. Average length of time required for jurisdictional complaint resolution:		218 days
9. Total fees collected:		\$140,459
10. Total expenses:		\$64,852

Statutory Authority: Occupations Code, Chapter 1952

* Please see Table 1 for information regarding the number of license holders by county.

Council on Sex Offender Treatment

1. Total number of licensees:		526
Sex Offender Treatment Providers	446	
Affiliate Sex Offender Treatment Providers	38	
Provisional Sex Offender Treatment Providers	42	
2. Total number of new licenses issued:		50
3. Total number of renewal licenses issued:		229
4. Total number of complaints received:		27
Criminal History	1	
Fraud/Deceit/Bribery	2	
Standard of Care/Service/Product	15	
Unauthorized Activity	1	
Unprofessional Conduct	8	
5. Total number of jurisdictional complaints received:		26
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		29
No Violation	23	
Not Substantiated	1	
Revocation	1	
Warning Letter	4	
8. Average length of time required for jurisdictional complaint resolution:		207 days
9. Total fees collected:		\$93,448
10. Total expenses:		\$99,311

Statutory Authority: Occupations Code, Chapter 110

* Please see Table 1 for information regarding the number of license holders by county.

Texas State Board of Examiners of Dietitians

1. Total number of licensees:		4,946
Licensed Dietitians	4,933	
Provisional Licensed Dietitians	13	
2. Total number of new licenses issued:		600
3. Total number of renewal licenses issued:		2,212
4. Total number of complaints received:		1
Unlicensed Person/Facility	1	
5. Total number of jurisdictional complaints received:		1
6. Total number of complaint investigations completed:		3
7. Total number of jurisdictional complaints resolved:		1
Cease and Desist	1	
8. Average length of time required for jurisdictional complaint resolution:		14 days
9. Total fees collected:		\$262,060
10. Total expenses:		\$75,363

Statutory Authority: Occupations Code, Chapter 701

* Please see Table 1 for information regarding the number of license holders by county.

Dyslexia Therapists and Practitioner Licensing Program

1. Total number of licensees:		1,050
Dyslexia Practitioners	61	
Dyslexia Therapists	989	
2. Total number of new licenses issued:		170
3. Total number of renewal licenses issued:		402
4. Total number of complaints received:		0
5. Total number of jurisdictional complaints received:		0
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		0
8. Average length of time required for jurisdictional complaint resolution:		0 days
9. Total fees collected:		\$92,270
10. Total expenses:		\$52,383

Statutory Authority: Occupations Code, Chapter 403

* Please see Table 1 for information regarding the number of license holders by county.

State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments

1. Total number of licensees:		727
Fitter/Dispenser of Hearing Instruments	602	
Temporary Training Permits	80	
Apprenticeship Permits	45	
2. Total number of new licenses issued:		113
3. Total number of renewal licenses issued:		264
4. Total number of complaints received:		34
Advertising/Mislabeling	1	
Financial	1	
Fraud/Deceit/Bribery	2	
Order Non-Compliance	1	
Standard of Care/Service/Product	27	
Unlicensed Person/Facility	2	
5. Total number of jurisdictional complaints received:		34
6. Total number of complaint investigations completed:		1
7. Total number of jurisdictional complaints resolved:		30
Administrative Penalty	2	
No Violation	14	
Warning Letter	10	
Withdrawal	4	
8. Average length of time required for jurisdictional complaint resolution:		184 days
9. Total fees collected:		\$178,618
10. Total expenses:		\$101,262

Statutory Authority: Occupations Code, Chapter 402

* Please see Table 1 for information regarding the number of license holders by county.

Texas State Board of Examiners of Marriage and Family Therapists

1. Total number of licensees:		3,342
Marriage and Family Therapists	2,919	
Marriage and Family Therapist Associates	423	
2. Total number of new licenses issued:		279
3. Total number of renewal licenses issued:		1,511
4. Total number of complaints received:		45
Advertising/Mislabeled	1	
Confidentiality	4	
Order Non-Compliance	2	
Sexual Misconduct	4	
Standard of Care/Product	19	
Unauthorized Activity	1	
Unlicensed Person/Facility	2	
Unprofessional Conduct	12	
5. Total number of jurisdictional complaints received:		41
6. Total number of complaint investigations completed:		17
7. Total number of jurisdictional complaints resolved:		31
Administrative Penalty	1	
Cease and Desist	2	
License Expiration	4	
Probated Suspension	1	
No Violation	9	
Revocation	1	
Surrender	4	
Warning Letter	9	
8. Average length of time required for jurisdictional complaint resolution:		645 days
9. Total fees collected:		\$265,157
10. Total expenses:		\$288,454

Statutory Authority: Occupations Code, Chapter 502

* Please see Table 1 for information regarding the number of license holders by county.

Massage Therapy Licensing Program

1. Total number of licensees:		29,701
Massage Therapists	27,261	
Massage Therapy School/Training Programs	59	
Massage Therapy Instructors	1,315	
Massage Therapy Establishments	1066	
2. Total number of new licenses issued:		2,999
3. Total number of renewal licenses issued:		12,461
4. Total number of complaints received:		325
Advertising/Mislabeled	5	
Confidentiality	2	
Criminal History	13	
Financial	2	
Fraud/Deceit/Bribery	27	
Order Non-Compliance	1	
Sexual Misconduct	39	
Standard of Care/Service/Product	26	
Unlicensed Person/Facility	205	
Unprofessional Conduct	5	
5. Total number of jurisdictional complaints received:		315
6. Total number of complaint investigations completed:		50
7. Total number of jurisdictional complaints resolved:		373
Administrative Penalty	4	
Cease and Desist	155	
Denial	5	
License Expiration	4	
No Violation	25	
Not Substantiated	39	
Probated Suspension	8	
Reprimand	3	
Revocation	5	
Surrender	9	
Violation Found and Corrected	44	
Warning Letter	71	
Withdrawn	1	
8. Average length of time required for jurisdictional complaint resolution:		278 days
9. Total fees collected:		\$2,169,459
10. Total expenses:		\$605,240

Statutory Authority: Occupations Code, Chapter 455

* Please see Table 1 for information regarding the number of license holders by county.

Texas Board of Licensure for Professional Medical Physicists

1. Total number of licensees:		607
Medical Physicists	496	
Temp Medical Physicists	111	
2. Total number of new licenses issued:		36
3. Total number of renewal licenses issued:		313
4. Total number of complaints received:		2
Standard of Care/Services/Product	2	
5. Total number of jurisdictional complaints received:		2
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		2
No Violation	2	
8. Average length of time required for jurisdictional complaint resolution:		191 days
9. Total fees collected:		\$86,362
10. Total expenses:		\$32,123

Statutory Authority: Occupations Code, Chapter 602

* Please see Table 1 for information regarding the number of license holders by county.

Medical Radiologic Technologist Certification Program

1. Total number of licensees:		28,375
Medical Radiologic Technologists	23,090	
Temp Medical Radiologic Technologists	647	
Limited Medical Radiologic Technologists	578	
Temp Limited Medical Radiologic Technologists	177	
Non-Certified Technicians	3,654	
Limited Curriculum Providers	4	
Non-Certified Technician Programs	21	
Hardship Exemptions	204	
2. Total number of new licenses issued:		3,495
3. Total number of renewal licenses issued:		10,670
4. Total number of complaints received:		30
Criminal History	1	
Fraud/Deceit/Bribery	2	
Sexual Misconduct	2	
Standard of Care	10	
Unlicensed Person/Facility	5	
Unprofessional Conduct	10	
5. Total number of jurisdictional complaints received:		29
6. Total number of complaint investigations completed:		5
7. Total number of jurisdictional complaints resolved:		28
Cease and Desist	2	
License Expiration	7	
No Violation	4	
Not Substantiated	4	
Probated Suspension	4	
Warning Letter	7	
8. Average length of time required for jurisdictional complaint resolution:		388 days
9. Total fees collected:		\$913,654
10. Total expenses:		\$296,915

Statutory Authority: Occupations Code, Chapter 601

* Please see Table 1 for information regarding the number of license holders by county.

Texas Midwifery Board

1. Total number of licensees:		219
Midwives	217	
Approved Midwifery Courses	2	
2. Total number of new licenses issued:		26
3. Total number of renewal licenses issued:		103
4. Total number of complaints received:		22
Fraud/Deceit/Bribery	10	
Standard of Care/Service/Product	9	
Unlicensed Person/Facility	2	
Unprofessional Conduct	1	
5. Total number of jurisdictional complaints received:		20
6. Total number of complaint investigations completed:		2
7. Total number of jurisdictional complaints resolved:		24
Administrative Penalty	1	
Denial	1	
No Violation	11	
Not Substantiated	6	
Probated Suspension	2	
Reprimand	1	
Warning	1	
Withdrawal	1	
8. Average length of time required for jurisdictional complaint resolution:		419 days
9. Total fees collected:		\$69,497
10. Total expenses:		\$44,370

Statutory Authority: Occupations Code, Chapter 203

* Please see Table 1 for information regarding the number of license holders by county.

Offender Education Programs

1. Total number of certificate holders:		2,475
DWI Education Instructors	428	
DWI Intervention Instructors	356	
Alcohol Education Program for Minor Instructors	268	
Drug Offender Education Program Instructors	426	
DWI Education Programs	234	
DWI Intervention Programs	174	
Alcohol Education Program for Minors	207	
Drug Offender Education Programs	244	
Tx Youth Tobacco Awareness Program	138	
2. Total number of new certificates issued:		322
3. Total number of renewal registrations issued		692
4. Total number of complaints received:		16
Criminal History	2	
Fraud/Deceit/Bribery	2	
Standard of Care/Service/Product	6	
Unprofessional Conduct	6	
5. Total number of jurisdictional complaints received:		14
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		16
License Expiration	2	
No Violation	1	
Violation Found & Corrected	1	
Warning	11	
Withdrawal	1	
8. Average length of time required for jurisdictional complaint resolution:		231 days
9. Total fees collected:		\$101,658
10. Total expenses:		\$695,499

Statutory Authority:

- Drug Offender Education Programs
Transportation Code §§521.371 - 521.377
- DWI Education Programs
Code of Criminal Procedure, Art. 42.12, §13(h)
- DWI Intervention Programs
Code of Criminal Procedure, Art. 42.12, §13(j)
- Alcohol Education Programs for Minors
Alcoholic Beverage code, §106.115
- Texas Youth Tobacco Awareness Program
Health & Safety Code, Chpt 161

* Please see Table 1 for information regarding the number of license holders by county.

Optician's Registry Program

1. Total number of registrants:		112
Opticians-Dual	42	
Registered Contact Lens Technicians	6	
Registered Spectacle Dispensers	64	
2. Total number of new registrations issued:		5
3. Total number of renewal registrations issued:		65
4. Total number of complaints received:		2
Unlicensed Person/Facility	2	
5. Total number of jurisdictional complaints received:		2
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		0
8. Average length of time required for jurisdictional complaint resolution:		0 days
9. Total fees collected:		\$44,677**
10. Total expenses:		\$20,021**

Statutory Authority:

Occupations Code, Chapter 352

* Please see Table 1 for information regarding the number of license holders by county.

** Fee and expense totals include both the Contact Lens Permit Program and the Opticians' Registry Program

Texas Board of Orthotics and Prosthetics

1. Total number of licensees:		828
Licensed Prosthetist/Orthotists	437	
Registered Prosthetist/Orthotist Students	34	
Temporary Prosthetist/Orthotists	1	
Registered Prosthetist/Orthotist Technicians	21	
Licensed Prosthetist/Orthotist Assistants	63	
Accredited Prosthetic/Orthotic Facility	272	
2. Total number of new licenses issued:		83
3. Total number of renewal licenses issued:		384
4. Total number of complaints received:		31
Advertising/Mislabeling	1	
Fraud/Deceit/Bribery	1	
Standard of Care/Service/Product	7	
Unlicensed Person/Facility	21	
Unprofessional Conduct	1	
5. Total number of jurisdictional complaints received:		30
6. Total number of complaint investigations completed:		14
7. Total number of jurisdictional complaints resolved:		35
Administrative Penalty	2	
Cease and Desist	24	
License Expiration	3	
No Violation	3	
Not Substantiated	2	
Warning Letter	1	
8. Average length of time required for jurisdictional complaint resolution:		474 days
9. Total fees collected:		\$181,866
10. Total expenses:		\$97,269

Statutory Authority: Occupations Code, Chapter 605

* Please see Table 1 for information regarding the number of license holders by county.

Perfusionist Licensing Program

1. Total number of licensees:		365
Licensed Perfusionists	353	
Provisional Licensed Perfusionists	12	
2. Total number of new licenses issued:		33
3. Total number of renewal licenses issued:		155
4. Total number of complaints received:		0
5. Total number of jurisdictional complaints received:		0
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		0
8. Average length of time required for jurisdictional complaint resolution:		0 days
9. Total fees collected:		\$58,293
10. Total expenses:		\$25,539

Statutory Authority:

Occupations Code, Chapter 603

* Please see Table 1 for information regarding the number of license holders by county.

Personal Emergency Response System (PERS) Licensing Program

1. Total number of registrants/licenses:		249
PERS Registrants-Individuals	197	
PERS Licenses-Businesses	52	
2. Total number of new applications (licenses and registrants):		45
3. Total number of renewals (licenses and registrants):		31
4. Total number of complaints received:		0
5. Total number of jurisdictional complaints received:		0
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		0
8. Average length of time required for jurisdictional complaint resolution:		0 days
9. Total fees collected:		\$24,208
10. Total expenses:		\$10,376

Statutory Authority: Health and Safety Code, Chapter 781

* Please see Table 1 for information regarding the number of license holders by county.

Texas State Board of Examiners of Professional Counselors

1. Total number of licensees:		20,321
Licensed Professional Counselors	16,873	
Professional Counselor Interns	3,438	
Professional Counselor Provisional	10	
2. Total number of new licenses issued:		3,575
3. Total number of renewal licenses issued:		7,742
4. Total number of complaints received:		242
Abuse/Neglect/Exploitation	3	
Advertising/Mislabeling	1	
Confidentiality	10	
Criminal History	7	
Fraud/Deceit/Bribery	13	
Order Non-Compliance	1	
Sexual Misconduct	12	
Standard of Care/Service/Product	111	
Unlicensed Person/Facility	17	
Unprofessional Conduct	67	
5. Total number of jurisdictional complaints received:		200
6. Total number of complaint investigations completed:		76
7. Total number of jurisdictional complaints resolved:		115
Administrative Penalties	12	
Cease and Desist	5	
License Expiration	2	
No Violation	40	
Not Substantiated	4	
Probated Suspension	12	
Reprimand	10	
Revocation	2	
Surrender	2	
Warning letters	25	
Withdrawal	1	
8. Average length of time required for jurisdictional complaint resolution:		514 days
9. Total fees collected:		\$1,456,038
10. Total expenses:		\$498,774

Statutory Authority: Occupations Code, Chapter 503

* Please see Table 1 for information regarding the number of license holders by county.

Sanitarian Registration Program

1. Total number of registrants:		1,251
Registered Professional Sanitarians	1,210	
Registered Sanitarians in Training	41	
2. Total number of new licenses issued:		81
3. Total number of renewal licenses issued:		527
4. Total number of complaints received:		0
5. Total number of jurisdictional complaints received:		0
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		0
8. Average length of time required for jurisdictional complaint resolution:		0 days
9. Total fees collected:		\$82,314
10. Total expenses:		\$59,802

Statutory Authority:

Occupations Code, Chapter 1953

* Please see Table 1 for information regarding the number of license holders by county.

Texas State Board of Social Worker Examiners

1. Total number of licensees:		22,418
Licensed Clinical Social Workers	7,398	
Licensed Master Social Workers-Advanced Practitioner	370	
Licensed Master Social Workers	8,854	
Temp Licensed Master Social Workers	94	
Licensed Baccalaureate Social Workers	5,662	
Temp Licensed Baccalaureate Social Workers	40	
2. Total number of new licenses issued:		1,744
3. Total number of renewal licenses issued:		10,264
4. Total number of complaints received:		138
Advertising/Mislabeling	1	
Confidentiality	9	
Criminal History	4	
Fraud/Deceit/Bribery	6	
Order Non-Compliance	1	
Sexual Misconduct	3	
Standard of Care/Service/Product	56	
Unauthorized Activity	1	
Unlicensed Person/Facility	8	
Unprofessional Conduct	49	
5. Total number of jurisdictional complaints received:		131
6. Total number of complaint investigations completed:		43
7. Total number of jurisdictional complaints resolved:		77
License Expiration	1	
No Violation	18	
Not Substantiated	13	
Cease and Desist	7	
Probated Suspension	7	
Revocation	1	
Surrender	4	
Suspension	5	
Warning Letter	21	
8. Average length of time required for jurisdictional complaint resolution:		596 days
9. Total fees collected:		\$1,171,163
10. Total expenses:		\$521,092

Statutory Authority: Occupations Code, Chapter 505

* Please see Table 1 for information regarding the number of license holders by county.

State Board of Examiners for Speech-Language Pathology and Audiology

1. Total number of licensees:		17,689
Speech Language Pathologists	11,829	
Temp Speech Language Pathologists	0	
Speech Language Pathologist Interns	824	
Speech Language Pathologist Assistants	3,789	
Audiologists	1,188	
Audiologist Interns	53	
Audiologist Assistants	6	
2. Total number of new licenses issued:		2,877
3. Total number of renewal licenses issued:		7,257
4. Total number of complaints received:		42
Advertising/Mislabeled	2	
Fraud/Deceit/Bribery	8	
Sexual Misconduct	1	
Standard of Care/Service/Product	20	
Unlicensed Person/Facility	7	
Unprofessional Conduct	4	
5. Total number of jurisdictional complaints received:		37
6. Total number of complaint investigations completed:		3
7. Total number of jurisdictional complaints resolved:		59
Administrative Penalty	19	
No Violation	27	
Revocation	1	
Suspension	2	
Warning Letter	10	
8. Average length of time required for jurisdictional complaint resolution:		244 days
9. Total fees collected:		\$1,120,088
10. Total expenses:		\$337,133

Statutory Authority: Occupations Code, Chapter 401

* Please see Table 1 for information regarding the number of license holders by county.

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2013

PROGRAM																									
COUNTY	AT	AU	CEO	CP	DT	DX	FD	LCDC	LPC	MFT	MP	MT	MW	OE	O&P	Opt.	Perf.	PERS	RCP	RS	SLP	SO	SW	XR	Total by County
ANDERSON	7	0	6	0	4	0	0	14	27	4	0	43	2	7	2	0	0	0	27	2	13	4	27	46	235
ANDREWS	1	0	2	0	1	0	0	3	4	0	0	14	0	1	0	0	0	0	6	0	5	0	1	7	45
ANGELINA	6	3	9	0	22	4	3	21	62	4	0	46	0	13	7	3	1	1	89	7	38	4	88	161	592
ARANSAS	4	0	3	0	2	1	1	7	18	0	0	25	0	0	0	0	0	0	5	1	11	0	11	20	109
ARCHER	7	1	8	0	3	6	2	4	13	1	1	10	0	1	0	0	1	0	12	1	6	0	12	26	115
ARMSTRONG	0	0	0	0	2	0	0	0	2	0	0	0	0	0	0	0	0	0	2	0	1	0	1	3	11
ATASCOSA	6	0	3	0	2	1	0	13	10	1	0	37	1	3	0	0	0	0	18	1	14	0	23	35	168
AUSTIN	3	0	3	0	3	0	1	5	11	4	1	22	0	3	0	0	0	0	8	0	11	1	14	32	122
BAILEY	1	0	3	0	0	0	0	0	1	0	0	0	0	1	0	0	0	0	2	0	3	0	1	6	18
BANDERA	2	0	0	0	4	2	1	8	22	3	0	38	0	1	0	0	0	0	13	2	20	0	11	25	152
BASTROP	5	1	6	0	4	2	1	27	44	2	0	103	0	12	1	0	0	0	22	5	20	2	51	52	360
BAYLOR	1	0	0	0	1	0	0	1	1	0	0	1	0	0	0	0	0	0	2	0	1	0	5	5	18
BEE	3	0	3	0	2	1	1	9	19	1	0	11	0	5	0	0	0	1	9	0	11	1	12	34	123
BELL	30	18	29	4	53	12	9	147	264	58	11	283	2	32	5	1	5	0	202	18	119	8	344	254	1,908
BEXAR	162	87	116	6	351	31	45	591	1,611	275	51	2,047	10	131	96	3	29	21	925	104	1,084	23	1,621	1,867	11,287
BLANCO	2	1	0	0	6	0	0	8	8	3	0	19	2	2	0	0	0	0	2	3	2	1	17	8	84
BORDEN	0	1	2	0	1	0	0	3	4	0	0	1	0	1	0	0	0	0	1	0	3	0	2	4	23
BOSQUE	0	0	3	0	2	0	1	2	10	0	0	18	0	1	0	0	0	0	10	0	2	0	9	15	73
BOWIE	5	3	7	0	11	8	7	37	65	7	1	36	0	15	3	0	3	0	66	0	50	1	49	134	508
BRAZORIA	37	8	31	0	60	4	6	138	173	40	11	309	1	77	6	0	15	0	254	13	148	7	196	463	1,997
BRAZOS	36	6	17	0	48	5	4	54	118	24	3	219	2	26	4	1	4	0	46	25	84	6	89	135	956
BREWSTER	1	0	1	0	0	0	1	3	16	0	0	16	0	6	0	0	0	0	2	1	6	0	8	8	69
BRISCOE	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	1	0	3	0	0	2	10
BROOKS	0	0	2	0	0	0	0	2	0	0	0	1	0	0	0	0	0	0	1	0	4	0	1	1	12
BROWN	6	1	3	0	1	1	3	39	36	2	0	34	0	10	1	1	0	0	16	0	18	1	37	44	254
BURLESON	2	0	3	0	2	0	0	3	1	0	0	17	0	0	0	0	0	0	9	1	8	0	3	20	69
BURNET	4	2	12	0	4	5	1	27	28	8	0	65	0	14	0	0	0	0	16	9	17	0	34	43	289
CALDWELL	8	0	8	1	4	0	1	14	20	1	0	52	0	6	0	0	0	0	23	10	10	8	37	37	240
CALHOUN	2	0	2	0	1	0	0	3	5	1	0	10	0	3	0	0	0	0	12	0	8	0	6	17	70
CALLAHAN	6	2	2	0	2	2	1	9	32	10	0	20	0	1	1	0	1	0	17	2	24	0	22	40	194
CAMERON	39	3	33	5	35	40	15	93	137	16	1	311	4	42	2	5	7	5	282	11	336	2	183	343	1,950
CAMP	0	0	0	0	2	0	0	3	2	0	0	6	0	0	0	0	0	0	6	3	3	0	7	7	39
CARSON	0	0	0	0	0	1	0	2	1	0	0	8	0	0	0	0	0	0	2	0	7	0	4	11	36
CASS	1	0	1	0	1	3	2	10	11	0	0	16	0	4	1	0	0	2	14	0	18	1	8	28	121
CASTRO	2	0	1	0	0	4	0	1	1	0	0	1	0	1	0	0	0	0	0	0	3	0	3	13	30
CHAMBERS	1	0	2	0	3	1	0	11	11	1	0	21	0	6	0	0	0	0	9	4	13	1	10	45	139
CHEROKEE	6	1	5	1	3	0	0	16	31	6	0	23	0	4	0	0	1	1	28	1	22	3	51	53	256
CHILDRESS	1	0	0	0	0	0	0	0	1	0	0	7	0	0	0	0	0	0	3	0	1	0	2	11	26
CLAY	1	0	1	0	1	1	0	2	11	0	0	8	0	5	0	0	0	0	14	0	7	0	10	34	95
COCHRAN	0	0	0	0	1	0	0	0	0	0	0	2	0	0	0	0	0	0	1	0	0	0	1	5	10
COKE	2	0	1	0	1	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2	4	14
COLEMAN	6	0	3	0	0	0	0	8	11	0	0	7	0	0	0	0	0	0	8	0	2	1	4	17	67
COLLIN	88	58	87	1	226	107	22	187	925	113	21	1,172	9	50	20	0	14	8	541	40	783	8	669	846	5,995
COLLINGSWORTH	0	0	0	0	1	0	0	0	1	0	0	4	0	0	0	0	0	0	1	0	2	0	2	4	15
COLORADO	0	0	3	0	0	0	0	3	3	0	0	12	0	5	0	0	0	0	10	3	4	0	6	35	84
COMAL	23	5	6	0	54	4	9	30	126	21	3	189	4	12	6	2	0	0	71	9	98	5	154	124	955
COMANCHE	0	0	0	0	1	5	0	6	6	0	0	7	1	2	0	0	0	3	3	2	5	0	12	6	59
CONCHO	0	0	0	0	0	0	0	1	0	0	0	3	0	0	0	0	0	1	1	1	1	0	1	5	14
COOKE	5	1	4	1	3	4	0	8	21	2	0	37	0	4	2	0	0	0	12	2	17	1	21	43	188
CORYELL	4	1	5	0	5	0	1	30	34	8	0	46	0	6	0	1	0	0	9	3	14	3	41	39	250
COTTLE	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0	0	2
CRANE	3	0	0	0	0	0	0	1	1	0	0	2	0	0	0	0	0	0	2	0	1	0	0	8	18
CROCKETT	3	0	1	0	0	0	0	0	1	1	0	3	0	0	0	0	0	0	0	0	1	0	0	3	13
CROSBY	1	0	2	0	0	1	0	2	7	1	0	10	0	0	0	0	0	0	4	0	7	0	1	7	43
CULBERSON	1	0	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	6
DALLAM	0	0	0	0	0	0	0	0	2	0	0	2	0	0	0	0	0	0	3	0	3	0	0	3	13
DALLAS	171	137	341	15	501	142	34	766	2,138	342	50	2,879	11	209	77	12	29	10	1,070	99	1,407	42	1,835	2,099	14,416
DAWSON	2	0	1	0	0	0	0	0	5	0	0	10	0	4	0	0	0	0	2	0	1	0	4	8	37
DE WITT	2	0	1	0	1	1	0	2	11	0	0	18	0	1	0	0	0	0	18	0	4	0	9	18	86

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2013

PROGRAM																									
COUNTY	AT	AU	CEO	CP	DT	DX	FD	LCDC	LPC	MFT	MP	MT	MW	OE	O&P	Opt.	Perf.	PERS	RCP	RS	SLP	SO	SW	XR	Total by County
DEAF SMITH	2	0	0	0	0	0	0	0	6	0	0	16	0	3	0	0	0	0	6	0	5	1	13	12	64
DELTA	0	0	2	0	0	1	0	2	6	1	0	4	0	0	0	0	0	0	2	2	0	0	3	3	26
DENTON	104	57	59	4	194	65	19	141	668	93	9	911	5	31	15	2	3	9	301	37	509	12	514	750	4,512
DICKENS	0	0	0	0	0	1	0	0	1	0	0	1	0	0	0	0	0	0	1	0	1	0	1	2	8
DIMITT	1	0	0	0	0	1	0	1	4	0	0	1	0	1	0	0	0	0	1	0	8	0	2	8	28
DONLEY	0	0	0	0	0	0	0	2	1	0	0	2	0	1	0	0	0	0	2	0	0	0	4	3	15
DUVAL	0	0	1	0	0	0	0	13	2	0	0	2	0	2	0	0	1	0	3	0	5	0	2	10	41
EASTLAND	4	0	3	0	0	0	0	17	11	1	0	12	0	6	0	0	0	0	9	0	6	0	14	12	95
ECTOR	11	5	6	2	11	9	5	62	77	4	1	106	0	32	3	0	1	0	107	8	39	4	43	174	710
EDWARDS	2	0	2	0	1	0	0	0	1	0	0	2	0	1	0	0	0	0	0	0	2	0	0	1	12
EL PASO	83	14	93	8	86	3	17	303	359	49	8	559	15	47	23	5	7	7	360	5	485	10	517	570	3,633
ELLIS	28	4	38	0	22	5	4	43	137	15	1	146	0	6	3	0	0	0	87	8	69	5	97	205	923
ERATH	14	1	3	0	8	1	1	28	38	2	0	29	0	8	0	0	0	1	10	3	21	1	28	27	224
FALLS	2	1	2	0	1	0	0	11	7	0	0	4	0	3	3	0	0	0	7	1	6	1	14	20	83
FANNIN	0	1	2	0	2	1	0	12	10	2	0	24	0	3	0	1	0	2	13	2	14	0	32	34	155
FAYETTE	5	1	1	0	5	2	3	7	9	3	0	22	0	2	0	0	0	0	10	1	12	0	17	21	121
FISHER	0	0	0	0	1	0	0	1	0	0	0	2	0	0	0	0	0	0	1	0	0	0	0	2	7
FLOYD	0	0	1	0	0	0	0	1	1	0	0	4	0	0	0	0	0	0	2	0	0	0	2	6	17
FOARD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1
FORT BEND	76	32	32	5	163	8	8	192	436	68	18	613	3	37	19	4	17	10	503	32	408	14	508	824	4,030
FRANKLIN	1	0	4	0	0	0	0	3	11	0	0	8	0	0	0	0	0	0	10	0	2	0	5	12	56
FREESTONE	2	0	1	1	2	2	0	3	13	3	0	16	0	1	0	0	0	0	8	1	9	0	5	11	78
FRIO	0	0	2	0	0	0	0	5	4	0	0	6	0	0	0	0	0	0	0	0	2	0	3	9	31
GAINES	3	0	0	0	1	2	0	3	5	0	0	14	1	2	0	0	0	0	4	1	7	0	2	5	50
GALVESTON	35	22	42	0	52	6	4	131	204	57	11	392	2	15	9	1	3	3	221	23	177	7	231	504	2,152
GARZA	1	0	2	0	0	1	0	2	2	0	0	5	0	1	0	0	0	0	4	0	0	0	0	5	23
GILLESPIE	4	3	0	0	4	0	0	10	26	3	0	69	1	2	0	0	0	0	9	4	12	1	29	35	212
GLASSCOCK	0	0	0	0	2	0	0	0	1	0	0	0	0	0	0	0	0	0	2	0	0	0	3	1	9
GOLIAD	1	0	0	0	1	0	0	1	8	0	0	7	0	3	0	0	0	0	8	2	3	1	3	7	45
GONZALES	1	0	0	0	2	0	0	4	4	0	0	13	0	2	0	0	0	0	4	0	5	0	6	11	52
GRAY	1	0	2	0	1	0	0	5	6	0	0	21	0	2	0	0	0	0	6	1	6	0	8	16	75
GRAYSON	8	4	18	0	15	6	4	52	79	7	0	104	1	29	4	0	1	5	49	10	61	6	88	155	706
GREGG	21	5	7	2	15	2	10	74	86	7	2	86	0	28	3	0	3	0	68	7	76	1	82	184	769
GRIMES	2	1	0	0	2	1	0	11	16	2	0	34	1	3	0	0	0	0	10	3	7	1	13	20	127
GUADALUPE	26	4	7	0	21	4	5	35	94	9	0	135	2	15	3	1	0	0	85	9	71	1	132	148	807
HALE	2	0	4	0	5	1	1	19	28	2	0	22	0	8	0	0	0	0	7	0	6	2	14	25	146
HALL	1	0	0	0	0	2	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	6
HAMILTON	1	0	1	0	2	0	0	5	5	0	0	6	0	0	0	0	0	0	6	1	4	0	8	8	47
HANSFORD	0	0	0	0	0	0	0	0	2	0	0	3	0	0	0	0	0	0	3	0	1	0	1	1	11
HARDEMAN	0	0	0	0	0	0	0	0	3	0	0	5	0	0	0	0	0	0	0	0	1	0	6	6	21
HARDIN	3	4	5	0	7	3	0	13	28	0	0	35	0	13	0	0	0	0	54	4	23	1	24	86	303
HARRIS	294	164	151	26	761	91	83	1,528	2,515	561	146	4,527	13	320	125	21	64	14	1,637	136	1,959	74	2,971	3,641	21,822
HARRISON	6	0	2	0	10	0	3	39	38	2	0	37	0	6	2	0	0	3	19	3	24	1	36	66	297
HARTLEY	0	0	2	0	1	0	0	3	3	0	0	1	0	0	0	0	0	0	2	0	3	0	0	3	15
HASKELL	0	0	0	0	0	0	0	2	4	1	0	3	0	4	0	0	0	0	3	0	2	0	2	4	25
HAYS	29	6	12	0	20	3	6	79	150	16	0	216	2	17	0	0	1	0	97	22	86	8	187	109	1,066
HEMPHILL	0	0	0	0	0	0	0	0	2	0	0	6	0	0	0	0	0	0	1	0	2	0	1	2	14
HENDERSON	6	1	9	0	3	3	0	22	26	2	0	44	0	8	0	0	0	0	29	3	20	1	41	60	278
HIDALGO	61	10	62	2	124	12	12	241	308	8	2	502	13	46	13	2	3	8	268	9	984	4	458	557	3,709
HILL	1	0	6	0	4	0	0	10	15	0	0	23	0	7	0	0	0	0	23	0	4	1	24	35	153
HOCKLEY	6	1	5	0	4	4	1	4	9	2	0	21	0	6	0	1	1	0	20	2	14	1	12	42	156
HOOD	4	1	4	0	7	4	4	23	50	6	0	58	3	11	0	0	1	1	36	6	15	3	54	69	360
HOPKINS	5	0	2	0	4	2	0	14	22	2	0	13	0	11	3	0	0	2	30	3	14	2	36	46	211
HOUSTON	2	0	2	0	2	0	1	3	5	0	0	11	0	6	0	0	0	0	13	0	3	2	13	18	81
HOWARD	3	1	3	0	4	0	0	6	11	2	0	22	0	4	0	2	0	0	7	0	4	0	23	22	114
HUDSPETH	3	0	3	0	0	0	0	5	3	0	0	6	0	0	0	0	0	0	5	0	6	0	4	5	40
HUNT	7	2	9	1	3	11	2	26	59	6	1	69	3	11	1	2	0	0	20	6	34	0	57	69	399
HUTCHINSON	3	0	2	0	1	0	0	0	4	1	0	16	0	4	0	0	0	0	4	0	9	0	8	17	69
IRION	1	0	2	0	3	2	0	3	12	0	0	4	0	0	3	0	0	1	3	1	6	0	2	8	51

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2013

PROGRAM																									
COUNTY	AT	AU	CEO	CP	DT	DX	FD	LCDC	LPC	MFT	MP	MT	MW	OE	O&P	Opt.	Perf.	PERS	RCP	RS	SLP	SO	SW	XR	Total by County
JACK	1	0	0	0	0	3	0	3	4	2	0	7	0	0	0	0	0	0	5	0	4	0	6	11	46
JACKSON	0	0	2	0	4	0	0	3	3	0	0	8	0	0	0	0	1	0	12	3	3	0	5	17	61
JASPER	2	0	0	0	6	1	2	1	13	0	0	36	0	0	0	0	0	20	4	13	0	20	55	173	
JEFF DAVIS	2	0	0	0	1	0	0	0	3	0	0	3	0	0	0	0	0	1	0	0	1	1	0	12	
JEFFERSON	25	17	14	2	45	3	4	137	144	13	2	142	0	27	11	0	6	9	203	5	119	10	176	379	1,493
JIM HOGG	0	0	0	0	0	0	0	4	0	0	0	1	0	2	0	0	0	0	0	0	1	0	1	2	11
JIM WELLS	2	1	2	0	8	0	1	30	23	1	0	27	0	12	0	0	0	15	1	32	0	19	34	208	
JOHNSON	17	4	15	0	21	4	6	35	77	11	1	158	2	21	5	0	0	87	8	63	2	128	210	875	
JONES	5	1	2	0	1	1	1	6	4	4	0	9	0	6	0	0	0	12	1	5	0	9	15	82	
KARNES	1	0	1	0	0	0	0	1	3	0	0	7	0	2	0	0	0	1	2	3	0	6	9	36	
KAUFMAN	23	2	28	0	8	5	5	46	56	10	0	117	2	4	0	0	0	54	10	50	1	72	153	646	
KENDALL	2	2	3	0	18	1	2	18	64	10	1	82	0	6	0	0	1	12	7	29	3	37	36	334	
KENEDY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
KENT	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	2	6
KERR	6	4	1	0	11	0	10	62	68	11	1	71	0	11	0	2	0	25	7	16	2	51	37	397	
KIMBLE	0	0	0	0	0	0	0	1	0	0	0	3	0	0	0	0	0	0	0	1	0	0	5	10	
KING	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
KINNEY	0	0	0	0	0	0	0	0	1	0	0	2	0	0	0	0	0	0	0	3	0	0	0	0	6
KLEBERG	4	0	4	0	4	0	0	41	20	1	0	14	0	8	0	0	0	11	0	41	0	20	14	183	
KNOX	0	0	0	0	0	0	0	0	1	0	0	3	0	0	0	0	0	1	0	2	0	6	3	16	
LA SALLE	2	0	1	0	0	0	0	0	3	1	0	0	0	0	0	0	0	0	0	1	0	2	3	13	
LAMAR	4	2	4	0	3	7	4	12	32	3	1	31	0	7	4	0	3	30	1	18	2	55	79	303	
LAMB	1	0	0	0	0	1	0	3	3	0	0	5	0	0	0	0	0	3	0	6	0	1	15	38	
LAMPASAS	2	0	3	0	1	0	1	15	20	1	0	25	0	0	0	0	0	6	0	7	0	21	27	130	
LAVACA	4	0	1	0	2	1	0	3	5	0	1	10	0	2	0	0	0	20	0	8	0	8	17	82	
LEE	0	0	2	0	1	0	0	4	18	1	0	16	0	4	0	0	0	0	0	4	7	5	11	73	
LEON	0	0	0	0	0	0	0	2	3	0	0	14	0	2	0	0	0	4	1	1	0	2	8	37	
LIBERTY	5	0	12	0	3	0	3	13	15	3	0	49	1	11	0	0	0	4	27	3	16	0	10	63	238
LIMESTONE	2	0	2	0	2	1	0	5	4	1	0	15	0	8	0	0	0	13	0	6	0	13	20	92	
LIPSCOMB	0	0	1	0	0	0	0	0	1	0	0	2	0	0	0	0	0	0	0	2	0	0	1	7	
LIVE OAK	1	0	1	0	1	0	0	1	4	0	0	5	0	1	0	0	0	1	0	5	1	2	4	27	
LLANO	2	2	5	0	2	2	2	8	10	3	0	20	0	2	0	0	0	7	1	7	0	7	21	101	
LOVING	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LUBBOCK	96	35	23	1	81	18	26	161	312	74	6	311	2	34	13	2	4	3	240	27	237	7	279	435	2,427
LYNN	0	1	1	0	0	1	0	0	4	0	0	11	0	2	0	0	0	2	0	1	0	1	5	29	
MADISON	0	0	0	0	0	0	1	3	7	1	0	4	0	1	0	0	0	4	0	2	0	3	8	34	
MARION	0	0	0	0	0	0	0	3	5	0	0	17	0	1	0	0	0	3	0	2	0	3	6	40	
MARTIN	1	0	1	0	0	4	0	0	0	0	0	5	0	1	0	0	0	3	1	1	0	1	3	21	
MASON	0	0	0	0	0	0	0	0	2	1	0	4	0	0	0	0	0	0	1	4	0	5	6	23	
MATAGORDA	4	0	3	0	2	0	2	14	4	0	0	18	0	2	0	0	0	6	1	11	1	12	46	128	
MAVERICK	4	0	5	2	4	0	0	10	8	0	0	6	1	8	0	0	0	12	0	29	0	12	22	123	
MCCULLOCH	2	0	2	0	1	1	0	0	4	0	0	5	0	0	0	0	0	3	0	1	0	4	9	32	
MCLENNAN	45	13	19	4	45	3	13	88	193	19	2	151	0	27	8	0	3	1	168	11	172	10	343	312	1,650
MCMULLEN	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	1	0	0	0	3	
MEDINA	4	0	6	0	12	0	1	16	30	3	1	43	0	8	0	1	0	20	4	37	0	25	60	271	
MENARD	0	0	0	0	1	0	0	0	0	0	0	2	0	0	0	0	0	1	0	0	0	0	1	5	
MIDLAND	15	8	7	2	27	12	6	69	105	9	1	129	1	20	10	2	2	130	5	64	0	85	168	877	
MILAM	1	0	1	0	0	0	0	2	5	1	0	19	0	7	1	1	0	10	2	3	0	5	20	78	
MILLS	0	0	0	0	1	0	0	5	7	0	0	2	0	0	1	0	0	0	0	2	0	8	3	29	
MITCHELL	0	0	2	0	0	0	0	0	1	1	0	5	0	0	1	0	0	2	0	2	0	1	5	20	
MONTAGUE	1	0	2	0	1	1	0	2	7	0	0	15	0	0	0	0	1	12	2	5	0	12	18	79	
MONTGOMERY	43	20	19	2	75	5	20	140	338	65	6	485	1	34	14	2	8	3	212	17	243	12	185	390	2,339
MOORE	1	0	0	0	1	0	0	1	5	0	0	5	0	5	0	0	0	5	0	4	0	5	11	43	
MORRIS	0	0	0	0	1	0	0	3	2	0	0	10	0	2	0	0	0	7	0	10	0	7	22	64	
MOTLEY	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0	1	1	5	
NACOGDOCHES	26	3	5	0	20	5	0	20	56	3	0	34	0	6	2	1	1	0	37	5	63	2	86	62	437
NAVARRO	5	0	4	1	4	4	2	7	21	2	0	30	0	14	5	2	0	3	23	3	10	1	23	34	198
NEWTON	1	0	0	0	2	0	2	2	2	0	0	6	0	1	0	0	0	3	0	4	0	6	17	46	
NOLAN	1	0	1	0	0	0	0	5	9	2	0	10	0	3	0	0	0	7	0	6	0	8	9	61	
NUECES	41	13	21	2	64	7	20	192	330	47	4	326	3	48	12	2	6	2	209	6	194	5	224	406	2,184
OCHILTREE	1	0	0	0	1	0	1	0	5	0	0	4	0	4	0	0	0	3	0	0	0	0	7	26	
OLDHAM	0	0	0	0	0	0	0	0	11	0	0	0	0	0	0	0	0	3	0	1	0	4	1	20	

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2013

PROGRAM																									
COUNTY	AT	AU	CEO	CP	DT	DX	FD	LCDC	LPC	MFT	MP	MT	MW	OE	O&P	Opt.	Perf.	PERS	RCP	RS	SLP	SO	SW	XR	Total by County
ORANGE	7	0	5	1	7	0	11	17	32	2	0	45	1	11	0	0	0	2	64	2	27	1	32	156	423
OUT OF ST/NOT FOUND	247	137	47	15	404	43	31	318	1,340	300	167	2,544	15	7	109	7	56	39	1,633	35	1,412	32	1,708	2,508	13,154

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2013

PROGRAM																									
COUNTY	AT	AU	CEO	CP	DT	DX	FD	LCDC	LPC	MFT	MP	MT	MW	OE	O&P	Opt.	Perf.	PERS	RCP	RS	SLP	SO	SW	XR	Total by County
WILBARGER	2	0	2	0	1	0	0	9	14	0	0	16	0	0	0	0	0	0	5	0	5	1	38	11	104
WILLACY	2	0	1	0	1	0	0	4	8	0	0	11	0	3	0	0	0	0	2	0	19	0	12	23	86
WILLIAMSON	65	30	24	0	85	12	11	147	397	61	6	682	3	56	13	4	2	6	236	39	275	8	457	454	3,073
WILSON	4	2	2	0	2	2	1	10	33	0	0	37	2	8	1	0	0	0	29	6	20	1	31	44	235
WINKLER	1	0	1	0	0	1	0	1	0	0	0	3	0	0	0	0	0	0	1	0	1	0	0	3	12
WISE	9	2	10	0	3	2	1	15	22	0	0	56	0	7	1	1	0	0	39	1	16	0	27	76	288
WOOD	3	1	2	0	4	1	1	25	26	4	0	35	1	6	0	0	0	0	19	2	8	1	23	39	201
YOAKUM	3	1	1	0	1	0	0	0	0	0	0	3	0	0	0	0	0	0	1	0	2	0	0	7	19
YOUNG	3	0	1	0	2	2	1	5	4	0	0	17	0	4	0	0	0	0	7	0	7	1	13	8	75
ZAPATA	1	0	3	0	0	0	0	4	0	0	0	3	0	6	0	0	0	0	0	0	15	0	0	10	42
ZAVALA	1	0	1	0	0	0	0	0	2	0	0	1	0	0	0	0	0	0	0	0	2	0	3	9	19
TOTAL	3,003	1,247	2,201	155	4,946	1,050	727	9,363	20,321	3,342	607	29,701	219	2,475	828	112	365	249	14,568	1,251	16,442	526	22,418	28,375	164,491

Legend of Abbreviations, Table 1

AT	Athletic Trainers
CEO	Code Enforcement Officer
CP	Contact Lens Dispensing Permit
SO	Council on Sex Offender Treatment
DT	Dietitian
DX	Dyslexia Therapist/Practitioner
FD	Fitting & Dispensing of Hearing Instruments
LCDC	Lic. Chemical Dependency Counselors
LPC	Lic. Professional Counselor
MFT	Marriage & Family Therapist
MT	Massage Therapy
MP	Medical Physicist
XR	Medical Radiologic Technologist
MW	Midwifery
OE	Offender Education
OPT	Opticians
O&P	Orthotics & Prosthetics
PERF	Perfusionist
PERS	Personal Emergency Response System
RS	Registered Sanitarians
RCP	Respiratory Care Practitioner
SW	Social Worker
SLP	Speech-Language Pathologist
AU	Audiologist

**TEXAS FUNERAL SERVICE COMMISSION
HPC ANNUAL REPORT
FISCAL YEAR 2013**

Number of individuals regulated by the agency	4634
Number of facilities regulated by the agency	1519
Number of new individual licenses	371
Number of new facility licenses	104
Number of persons regulated by the agency by county	See spreadsheet

Jurisdictional complaints received, by classification

Cemetery Issues	6
Crematory Issues	0
Licensing Issues	69
Service Issues	85
Vital Statistics	12
Total	172

Jurisdictional complaints resolved, by resolution type

Administratively Closed – No Violation	125
Agreed Order – Probation	17
Compliance Served	13
Dismissed	7
Denial of Licensure	1
Revocation of License	1
Suspended (Cease and Desist)	9
Total	173

Complaints referred to another agency (TDI, TDB), Non-jurisdictional	35
Miscellaneous, Non Jurisdictional	2

Fees collected by the agency for FY 2013

Professional Fees	\$ 1,560,535
Administrative Penalties	48,756
Total	\$ 1,583,786

Expenses of the agency for FY 2013

Salaries and Wages	\$435,993
Other Personnel Costs	55,904
Professional Fees and Services	33,877
Consumables	2,236
Utilities	2,318
Travel	47,289
Rent – Building	380
Rent – Machine and Other	2,361
Other Operating Expenses	169,230
Total	\$749,588

Unfunded Needs - None

**Texas Medical Board (TMB)
Complaints Received and Complaint Disposition By Type
Fiscal Year '13**

Under the requirements of SB 104 (78R), TMB is required to submit a report each fiscal year that “provides aggregate information about all complaints received by the board categorized by type of complaint, including administrative, quality of care, medical error, substance abuse, other criminal behavior, and the disposition of those complaints by category.” (VTCA, OCCUPATIONS CODE §154.002). This report includes all complaints that were conducted under the provisions of SB 104 and have been resolved from 9/1/12 through 8/31/13.

In preparing this report, the Board identified eight categories of complaints (including the five listed above) and their final dispositions. Within each of the eight complaint categories is a list of the associated violations (as provided by the Medical Practice Act) that fall within that category. This report includes only the primary allegation for each complaint at the time of the board action concerning the complaint, and does not include secondary allegations of violations that may be associated with a complaint. For dismissed cases, this is determined by the primary allegation at the time the investigation was filed. For cases with action, this is determined by the primary violation identified as the reason for the action.

Complaint Categories with Associated Violations of the Medical Practice Act

1. Administrative	2. Violation of Law/Criminal Behavior
Failure to release medical records	Unlicensed practice of medicine
Failure to report liability claims to the board	Operating an unlicensed pharmacy
Commits a rule violation-general	Conviction of felony or misdemeanor of moral turpitude
Fails to change address with the board	Performing a criminal abortion
CME	Violation of state or federal law connected
Failure to keep drug records	with physician's practice
Fails to change address with the board	Failure to sign a death certificate
3. Medical Error-	4. Mental/Physical Impairment-
Medical Errors	Illness
	Mental Impairment
	Physical Impairment
	Adjudged to be of unsound mind
5. Quality of Care	6. Disciplinary action by peers, another state, or military
Fails to keep proper medical records	Peer Review
Violates Rule 170-pain management rule	Discipline by another state
Improper Delegation	Discipline by the military
Failure to supervise delegates	
Delegation to an unqualified person	
Practice inconsistent w/public health & welfare	
Recurring health care liability claims	
Prescribing to a habitual user	
Non-therapeutic prescribing or treatment	
Prescribing in a manner inconsistent with public health and welfare	
7. Substance Abuse	8. Unprofessional Conduct-

Substance Abuse, incl. drunkenness and drug abuse	False, misleading or deceptive advertisement
	Failure to provide explanation of fees
	Solicitation of patients
	False or fraudulent billing
	Breach of confidentiality
	Failure to report a physician who poses a threat to the public
	Failure to comply with a board subpoena
	Fraud on application, taking a licensure exam, etc.
	Impersonating a physician or physician allowing impersonation
	Employing a person whose medical license is cancelled, suspended or revoked
	Associating in medical practice with a person whose medical license is cancelled, suspended or revoked OR who is unlicensed
	Aiding or abetting in the unlicensed practice of medicine
	Performs an abortion on a minor without parental consent
	Abusive Behavior
	Violation of a Board order
	Failure to communicate with a patient
	Non-sexual boundary violation
	Sexual boundary violation
	Writing false or fictitious prescriptions
	Drumming patients
	Failure to pay student loans

The following table shows the total number of complaints resolved in each category and the type of disposition for each complaint: resolved with disciplinary action against physician (license revocation/surrender, license suspension, license restriction, reprimand or administrative penalty); resolved with a cease and desist order; resolved with physician entering into a remedial plan; resolved with a referral to PHP; or dismissed. A grand total of 1,865 complaints that were opened under SB104 requirements were resolved in FY '13.

Disposition of Complaints by Category

1. Administrative		2. Violation of Law/Criminal Behavior	
Disciplinary Actions:		Disciplinary Actions:	
Revocation/Voluntary Surrender	1	Revocation/Voluntary Surrender	7
Restriction/Terms and Cond.	2	Suspension	8
Reprimand	1	Restriction/Terms and Cond.	3
		Reprimand	1
Remedial Plans:	38	Cease and Desist	17
		Remedial Plans:	102
Total Actions:	42	Total Actions:	138
Total Dismissed:	31	Total Dismissed:	107
Total Complaints Resolved:	73	Total Complaints Resolved:	245
3. Medical Error		4. Mental/Physical Impairment	

Disciplinary Actions:		Disciplinary Actions:	
Restriction/Terms and Cond.	2	Revocation/Voluntary Surrender	13
		Restriction/Terms and Cond.	2
Remedial Plans:	5		
		Referral to PHP	2
Total Actions:	7	Total Actions:	17
Total Dismissed:	49	Total Dismissed:	19
Total Complaints Resolved:	56	Total Complaints Resolved:	36
5. Quality of Care		6. Disciplinary action by peers, another state, or military	
Disciplinary Actions:		Disciplinary Actions:	
Revocation/Voluntary Surrender	39	Revocation/Voluntary Surrender	3
Restriction/Terms and Cond.	115	Restriction/Terms and Cond.	17
Reprimand	35	Reprimand	4
Remedial Plans:	94		
		Remedial Plans:	11
Total Actions:	283	Total Actions:	35
Total Dismissed:	687	Total Dismissed:	37
Total Complaints Resolved:	970	Total Complaints Resolved:	72
7. Substance Abuse		8. Unprofessional Conduct	
Disciplinary Actions:		Disciplinary Actions:	
Revocation/Voluntary Surrender	4	Revocation/Voluntary Surrender	6
Suspension	2	Suspension	3
Restriction/Terms and Cond.	2	Restriction/Terms and Cond.	21
		Reprimand	14
Referral to PHP	2		
		Remedial Plans:	20
Total Actions:	10	Total Actions:	64
Total Dismissed:	31	Total Dismissed:	308
Total Complaints Resolved:	41	Total Complaints Resolved:	372

Texas Medical Board – FY 13

1.	Total number of licensees:		79,515
	Physicians:	71,551	
	Acupuncturists:	1087	
	Physician Assistant:	6,522	
	Surgical Assistant:	355	
2.	Total number of new licenses issued:		4,285
	Physicians:	3,594	
	Acupuncturists:	84	
	Physician Assistant:	583	
	Surgical Assistant:	24	
3.	Total number of renewal licenses issued:		44,276
	Physicians:	36,490	
	Acupuncturists:	1,063	
	Physician Assistant:	6,535	
	Surgical Assistant:	188	
4.	Total number of complaints received:	6,857	
5.	Total number of investigations opened:		1,649
	Physicians:	1,516	
	Acupuncturists:	9	
	Physician Assistant:	75	
	Surgical Assistants:	3	
	Other:	46	
6.	Total number of investigations completed:		1,929
	Physicians:	1,776	
	Acupuncturists:	7	
	Physician Assistant:	94	
	Surgical Assistant:	3	
	Other:	49	
7.	Total number and types of board-approved disciplinary actions taken:	337	

	2013			
	<u>Physician</u>	<u>Acupuncturists</u>	<u>Physician Assist.</u>	<u>Surgical Assist.</u>
Temporary Suspension & Restriction	31	0	4	0
Revocation/Surrender	50	1	4	0
Suspension	12	0	1	0
Restriction	144	0	10	0
Reprimand	41	0	3	0
Administrative Penalty	0	0	0	0
Cease and Desist	17	0	0	0
Licensed with Conditions	18	0	1	0
Total number of disciplinary actions	313	1	23	0

8. Total number and types of remedial plans: **307**

	2013			
	<u>Physician</u>	<u>Acupuncturists</u>	<u>Physician Assist.</u>	<u>Surgical Assist.</u>
Remedial Plans	254	1	8	0
Licensure Remedial Plans	41	0	3	0
Total Remedial Plans	295	1	11	0

*Statutory Authority: Physicians-Texas Occupations Code Annotated, Chapter 164
Physicians Assistants-Texas Occupations Code Annotated, Chapter 204
Acupuncturists-Texas Occupations Code Annotated, Chapter 205*

Board of Nursing- RN Statistics (FY 2013)

1. Total number of licensees:	258,208
2. Total number of new licenses issued:	18,259
3. Total number of renewal licenses issued:	119,160
4. Total number of complaints received:	11,211
5. Total number of jurisdictional complaints received:	11,094
6. Total number of jurisdictional complaints resolved:	11,265
7. Ave. length of time required for jurisdictional complaint resolution:	187 days
8. Total number (licensees) and types of board-approved Disciplinary sanctions imposed:	1871
Appl-Petitioner - w/Stips (TFR,TRE,TS,TSX,TTO)	339
Appl-Petitioner Denied (TD)	16
Appl-Petitioner Denied by Exec (TDX)	11
Compact - Voluntary Surrender (CV)	0
Cease and Desist Order (CDO)	0
Denied Reinstatement (DR)	19
Enforced Suspension/TPAPN (ET)	4
Exception Denied (ED)	13
Fine (FI) & Deferred (FID)	0
Fine w/Remedial Education (FR) & Deferred (FRD)	165
License Denied (LD)	0
Limited License (LI)	23
Peer Assistance Order (PAO)	0
Probation (PR)	0
Reinstated-w/Stips (RI)	30
Remedial Education (RE) & Deferred (RED)	114
Reprimand w/Stipulations (RS) (CS)	91
Reprimand (RP)	1
Reinstated w/TPAPN (RT)	1
Revocation (RV)	209
Stipulation Only (ST)	1
Stipulation - Exec (STX)	0
Suspend/Probate (SP)	105
Suspension (S) (SU) (SS)	62
TPAPN Order (TPO)	111
Voluntary Surrender (VS)	208
Warning (W) (WA) & Deferred (WAD)	0

Warning with Fine Deferred (WFD)	0
Warning w/Stipulation (WS) & Deferred (WSD)	348
Warning-Delinquent (WD)	0

Statutory Authority: Texas Occupations Code, Chapters 301, 303 and 304.

Board of Nursing- LVN Statistics (FY 2013)

1. Total number of licensees:	96,724
2. Total number of new licenses issued:	6,344
3. Total number of renewal licenses issued:	45,059
4. Total number of complaints received:	8,325
5. Total number of jurisdictional complaints received:	8,269
6. Total number of jurisdictional complaints resolved:	8,167
7. Ave. length of time required for jurisdictional complaint resolution:	220 days
8. Total number (licensees) and types of board-approved Disciplinary sanctions imposed:	1703
Appl-Petitioner - w/Stips (TS,TSX,TTO,TFR,TRE)	306
Appl-Petitioner Denied (TD)	17
Appl-Petitioner Denied by Exec (TDX)	23
Cease and Desist Order (CDO)	0
Denied Reinstatement (DR)	24
Enforced Reinstatement/TPAPN (ET)	1
Exception Denied (ED)	5
Fine (FI) & Deferred (FID)	0
Fine w/Remedial Education (FR) & Deferred (FRD)	188
License Denied (LD)	1
Limited License (LI)	5
Probation (PR)	0
Reinstated-w/Stips (RI)	15
Remedial Education (RE) & Deferred (RED)	92
Reprimand w/Stips (RS) (CS)	75
Reprimand (RP)	2
Reinstated w/TPAPN (RT)	1
Revocation (RV)	262
Suspend/Probate (SP)	78
Suspension (S) (SU) (SS)	50
Stipulations (ST)	1
TPAPN Order (TPO)	77
Voluntary Surrender (VS)	193
Warning (W) (WA) & Deferred (WAD)	1
Warning w/Fine Deferred (WFD)	1
Warning w/Stipulation (WS) & Deferred (WSD)	285

Texas State Board of Occupational Therapy Examiners

1.	Total number of licensees:	12,276
2.	Total number of new licenses issued:	1,138
3.	Total number of renewal licenses issued:	4,986
4.	Total number of complaints received:	169
5.	Total number of jurisdictional complaints received:	169
6.	Total number of jurisdictional complaints resolved:	185
7.	Average length of time required for jurisdictional complaint resolution:	113 Days
8.	Total number and types of board-approved disciplinary actions taken:	34
	Community Service:	15
	Suspension:	16
	Revocation/Surrender:	3
9.	Complaint Types Occupational Therapy:	
	Criminal history/drug history	76
	Practiced w/ expired license	07
	Fraudulent billing/documentation	27
	Practiced in an unregistered facility	10
	Practiced without a license	2
	Patient injury/neglect/abandonment	25
	Failed CE audit	12
	Disciplinary action taken by another jurisdiction	5
	Practicing beyond scope of licensure	5

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code:

“Sec. 454.301. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend or revoke a license, or take other disciplinary action against a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code:

“Sec. 454.301. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend or revoke a license, or take other disciplinary action against a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board

Texas Optometry Board

1. Total number of licensees: 4,217
2. Total number of new licenses issued: 214
3. Total number of renewal licenses issued: 4,003
4. Total number of complaints received: 179
5. Total number of jurisdictional complaints received: 164

Violation Act or Rules - Other	89
Criminal Charges	22
Standard of care other	37
Advertising	2
Professional Misconduct Other	3
Drug / Alcohol	1
Unlicensed practice	2
Fraud	5
Professional Identification	1
Control by Optical	1
Optical Rx	1

6. Total number of jurisdictional complaints resolved: 145
7. Average length of time required for jurisdictional complaint resolution: 158.81 days
8. Total number and types of board-approved disciplinary actions taken: 19
 - Administrative Penalties: 17
 - Suspensions: 1

Statutory Authority: Texas Occupations Code, Chapter 351

TEXAS STATE BOARD OF PHARMACY
STATISTICS FOR HPC ANNUAL REPORT FOR FY 2013

1.	Total number of licensees:		93,532
	Pharmacists:	29,498	
	Pharmacies:	7,350	
	Pharmacy Technicians:	41,497	
	Pharmacy Technician trainees:	15,187	
2.	Total number of new licenses issued:		16,070
	Pharmacists:	1,625	
	Pharmacies:	535	
	Pharmacy Technicians:	5,326	
	Pharmacy Technician trainees:	8,584	
3.	Total number of renewal licenses issued:		34,108
	Pharmacists:	15,877	
	Pharmacies:	3,180	
	Pharmacy Technicians:	15,051	
4.	Total number of complaints received:		5,927
5.	Total number of jurisdictional complaints received:		5,891
6.	Total number of jurisdictional complaints resolved:		6,504
7.	Average length of time required for jurisdictional complaint resolution:		187 days

PHARMACISTS, PHARMACIES, INTERNS, AND APPLICANTS FOR A PHARMACY OR PHARMACIST LICENSE OR AN INTERN REGISTRATION

			Pharmacist	Pharmacy	Total
Licenses Removed	27	(7%)			
Revoke			10	10	20
Retire			7	0	7
Suspensions	86	(24%)			
Suspension			8	3	11
Suspension w/Conditions			12	0	12
Suspension w/ Fine			1	0	1
Suspension/Fine/Conditions			3	0	3
Suspension/Probation			3	4	7
Suspension/Probation w/Conditions			30	4	34
Suspension/Probation/Fine			2	7	9
Suspension/Probation/Fine w/Conditions			2	7	9
Restricted	5	(1%)	5	0	5
Other	202	(56%)			
Fine			59	12	71
Fine with Conditions			2	47	49
Fine and Reprimand			1	3	4
Fine, Reprimand with Conditions			12	25	37
Reprimand with Conditions			17	13	30
Reprimand			8	3	11
Require MHP Evaluation			0	0	0
Issuance License/Regist.	26	(7%)			
Grant with Suspension			0	0	0
Grant with Restrictions			0	0	0
Grant with Probation			1	1	2
Grant with Probation and Fine			0	0	0
Grant with Probation/Fine/Conditions			0	0	0
Grant with Probation and Conditions			5	0	5
Grant with Reprimand and Fine			0	0	0
Grant with Fine			4	5	9
Grant with Reprimand			9	1	10
Reinstatements	1	(<1%)			
Grant			0	0	0
Grant with Probation/Conditions			0	0	0
Deny			1	0	1
Modifications	16	(4%)			
Grant			13	3	16
Deny			0	0	0
TOTAL FY13:	363	(100%)	215	148	363

TECHNICIANS, TECHNICIAN TRAINEES AND APPLICANTS FOR TECHNICIAN OR TECHNICIAN TRAINEE REGISTRATION

		Total	Percent
Licenses Removed		78	(24%)
Revoke	78		
Retire	0		
Suspensions		49	(15%)
Suspension	2		
Suspension, followed by Probation	1		
Suspension w/Conditions	10		
Suspension w/Conditions, followed by Probation	17		
Suspension/Fine	0		
Suspension/Fine w/Conditions, followed by Probation	0		
Suspension/Probation	5		
Suspension/Probation with Conditions	14		
Suspension/Probation/Fine	0		
Suspension/Probation/Fine with Conditions	0		
Restricted	0	0	(N/A)
Other		78	(24%)
Fine	52		
Fine with Conditions	0		
Fine/Reprimand	3		
Fine/Reprimand with Conditions	1		
Reprimand	21		
Reprimand with Conditions	1		
Issuance Registration		113	(35%)
Grant with Suspension	2		
Grant with Suspension/Fine	0		
Grant with Probation	12		
Grant with Probation/Conditions	25		
Grant with Probation/Conditions and Fine	0		
Grant with Probation and Fine	4		
Grant with Fine	26		
Grant with Fine and Reprimand	10		
Grant with Reprimand	34		
Deny	0		
Reinstatements		1	(<1%)
Grant with Suspension, followed by Prob/Cond	0		
Grant with Probation/Conditions	0		
Grant with w/Conditions and Reprimand	1		
Modifications	1	1	(<1%)
TOTAL FY13:		320	(100%)

Texas State Board of Physical Therapy Examiners

1.	Total number of licensees:	21,432
2.	Total number of new licenses issued:	1,986
3.	Total number of renewal licenses issued:	9,043
4.	Total number of complaints received:	431
5.	Total number of jurisdictional complaints received:	431
6.	Total number of jurisdictional complaints resolved:	438
7.	Average length of time required for jurisdictional complaint resolution:	169 days
8.	Total number and types of board-approved disciplinary actions taken:	66
	Letter of Reprimand:	1
	Community Service:	41
	Suspension:	21
	Revocation/Surrender:	3
9.	Complaint Types Physical Therapy:	
	Criminal history/drug history	169
	Failed CE audit	72
	Fraudulent ad for "Physical Therapy"	29
	Patient injury/neglect/abandonment	44
	Practiced w/ expired license	10
	Fraudulent billing/documentation	39
	Practiced in an unregistered facility	28
	Disciplinary action taken by another jurisdiction	18
	Practice beyond the scope of licensure	17
	Failure to Properly Supervise Subordinates	7
	Practicing w/o a license	5

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code.

"Sec. 452.351. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend, or revoke a license, place a license holder on probation, reprimand a license holder, impose an administrative penalty, or otherwise discipline a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board.

Texas State Board of Podiatric Medical Examiners

1.	Total number of licensees:	1527
	Radiology Technologists	437
2.	Total number of new licenses issued:	48
3.	Total number of renewal licenses issued:	1067
4.	Total number of complaints received:	91
5.	Total number of jurisdictional complaints received:	87
6.	Total number of jurisdictional complaints resolved:	32
7.	Average length of time required for jurisdictional complaint resolution:	384.58 days
8.	Total number and types of board-approved staff disciplinary actions:	4
	License Cancellation:	1
	License Revocation	2
	License Suspension	1
	Administrative Penalties	\$10,000.00
	Medicare/Medicaid Fraud Restitution	\$1,238,047.00

Statutory Authority: Texas Occupations Code, Chapter 202

**BOARD OF EXAMINERS OF PSYCHOLOGISTS
HPC ANNUAL REPORT
FISCAL YEAR 2013**

Number of individuals regulated by the agency	7691
Number of licenses regulated by the agency	8874
Number of new licenses	659

Number of persons regulated by the agency by county See spreadsheet

Jurisdictional complaints received, by classification

Administrative Violations	48
General Forensic	13
General Therapy	34
Sexual Misconduct	3
Child Custody	24
School Psychology	10
C.E. Violations	133
Cease/Desist	16
Miscellaneous	7
 Total	 288

Jurisdictional complaints resolved, by resolution type

Dismiss – No Violation	107
Disciplinary Action – Agreed Order	26
Resigned in Lieu of Adjudication	4
Dismiss – C.E. Complaint	104
Resigned in Lieu of Adjudication – C. E.	3
Dismiss – Cease/ Desist Order	1
Dismiss – C. E. Fine	11
Applicant Eligibility Order	5
Revoked	0
 Total	 261

Fees collected by the agency for FY 2013

Professional Fees	\$ 1,545,406
\$200 General Revenue Fees	799,760
Administrative Penalties	16,569
Total	\$ 2,361,735

Expenses of the agency for FY 2013

Salaries and Wages	\$555,962
Other Personnel Costs	75,600
Professional Fees and Services	22,041
Fuels and Lubricants	0
Consumables	11,120
Utilities	1,313
Travel	18,632
Rent – Building	3,026
Rent – Machine and Other	5,520
Other Operating Expenses	134,666
Total	\$827,939

Unfunded Needs

In the past two legislative sessions, the agency has requested funding for merit salary increases for its staff, which it has not received. While the 83rd Legislature did award a 1% across the board pay increase for all classified staff for each year of the 2014-2015 biennium, the average salary at this agency is still approximately \$8,600 below the average salary at other Article VIII regulatory agencies.

TEXAS STATE BOARD OF VETERINARY MEDICAL EXAMINERS

1.	Total number of licensees: ¹	8143
2.	Total number of new licenses issued: ¹	469
3.	Total number of complaints received:	436
4.	Total number of jurisdictional complaints received:	397
	a. Standard of Care: (Negligence, malpractice etc.).....	144
	b. Controlled Substance Registration: (Expired)	60
	c. Practicing Veterinary Medicine without License:.....	57
	d. Practicing Equine Dentistry without License	5
	e. Unprofessional Conduct: (Includes; honesty, Allowing illegal practice, violation of a Board Order, Record keeping, unauthorized treatment, Loan defaults).....	63
	f. Reinstated Investigation (appeals)	10
	g. Fraud.....	1
	h. Advertising.....	19
	i. Continuing Educations Violations: (shortage of hours).....	24
	j. Criminal Activity:	6
	k. Other/Misc:	43
	l. Substance Abuse: (Alcohol and Drug abuse).....	7
5.	Total number of non-jurisdictional complaints received: ²	27
6.	Total number of jurisdictional complaints resolved:	468
7.	Average length of time required for complaint resolution:	283 days
8.	Total number and types of <u>board-approved</u> disciplinary actions taken:	129
	Revocation:	0
	Voluntary Surrender:	5
	Reprimand:	8
	Reprimand, with terms and conditions:	89
	Fine Only:	26
	Continuing Education Only	0
	Suspensions	1
	Probated Suspension	0
9.	Amount of fees collected by the agency:	\$2,953,745
10.	Expenses of the agency:	\$1,187,304
	Statutory Authority:	Occupation Code, §801.401. The Board may revoke or suspend a license, impose a civil penalty, place a licensee or person whose license has been suspended on probation, or reprimand a licensee. The Board may require that a licensee who violates this Act participate in continuing education programs. The Board may also require a suspended licensee on probation to report regularly to the Board or limit practice to the areas prescribed by the Board.

¹ As of end of Fiscal Year 2013 (08-31-2013), includes provisional license.

² The agency receives few non-jurisdictional complaints and they are not tracked.

Appendix B - Health Professions Council

FY 13 Estimated Fees Collected Section IV.D Operating Budget

To comply with Section 6, SB 1058 (81st Regular)

FY 13 Estimated Expenses Section II.C Operating Budget

To comply with Section 6, SB 1058 (81st Regular)

Appendix B Estimated Fees and Revenues

Agency	FY 2013 Fees Collected Estimate **	FY 2013 Expenses Estimate *
Texas State Board of Chiropractic Examiners	\$2,620,866	\$623,564
Texas State Board of Dental Examiners	\$9,420,697	\$2,417,740
Texas Funeral Services Commission	\$1,583,786	\$749,588
Texas Medical Board	\$35,516,425	\$11,014,066
Texas Board of Nursing	\$16,810,186	\$11,373,070
Texas Optometry Board	\$1,608,565	\$437,113
Texas State Board of Pharmacy	\$8,139,896	\$5,200,440
Executive Council of Physical Therapy and Occupational Therapy Examiners	\$4,819,042	\$1,123,372
Texas State Board of Podiatric Medical Examiners	\$521,562	\$254,202
Texas State Board of Examiners of Psychologists	\$2,361,735	\$827,939
Texas State Board of Veterinary Medical Examiners	\$2,880,561	\$973,162
* II.C. Summary of Budget by Object of Expense FY 2014 Operating Budget		
** IV.D. Estimated Revenue Collections Supporting Schedule FY 2014 Operating Budget		

Appendix C - Health Professions Council

Unfunded Needs of the Agency

To comply with Section 6, SB 1058 (81st Regular)

Appendix C - Health Professions Council

Unfunded Needs of the Agency

To comply with Section 6, SB 1058 (81st Regular)

Agency	(6) any unfunded needs of the agency.
Chiropractic	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Dental	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Funeral Serv	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Medical Board	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Nurse	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Optometry	<p>To control costs, the agency continues to put additional emphasis on the agency's website to deliver information and to automate much of the license renewal process. The agency also continues to participate in sharing arrangements with other Health Profession Council agencies.</p> <p>The agency is currently not filling a half-time administrative assistant position that has been extremely valuable due to the possibility of unexpected litigation expenses.</p>

<p>Pharmacy</p>	<p>Although the TSBP was successful in obtaining additional appropriations for the majority of the requested exceptional items during the 83rd Legislative session, the agency has unfunded mandates from the 82nd Legislative Session that we not funded during the 83rd Session. Included in these unfunded mandates are:</p> <p>An 82nd Legislative Session contingency provision that required state agencies to contribute 1.0% of the total base wages and salaries for each employee of an agency, to the Employees Retirement System’s Group Benefits Program. This provision was continued by the 83rd Legislature with an additional 0.05% payment for additional Payroll Contribution for Retirement Contribution.</p> <p>The agency has had to pay for this provision from the agency’s existing appropriations mainly through the lapsing the salaries of vacated positions. If the agency is fully staffed and thus has no lapsed salaries, we will not be able to fund this expense.</p> <p>Funding for merit raises, hazardous and longevity pay increase and increases to mileage and hotel per diem. Specifically, the 81st Texas Legislature funded merit raises to reward high-performing employees; however, the agency was forced to cut the raises because a mandated budget cut. These funds were not restored to the agency in the 82nd Legislative Session.</p> <p>If the State of Texas budget for 2016-2017 included further decreases in funding for TSBP, the agency’s ability to protect the citizens of Texas and to provide quality customer service will be compromised.</p>
<p>PT/OT</p>	<p>Concerning the unfunded needs of the agency, they consist of those denied exceptional items requested during the last legislative session, and those yet to be determined during the budget preparation phase preparatory for the 84th Legislative session</p>

<p>Podiatry</p>	<p>We received partial funding for our 82nd Session/2011 LAR for FY 2012/2013; severe Budget Cuts & staffing loss noted.</p> <p>Future needs are being analyzed as we work through the executed FY 2010 5% Reduction, FY 2011 2.5% Reduction and FY 2012/2013 Reductions. The 83rd Session/2013 restored our funding for FY 2014/2015 contingent upon fee increases. At the August 12, 2013 Board Meeting, the Board raised requisite DPM renewal fees by \$50.00 and we submitted that evidence to the Comptroller by letter dated August 23, 2013. However, the Comptroller didn't release our contingent funds until December 6, 2013. Therefore, hiring our Investigator position was delayed by 5 months. We were at the mercy of the Comptroller's Office although we began collecting all raised fees on September 1, 2013.</p>
<p>Psychologists</p>	<p>In the past two legislative sessions, the agency has requested funding for merit salary increases for its staff, which it has not received. While the 83rd Legislature did award a 1% across the board pay increase for all classified staff for each year of the 2014-2015 biennium, the average salary at this agency is still approximately \$8,600 below the average salary at other Article VIII regulatory agencies.</p>
<p>Vet Med</p>	<p>Agency will outline unfunded needs in their upcoming Legislative Appropriations Request</p>

Appendix D - Health Professions Council
Agencies Reports on Number of Persons
Regulated by County*

To comply with Section 6, SB 1058 (81st Regular)

Due to the size, Appendix D is available on our
website

<http://www.hpc.texas.gov/annual-reports/>