

Health Professions Council Annual Report

to the

**Governor
Lieutenant Governor
Speaker of the House of Representatives**



February 1, 2003

Agency Health Professions Council Members

*Board of Chiropractic Examiners
Board of Dental Examiners
Board of Medical Examiners
Board of Nurse Examiners
Board Of Occupational Therapy Examiners
Texas Optometry Board
Board of Pharmacy
Board of Physical Therapy Examiners
Board of Podiatric Medical Examiners
Board of Examiners of Psychologists
Board of Veterinary Medical Examiners
Board of Vocational Nurse Examiners
Department of Health, Professional Licensing and Certification Division
Funeral Service Commission
Office of the Governor*

COUNCIL MEMBERS

Texas Board of Chiropractic Examiners
Texas State Board of Dental Examiners
Texas State Board of Medical Examiners
Texas Optometry Board
Texas Board of Occupational Therapy Examiners
Texas State Board of Pharmacy
Texas Board of Physical Therapy Examiners



Texas State Board of Podiatric Medical Examiners
Texas State Board of Examiners of Psychologists
Texas State Board of Veterinary Medical Examiners
Texas Board of Vocational Nurse Examiners
Texas Department of Health, Professional
Licensing and Certification Division
Office of the Governor
Texas Funeral Service Commission

Council Chairperson

Katherine A. Thomas, M.N., R.N.

Administrative Officer

Charles Horton

Health Professions Council

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January 31, 2003

The Honorable Rick Perry, Governor
The Honorable David Dewhurst, Lieutenant Governor
The Honorable Tom Craddick, Speaker of the House of Representatives
Capitol Building
Austin, Texas 78711

Dear Gentlemen:

I am pleased to report to you on the activities of the Health Professions Council for Fiscal Year 2002, as required by the Texas Occupations Code, Chapter 101.151. The Health Professions Council continues to be a unique entity among State agencies in Texas or any other state. This report will highlight our accomplishments.

There is a growing realization that the State of Texas has created a useful vehicle in the Health Professions Council, as the Council is increasingly called upon to participate in interagency workgroups and health policy initiatives. It is apparent there will continue to be increased demands and new expectations for the Health Professions Council as healthcare issues dominate the public agenda.

We believe there are many exciting possibilities for the Council in the future. We look forward to working together to develop new opportunities for continued growth in efficiency and effectiveness for the Council and to produce even greater benefit to the citizens of Texas.

Sincerely,

A handwritten signature in cursive script, appearing to read "Katherine A. Thomas".

Katherine A. Thomas, M.N., R.N.
Chair

Table of Contents

An Introduction to the Health Professions Council1

FY02 Initiatives5

Recommendations for Statutory Changes To Improve Regulation of
Health Care Professions10

Recommendations for Statutory Changes With Fiscal Implications
to HPC Agencies.....14

Health Professions Council Administrative Office Budget15

Report of Current Licensees & Disciplinary Actions16

Appendices
 Appendix A - Agencies Reports on Disciplinary Action Data

An Introduction to the Health Professions Council

What is the Health Professions Council?

The Texas Health Professions Council (HPC or Council) provides a unique solution for the multiple challenges of state regulation of health professions. The State of Texas created HPC to achieve the potentially desirable outcomes of consolidation of small independent health licensing and regulatory agencies without sacrificing the quality, independence, accessibility and accountability of individual boards. Established in 1993, the Council has a membership of 13 licensing agencies currently representing 35 professional licensing boards or registries. Operating with a budget of \$166,005 per year, the Council employs a staff of three persons. Two administrative staff carry out administrative functions and coordinate the work of Council committees composed of staff from member agencies. A third position, added in FY99, provides network manager services for member agencies. Although agencies are required by legislative mandate to be members of HPC, participation in Council initiatives is voluntary. The Council has no authority over member agencies. The Council was cited as an innovation by the Pew Health Professions Commission in its December, 1995 report *Reforming Health Care Workforce Regulation*.

What is the value of the Council?

The Council was created in 1993 by the 73rd Legislature on the recommendation of the Texas Sunset Commission to achieve the efficiency and effectiveness goals of consolidation while avoiding the creation of a new bureaucracy. Repeated efforts to consolidate boards under one umbrella agency had received only lukewarm support while generating heated opposition from the professions. Experience in other states had shown that large umbrella agencies sometimes failed to meet the perceived benefits and desired objectives of improved consumer service and decreased costs. Problems of consolidations included increased response time for services, decreased quality of services, lack of expertise in regulated professions, and decreased disciplinary actions against licensees. Studies showed consolidations often failed to achieve economies of scale.

Although independent agencies provide advantages to consumers and licensees, there are some challenges inherent in small agencies: staff are necessarily generalists in administrative functions, staff training is costly and limited by lack of in-house resources, functions may be duplicated between agencies to some extent and there is little opportunity for scale economy.

HPC FY02 Annual Report

The Council has provided remedies through shared staff training programs and voluntary sharing of some administrative functions. Some economies of scale have been realized through shared outgoing mail processing, courier service, document reproduction center, joint participation in an employee assistance program, shared complaint line and shared information technology support. The Council also provides joint representation for HPC agencies on multi-agency work groups and policy initiatives.

The Council has mitigated problems of competition and conflict among the licensed professions by fostering an atmosphere of communication and cooperation. It has provided a forum for discussion of issues and allowed a coordinated response to legislative issues when requested by elected officials.

What does the Council do?

The Council has been successful in creating shared initiatives that save money and promote improved quality and consistency. Member agencies collocated to one state office building to facilitate resource sharing including a shared boardroom and conference rooms. The Council operates a complaint line that allows consumers to file complaints against any state-licensed health professional by calling one toll-free number. The shared complaint line improves effectiveness and efficiency by providing easy "one-stop" access for consumers and significant cost-savings for individual agencies.

Other programs promoting efficiency through shared resources include a document-processing center, outgoing mail center, joint tracking of legislative issues, courier service, shared legal libraries and training materials. The Council provides staff development training for member agencies. The Council developed manuals for board member training, risk management, and disaster recovery, as well as core policy and procedure statements on various topics to save staff time and promote consistency among members. Several members have cooperative arrangements through which one agency provides certain accounting or administrative functions for another or provides backup services in times of staff absence or transition.

The Council has also created a resource list of member agency staff that can communicate in languages other than English. Member agencies have agreed to share staff when it is needed to communicate effectively with customers.

Participation in the Council has created a new atmosphere of cooperation where member agencies can engage in cooperative rule making instead of settling issues through the administrative law system at great cost to all parties and to the taxpayer.

What are the Council's significant accomplishments?

- The Council provides joint representation for member agencies on work groups and policy initiatives eliminating the need for each agency to participate individually.
- Approximately 2,361 consumers call the toll-free complaint line each month and the number grows each year. Callers can use the voice mail function to request complaint forms from one of the HPC agencies or can transfer to the HPC office staff for assistance. An average of 591 callers per month are routed to HPC administrative staff for assistance.
- Sharing of administrative functions is breaking new ground in eliminating duplication and increasing efficiency. The outgoing mail center allows agencies to participate in cost-saving initiatives such as bar coding. The reproduction center has reduced the need for agencies to acquire larger, more expensive copiers.
- Creation of back-up systems assures that critical administrative functions can be performed by a partner agency in times of staff absence or position vacancy. HPC agencies have come to depend upon each other for such assistance.
- The sharing of a network manager for hardware and software service and assistance allows agencies to meet technology needs at a greatly reduced cost of approximately \$20 per hour versus a minimum of \$75 per hour for outside consultants.
- Risk Management cooperative efforts benefit the HPC agencies in the Hobby Building. The Council developed a risk management manual and worked with DPS Capitol Police to develop a model violence response plan.
- Use of a "purchasing pool" provides trained and certified purchasers to assist agencies too small to have such expertise.
- Informal work groups provide help to agency staff in completing major projects such as the annual financial report.
- HPC agencies have been able to provide more and better services without significant staff growth in administrative areas.
- Central coordination of "open enrollment" presentations. HPC organizes the annual event for providers to present information to HPC member agency staff. HPC also hosts periodic updates by Citistreet.

Who benefits from HPC?

Employees benefit through increased training opportunities, access to employee assistance programs, and opportunities to refine job skills as administrative sharing allows greater staff specialization. The Council network provides opportunities for communication, shared expertise and joint problem-solving, reducing stress and improving performance. Other state agencies benefit from HPC's board member training manual and meeting rooms. The Council has become a leadership focus for all smaller state agencies. HPC increasingly receives requests to aid non-member small agencies that lack such support systems.

Licensees benefit from retention of independent boards, which are more responsive and accessible to licensees, and from increased efficiency of the agencies. As more administrative tasks are shared, staff with specific expertise are more available to respond to needs of licensees and consumers.

The one-stop complaint line directly benefits consumers who can place one toll-free call to obtain information or initiate a complaint against any licensed health professional. Many consumers lack information necessary to determine which board to go to with their complaint. The greatest benefit to consumers is preservation of independent boards with specific expertise in investigation and resolution of consumer problems. Consumers and taxpayers benefit indirectly from improved efficiency and from cooperation among agencies, which produces cooperative rulemaking and less reliance on the administrative law system to resolve conflicts.

How is the Council funded?

The Council is funded entirely by transfer of funds from member agencies. A rider in the biennial appropriations bill specifies prorated amounts. Additional amounts are transferred by member agencies to pay for shared services such as technology support and toll-free phone service on a usage basis. A report of financial support by member agencies is provided on page 15 of this report.

FY 02 Initiatives

With many mandated tasks completed and ongoing cooperative programs working smoothly, the major initiatives for the Health Professions Council in FY 02 focused on technology issues, policy issues, and the study of the complaint policy mandated by H.B. 2408.

Study of Complaint Procedures

The 77th Legislature passed H.B. 2408 requiring the Health Professions Council to study the complaint procedures of member agencies. The bill specifically mandated that HPC study: 1) the process by which complaint information is compiled and handled; 2) the process by which complaints are adjudicated and resolved; and, 3) the extent to which complaint information is made available to the public. The bill further required HPC to prepare a report on the study to include any recommendations for: 1) a standard procedure for the handling of complaints by the entities studied under the Act; and, 2) a method that provides the most complete public access to complaint information.

The Council assigned a committee of staff representing all of the member agencies. The committee developed and disseminated a survey instrument to gather data on each agency/board's complaint process. The data was collected, reviewed, and refined to accurately reflect the complaint process for member agencies. The Council analyzed the data to identify specific variations in the member agencies' complaint processes. Finally, the Council developed final recommendations for the report. The Council submitted the report to the Lieutenant Governor and the Speaker of the House on December 31, 2002.

Technology Issues

Technology issues have been a high priority for the Council since FY 99. While technology advancements create new opportunities, they also present great challenges for agencies. Cooperative technology efforts have allowed agencies to share both services and knowledge. Smaller state agencies have the particular problem of not having the resources to hire experienced information services support staff.

Network Manager Services/Support

At the beginning of FY 99, HPC received approval from the Legislative Budget Board and the Office of the Governor for an additional FTE to provide information technology support for member agencies in the Hobby Building. HPC had previously contracted with the General Services Commission (GSC) for one-half of an FTE, but GSC terminated that arrangement at the beginning of FY 99. Outside consulting was not a practical solution for smaller agencies that lacked the technology expertise for even minor troubleshooting. The hiring of a Network Manager has proven very beneficial and cost effective for the agencies that share costs based on projected use of the services. The cost for the HPC staff position is approximately \$20 per hour compared to fees for outside consultants that generally exceed \$75 per hour. It has been valuable for the agencies to have an individual staff member who has historical knowledge to the network and of the various agencies' systems.

Document Imaging

The 76th Legislature provided for the acquisition of an electronic imaging system for archiving documents to be funded and shared by ten of the HPC agencies. The project is in partnership with the Texas State Board of Medical Examiners. The system is located on the first floor of the Hobby in shared space. The 77th Legislature provided funding for the ongoing costs of the imaging system, which include ongoing port and connection costs, hardware and software supports, consumables, and hardware/software upgrades. The 77th Legislature also provided funds for a part time System Administrator. This has proved beneficial to the member agencies by providing a person to follow up with system "bugs," hardware and software failures, etc. The System Administrator is also responsible for consulting with member agencies on the implementation of imaging projects. This task has proven to be so time intensive that the Council has made plans to expand the role of the Network Manager to assist member agencies in the implementation of imaging projects.

Currently all Hobby Building HPC member agencies have access to the system to store and retrieve archived documents. Over time, the goal is to utilize this system for storage/retrieval of licensee files.

Interagency Workgroups and Policy Initiatives

The Council has taken an active role in a number of interagency workgroups during this year and is increasingly seen as a vehicle for communication and a source of information and leadership for interagency initiatives that encompass HPC member agencies.

- Governor's Task Force on Homeland Security: The task force identified two key issues with specific impact on HPC member agencies: targeting of continuing education on reporting of medical events and responding to the consequences of terrorism and development of a system to contact all of the licensees of state health professions licensing boards.
- Statewide Health Coordinating Council's State Health Plan: HPC member agency staff participated in planning sessions coordinated by the Statewide Health Coordinating Council (SHCC) to develop the 2003-2004 Plan Update. The Council has designated member agency staff to participate in further planning efforts in the areas of licensee/workforce data collection, streamlining the licensure of foreign trained professionals, Telehealth-Telemedicine plan initiatives, continuing education in geriatric issues, and core competency testing.
- Medical Records Privacy Workgroup: With the passage of SB 11, the Attorney General's office has established a workgroup to address the implementation of the Texas State Medical Records Privacy Law. The Council has reviewed the requirements of this bill and assigned staff from member agencies to participate in this workgroup. HPC member agencies are taking steps to coordinate referrals to and collaboration with the Office of the Attorney General.
- Small State Agency Task Force: HPC agencies are members of the Small State Agency Task Force (SSATF), which is composed of agencies with 100 or fewer FTEs. HPC provides meeting facilities and administrative support to SSATF and employees of HPC member agencies are actively involved in task force initiatives and leadership. HPC shares collaborative work it produces for member agencies with the SSATF when other small state agencies might benefit from the work it produces.
- The Health Professions Council, through member staff, is providing representation and participation in the United States Department of Justice Southern District of Texas' Health Care Fraud Working Group. The Justice Department is seeking to maintain communication with the health professions licensing boards to assist in identifying health care fraud.
- The Health Professions Council was asked to participate as a member of the State Agency Advisory Council of the East Texas Rural Access Project (ETRAP). Funded through the Robert Wood Johnson Foundation Southern Rural Access Program, ETRAP seeks to improve access to health care for persons in underserved rural communities throughout the East Texas region.

Providing National Programs Locally

The Council has continued efforts to bring national programs to Texas to decrease travel costs and provide maximum participation by Texans in national forums. An HPC member agency, the Department of Health's Professional Licensing and Certification Division, hosts the National Certified Investigator/Inspector Training (NCIT) program of the Council on Licensure, Enforcement, and Regulation (CLEAR) locally approximately once a year, providing the highest quality training at the lowest possible cost for HPC members and other state agencies employing investigators. The Texas Department of Health's Professional Licensing and Certification Division, along with the Health Professions Council sponsored the annual CLEAR Conference. The conference was held January 10-12, 2002 in San Antonio, Texas.

Future Challenges

It is clear that there is a growing realization that the State of Texas has created a useful vehicle in the Health Professions Council and there will continue to be increased demands and new expectations from within and outside the Council. The Council is increasingly called upon to participate in workgroups and health policy initiatives some of which require travel.

A key priority for the Health Professions Council will be the ongoing maintenance of the electronic document imaging system. The 77th Legislature provided funds to cover ongoing costs of the system; and, with anticipated increased usage of the system, it will be important to continue that support. The use of a shared position to administer the system has proved to be a valuable asset to the ongoing success of the system. The part time system administrator has assisted agencies to utilize the system, identified system "bugs" and tracked down solutions, and has utilized warranties and service agreements to increase the efficiency of the system and protect the state's investment. A key challenge in this area will be to continue to provide consultation services with member agencies as they identify new imaging projects. As mentioned earlier, the role of the Network Manager is being expanded to help provide these services without increasing the cost member agencies pay into HPC.

Telephone calls to the Council's Toll Free Complaint Line continued to occur at a high rate (approximately 2,300 calls per month) during the last fiscal year resulting in additional work for HPC and agency staff. Requests for use of HPC meeting space continue at a high rate, especially requests from agencies outside of HPC. As HPC space becomes less available, agencies, both within and outside of HPC, may bear additional costs for space rental.

The leadership for the East Texas Rural Access Program (ETRAP) has expressed an interest in the collection of the Minimum Data Set (information on health professionals), which is a part of the Texas State Health Plan. ETRAP's ongoing planning efforts may involve some increased demands on HPC staff time.

Current projects by HPC committees include: providing shared training opportunities in workplace safety, increasing staff/public safety in the Hobby building, increasing the efficiency of member agency property inventory processes, working with SHCC committees, and the Governor's Task Force on Homeland Security recommendations.

These are only a few of the increasing demands placed on the Health Professions Council. In view of HPC's limited resources, prioritization of demands will be a challenge as the Council seeks to meet growing expectations while minimizing additional costs to member agencies and their licensees.

Recommendations for Statutory Changes To Improve Regulation of Health Care Professions

Collocation of the members of the Health Professions Council

In 1998, the 76th Legislature codified HPC's Act from the Texas Revised Civil Statutes, Article 4512p, to the Occupations Code, Chapter 101. In Article 4512p, the Council was directed to "adopt a memorandum of understanding with the General Services Commission to develop and implement a plan to collocate the staffs of the boards listed by Section 1(b) of this article, except that the memorandum shall provide for a study of the feasibility of relocating the health licensing boards of the Texas Department of Health with the collocated staffs." When the statute was written for inclusion in the new Occupations Code, the reference to collocation was deleted because that had been accomplished. The feasibility study determined that it was not feasible to collocate the health licensing division of the Texas Department of Health. The Council recommends that the Chapter 101 of the Occupations Code be amended to include the continued collocation of member agencies of HPC (with the exception of the health licensing division of Texas Department of Health).

The Texas State Health Plan 1999-2004 (2003-2004 Update): Minimum Data Set

The Statewide Health Coordinating Council's 2003-2004 Texas State Health Plan Update recommends (in the Appendix D: Goals, Objectives and Strategies in Strategy 1.1.1, action 3) that the licensing boards for those professions named should change their licensing forms and data systems to include the collection of the minimum data set on an annual or biennial basis. The recommendation also states that the Legislature should appropriate funds to the Texas Department of Health to cover the costs of contracting with licensing boards to implement the minimum data set (MDS). In addition, the recommendation states that the Legislature should raise the FTE cap for those licensing boards and the Health Professions Resource Center, which will be required to implement and maintain the collection of that data.

HPC participated with SHCC to determine the most efficient and effective means of obtaining the needed information. During the past three years, HPC and the member agencies have invested many staff hours in determining the costs, obstacles and possible alternatives for the database. SHCC has reduced the number of data elements in the MDS in an effort to make collection of the desired data less costly. While it is possible to implement the MDS proposals, it will require a great commitment of state resources.

The following issues were resolved by working with SHCC. It is important to HPC agencies that the recommendations are implemented as recommended by SHCC and as stated below:

- **MDS data elements non-mandatory:** SHCC recommends that the reporting of health personnel data is non-mandatory for health professionals, except for those data elements required for board administrative and regulatory purposes. It would be especially difficult and costly to implement the MDS if licensees must provide all of the data elements as a condition of licensure. Making data elements, which, are not required for board administrative and regulatory purposes, mandatory would require follow-up by agency staff for incomplete data and enforcement action for failure to comply.
- **Funding for the MDS:** SHCC recommends that the funding for the MDS come from appropriation to the Texas Department of Health who would contract with agencies to implement the MDS. This is important to HPC member agencies that do not currently have the resources to implement the MDS. It is important to licensees that funding for this initiative come from another source, rather than from increased fees. Factors which impact the cost for the MDS include:
 - **Staff Resources:** Licensing agencies have minimal staff and budget resources and are strained to fulfill current legislative mandates. None of the agencies have sufficient staff or funding to perform additional tasks, especially an initiative of this magnitude. Although SHCC has expressed commitment to support agencies in obtaining sufficient resources, HPC agencies are cognizant of the legislative efforts to control the size of the state workforce and expenditures and the resulting impact on new initiatives.
 - **Licensing Databases:** Some member agencies databases may need programming updates in order to provide information on the minimum data set.

Other issues surrounding the implementation of minimum data set (MDS) that could affect HPC member agencies:

- **Lock Box System Requirements:** Five of the boards use the Comptroller's Lock Box to process license renewals. The lock box system allows the agencies to meet the state's three-day deposit requirement and it generates considerable additional state revenue by assuring immediate deposit of funds to the state treasury. The Comptroller has set exact requirements for items it will process including limits on paper size. Collection of MDS information within the licensing renewal process will require the support of the Comptroller in changing current lock box regulations. If agencies must

HPC FY02 Annual Report

withdraw from the lock box system, they would require additional staff to perform the work that is now done by Comptroller staff.

- **Loss of Reappropriated Funds:** Currently the Comptroller's Revenue Estimates for licensing agencies include "reappropriated funds" which are generated by fees for the provision of licensee information. Any distribution of licensee information by the Health Professions Resource Center or other entities could result in decreased revenue for licensing boards.
- **Race/Ethnicity Data:** Due to potential liability, agencies are reluctant to collect sensitive information that they do not need. An agreement to make provision of this information optional for the individual licensee should resolve this problem.

Many of these issues could be resolved if the project were entirely funded through an appropriation to SHCC. HPC has discussed with SHCC the possibility of SHCC contracting with the agencies to provide the data at their costs, including cost for both personnel and database revisions. This could resolve some of the issues surrounding individual agency budgets and contingent revenue riders. However, it would not solve the problem of agencies lacking sufficient staff under the FTE cap. Nor would it address the costs and problems associated with enforcement of a mandatory MDS.

The HPC's member agencies support the collection of the minimum data set, stressing the importance of funding coming from the Legislature to the Texas Department of Health, rather than from raising the fees of its licensees.

The Texas State Health Plan 1999-2004 (2003-2004 Update): Streamlining the process for Licensure of Foreign Trained Individuals

The State Health Plan (2003-2004 Plan Update) includes a recommendation that a coalition of stakeholders convene to formulate long-term strategies for enhancing the recruitment and retention of health care workers. The recommendation further proposes that a subgroup of this coalition concentrate on, among other issues, working with the state licensing boards to enhance and standardize the licensure and certification process for foreign trained professionals. The Health Professions Council supports this initiative and has assigned member agency staff to work with this subgroup. The member agencies' licensing boards recognize the need to streamline the licensure and certification process for foreign trained individuals while maintaining a high standard of minimum qualifications for licensure/certification to provide health services in the State of Texas.

Continuing Education

Both the SHCC State Health Plan Update and the Governor's Task Force on Homeland Security make recommendations related to adding specific requirements in Continuing Education for health professionals licensed in the State of Texas. The State Health Plan Update recommends that state licensing boards consider and implement appropriate levels of geriatric training into the continuing education of all members of the health care workforce. The Governor's Task Force on Homeland Security recommended targeting of continuing education on reporting of medical events and responding to the consequences of terrorism. The Health Professions Council supports appropriate continuing levels of continuing education as long as increases in required continuing education is targeted appropriately.

Health and Human Services Commission recommendation to include the mental health boards of the Texas Department of Health as individual members of the Health Professions Council

In December, 2000, the Texas Health and Human Services Commission released its Report on Texas Department of Health Regulatory Programs with their recommendations for consolidating, restructuring, or moving health-related regulatory programs. Recommendations 9 and 10 involved clustering the mental health boards (Texas State Board of Marriage and Family Therapists, Texas State Board of Examiners of Professional Counselors, Texas State Board of Social Worker Examiners, and the Interagency Council on Sex Offender Treatment) and attaching them to HPC as separate boards each with their own vote. The Council recognizes that the mission of these four boards is appropriately aligned with the missions of members of HPC. If the legislature chooses to remove these boards from the Texas Department of Health and cluster the boards into a new single state agency, it would be appropriate for that agency to become a member of the Council, with a single vote. Agencies, not boards are represented on the Council in most cases. The Texas State Board of Medical Examiners, for example, has three independent boards and participates as a single member agency. It should be noted, however, that collocation is an essential element in member agencies realizing the full benefit of membership in the Health Professions Council. The four mental health boards are currently represented on the Council through the Texas Department of Health, but they feel that their representation is diluted by the fact that the Department of Health represents seventeen independent boards on the Council.

Recommendations for Statutory Changes With Fiscal Implications to HPC Agencies

Rider Provisions

Contingent Escalation of Licensing Fees

The current “contingent revenue rider” funding structure requires that any increase in appropriations to licensing boards be covered by new revenue. The Comptroller does not count revenue generated by an increase in the number of licensees as new revenue. With additional licensees, the agency must accomplish greater work with the same number of employees and cannot provide the same level of service. The only way an agency is credited with increasing revenue is to increase fees paid by licensees.

Also, there are currently a number of major initiatives under consideration that have the potential to produce large increases in the fees if the current “contingent revenue” riders are maintained. Some of the initiatives are directly related and of benefit to the licensed professionals, but others have only limited or no benefit to the individual licensee who will bear the costs. As previously noted, the adoption of the SHCC Minimum Data Set has the potential to create additional costs to licensees, if executed and funded through the licensing boards. Other programs with the potential to impact licensee costs include the following:

- **New Licensing and Enforcement Databases:** While the outcome of the current DIR study of licensing and enforcement databases is not yet known, it is reasonable to assume that most of the HPC agencies will need to purchase and implement new licensing and enforcement systems in the near future. There is no way to estimate the cost at this time.
- **Healthcare Integrity and Protection Databank:** The reporting of final actions against licensees to the federal database has placed additional demands upon agency staff. While no direct costs can be identified, the potential need for additional staff grows as agencies are required to meet new external demands.

**Health Professions Council
Administrative Office Budget**

	2002 Expended
Salaries	\$120,190.04
Other Personnel Costs	\$4,360.00
Professional Fees	\$6,785.04
Consumable Supplies	\$3,170.30
Utilities	\$106.38
Travel	\$594.16
Other Operating Expense	\$29,956.51
TOTAL	\$165,162.43
Board of Chiropractic Examiners	\$3,563
Board of Dental Examiners	\$10,787
Board of Medical Examiners	\$26,839
Board of Nurse Examiners	\$17,964
Executive Council of Occupational Therapy and Physical Therapy Examiners	\$6,659
Texas Optometry Board	\$6,903
Board of Pharmacy	\$30,513
Board of Podiatric Medical Examiners	\$2,405
Texas Department of Health: Professional Licensing and Certification Division	\$14,909
Board of Examiners of Psychologists	\$8,936
Board of Veterinary Medical Examiners	\$8,492
Board of Vocational Nurse Examiners	\$12,485
Texas Funeral Service Commission	\$2,100
TOTAL MEMBER AGENCY TRANSFERS	\$152,555
Benefit Replacement Pay	\$2,053.72
Section 10.12 Salary Increase	\$3,416.64
Section 10.14 Longevity Increase	\$1,200.00
Total	\$6,670.36

HPC FY02 Annual Report

Report of Current Licensees and Disciplinary Actions		
Name of Board, Committee, Registry, or Certification Program	Number of Current Licensees	Board-Approved Enforcement Actions
Texas State Board of Chiropractic Examiners	4,830	235
Texas State Board of Dental Examiners	24,293	98
Texas State Board of Medical Examiners	64,819	203
Board of Nurse Examiners for the State of Texas	172,321	924
Texas State Board of Occupational Therapy Examiners	6,693	12
Texas Optometry Board	3,270	5
Texas State Board of Pharmacy (Pharmacists and Pharmacies)	26,787	181
Texas State Board of Physical Therapy Examiners	11,653	28
Texas State Board of Podiatric Medical Examiners	822	11
Texas State Board of Examiners of Psychologists	6,916	19
Texas State Board of Veterinary Medical Examiners	6,489	52
Texas Board of Vocational Nurse Examiners	75,285	318
Texas Funeral Service Commission	5,766	10
Texas Department of Health: Professional Licensing and Certification Div.		
Advisory Board of Athletic Trainers	1,977	1
Texas State Board of Examiners of Dietitians	3,490	1
State Committee of Examiners – Fitting and Dispensing of Hearing	420	13
Texas State Board of Marriage and Family Therapists	2,993	8
Massage Therapy Registration Program	20,976	18
Texas Board of Licensure for Professional Medical Physicists	404	0
Medical Radiologic Technologists Certification Program	19,754	5
Optician's Registry	490	0
Contact Lens Program	274	0
Texas State Board of Examiners of Perfusionists	308	0
Texas State Board of Examiners of Professional Counselors	14,323	9
Registry for Providers of Health-Related Services	4	N/A
Respiratory Care Practitioner Advisory Committee	11,966	25
Texas State Board of Social Worker Examiners	20,145	8
State Board of Examiners for Speech-Language Pathology and Audiology	10,154	61
Council on Sex Offender Treatment	379	5
Texas Midwifery Board	173	4
Texas Board of Orthotics and Prosthetics	657	9

Note: See Appendix A for agency detail.

HPC FY02 Annual Report

**APPENDIX A
AGENCY REPORTS ON
DISCIPLINARY ACTION DATA**

Texas Board of Chiropractic Examiners

1. Total number of licensees:	4,830
2. Total number of new licenses issued:	292
3. Total number of renewal licenses issued:	4,538
4. Total number of complaints received:	770
5. Total number of jurisdictional complaints received:	700
6. Total number of jurisdictional complaints resolved:	424
7. Average length of time required for jurisdictional complaint resolution:	132 days
8. Total number and types of board-approved disciplinary actions taken:	235
Written Reprimand:	4
Administrative Fine:	228
Revocation:	3

Statutory Authority: Occupations Code, Chapter 201

HPC FY02 Annual Report

Texas State Board of Dental Examiners

1.	Total number of licensees:		24,293
	Dentists:	13,590	
	Dental Hygienists:	9,625	
	Dental Laboratories:	1,078	
2.	Total number of new licenses issued:		943
	Dentists:	420	
	Dental Hygienists:	461	
	Dental Laboratories:	62	
3.	Total number of renewal licenses issued:		20,790
	Dentists:	11,479	
	Dental Hygienists:	8,334	
	Dental Laboratories:	977	
4.	Total number of complaints received:		881
5.	Total number of jurisdictional complaints received:		793
6.	Total number of jurisdictional complaints resolved:		670
7.	Average length of time required for jurisdictional complaint resolution:		532.3 days
8.	Total number and types of board-approved disciplinary actions taken:		98*
	Suspension/probated:	26	
	Suspension/downtime:	6	
	Reprimand:	36	
	Surrender:	2	
	Warning:	19	
	Revocation:	0	
	Other:	1	

*Multiple complaints against some practitioners were incorporated into a single board order (instead of a board order being issued for each complaint).

Statutory Authority: Texas Occupations Code, Title 3-D, Vernon 2000.

Texas State Board of Medical Examiners

1.	Total number of licensees:		64,819
	Physicians:	60,930	
	Acupuncturists:	576	
	Physician Assistant:	3,313	
2.	Total number of new licenses issued:		5,675
	Physicians:	5,191	
	Acupuncturists:	77	
	Physician Assistant:	407	
3.	Total number of renewal licenses issued:		59,144
	Physicians:	55,739	
	Acupuncturists:	499	
	Physician Assistant:	2,906	
4.	Total number of complaints received:		5,164
5.	Total number of jurisdictional complaints received:		1,725
	Physicians:	1,681	
	Acupuncturists:	2	
	Physician Assistant:	38	
	Other:	4	
6.	Total number of jurisdictional complaints resolved:		1,773
	Physicians:	1,733	
	Acupuncturists:	3	
	Physician Assistant:	37	
	Other:	0	
7.	Average length of time required for jurisdictional complaint resolution:		
	Physicians – 308 days		
	Acupuncturists – 1,508 days		
	Physician Assistants - 348 days		

8. Total number and types of board-approved disciplinary actions taken: 203

	<u>Physician</u>	<u>Acupuncturists</u>	<u>Physician Assist.</u>
Temporary Suspension	19	0	2
Revocation/Surrender	37	1	2
Suspension	20	0	1
Restriction	61	0	4
Reprimand	13	1	1
Administrative Penalty	37	0	4
Total number of disciplinary actions	187	2	14

Statutory Authority: Physicians-Texas Occupations Code Annotated, Chapter 164
 Physicians Assistants-Texas Occupations Code Annotated, Chapter 204
 Acupuncturists-Texas Occupations Code Annotated, Chapter 205

HPC FY02 Annual Report

Board of Nurse Examiners of the State of Texas

1.	Total number of licensees:	172,321
2.	Total number of new licenses issued:	9,091
3.	Total number of renewal licenses issued:	78,688
4.	Total number of complaints received:	2,325
5.	Total number of jurisdictional complaints received:	2,269
6.	Total number of jurisdictional complaints resolved:	2,057
7.	Average length of time required for jurisdictional complaint resolution:	194 days
8.	Total number (licensees) and types of board-approved disciplinary sanctions imposed:	924
	Fines:	122
	Fine with Remedial Education:	125
	Limited License:	3
	Remedial Education:	101
	Reprimand:	8
	Reprimand with Stipulations:	42
	Revocation:	81
	Stipulations Only:	0
	Suspension:	1
	Suspension with Probation:	18
	Voluntary Surrender:	141
	Warning:	26
	Warning with Stipulations:	98
	Reinstated with Stipulations:	18
	Reinstatement Denied:	6
	Ordered to Peer Assistance Program:	65
	License Denied:	0
	Eligibility Orders w/Stipulations:	69

Statutory Authority:

FY 2002-

Texas Occupational Code, Chapters 301 and 303.

Vernon's Civil Statutes of the State of Texas, Articles 4514, §8(c); 4518, §4; 4519a, §1; 4525.01; 4527a, §3; 4527e and 4528b.

Starting 09/01/2001 – FY 2002

Texas Occupational Code, Chapters 301, 303 and 304.

Texas State Board of Occupational Therapy Examiners

1.	Total number of licensees:	6,693
2.	Total number of new licenses issued:	526
3.	Total number of renewal licenses issued:	3,050
4.	Total number of complaints received:	64
5.	Total number of jurisdictional complaints received:	64
6.	Total number of jurisdictional complaints resolved:	41
7.	Average length of time required for jurisdictional complaint resolution:	142.1 days
8.	Total number and types of board-approved disciplinary actions taken:	12
	Letter of Reprimand:	0
	Community Service:	9
	Suspension:	3
	Revocation/Surrender:	0
	Fine:	0

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code.

“Sec. 454 301. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend, or revoke a license or take other disciplinary action against a license holder if the applicant or license holder has:”

HPC FY02 Annual Report

Texas Optometry Board

1.	Total number of licensees:		3,270
2.	Total number of new licenses issued:		147
3.	Total number of renewal licenses issued:		3,123
4.	Total number of complaints received:		186
5.	Total number of jurisdictional complaints received:		158
6.	Total number of jurisdictional complaints resolved:		141
7.	Average length of time required for jurisdictional complaint resolution:		70.20 days
8.	Total number and types of board-approved disciplinary actions taken:	5	
	License Suspended:	4	
	Formal Reprimands:	1	

Statutory Authority:

Article 4552, V.T.C.S., Section 4.04 (now codified as Chapter 351.501, Occupations Code): Board may refuse to issue a license to an applicant, revoke or suspend a license, place on probation a person whose license has been suspended, impose a fine, impose a stipulation, limitation, or condition, relating to continued practice, including conditioning practice on counseling or additional education, or reprimand a licensee.

Texas State Board of Pharmacy

1.	Total number of licensees:		26,787
	Pharmacists:	21,106	
	Pharmacies:	5,681	
2.	Total number of new licenses issued:		1,900
	Pharmacists:	855	
	Pharmacies:	1,045	
3.	Total number of renewal licenses issued:		12,957
	Pharmacists:	10,507	
	Pharmacies:	2,450	
4.	Total number of complaints received:		2,137
5.	Total number of jurisdictional complaints received:		1,787
6.	Total number of jurisdictional complaints resolved:		2,090
7.	Average length of time required for jurisdictional complaint resolution:		225 days
8.	Total number and types of board-approved disciplinary actions taken:	181	
	Revoke	18	
	Retire	5	
	Restrict	14	
	Suspend	10	
	Suspend/Probate with Conditions and/or Administrative Penalty (Fine)	40	
	Issue License with Probation or Conditions	1	
	Issue License or Internship Registration with Reprimand	2	
	Grant Reinstatement with Probation and Conditions	5	
	Deny Application for Reinstatement of License	0	
	Fine and Reprimand	4	
	Fine and Reprimand with Conditions	5	
	Fine and Conditions	5	
	Fine	21	
	Reprimand with Conditions	17	
	Reprimand	29	
	Modification of Previously Entered Order	5	
	Deny Request to Modify Previously Entered Order	0	

Statutory Authority: Chapter 565, Occupations Code. The board may in its discretion refuse to issue or renew a license or may assess a penalty, reprimand, revoke, restrict, cancel, retire, or suspend any license granted by the board and may probate any license suspension.

HPC FY02 Annual Report

Texas State Board of Physical Therapy Examiners

1.	Total number of licensees:		11,653
2.	Total number of new licenses issued:		803
3.	Total number of renewal licenses issued:		5,099
4.	Total number of complaints received:		184
5.	Total number of jurisdictional complaints received:		184
6.	Total number of jurisdictional complaints resolved:		179
7.	Average length of time required for jurisdictional complaint resolution:		116.1 days
8.	Total number and types of board-approved disciplinary actions:		28
	Community Service/Probation:	7	
	Suspension:	21	

Statutory Authority:

Title 3, Subtitle H, Chapter 452, Occupations Code:

“Sec. 452.351. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny a license or suspend or revoke a license, place a license holder on probation, reprimand a license holder, impose an administrative penalty, or otherwise discipline a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board.

Texas State Board of Podiatric Medical Examiners

1.	Total number of licensees:	822
2.	Total number of new licenses issued:	56
3.	Total number of renewal licenses issued:	822
4.	Total number of complaints received:	110
5.	Total number of jurisdictional complaints received:	103
6.	Total number of jurisdictional complaints resolved:	108
7.	Average length of time required for jurisdictional complaint resolution:	201.10 days
8.	Total number and types of board-approved disciplinary actions taken:	11
	Advertising:	4
	Negligence:	3
	Fees:	1
	Records:	3

Statutory Authority: Article 4567(e) and 4573(a)
 Texas Occupations Code, Sections 202.551 and 202.502.

HPC FY02 Annual Report

Texas State Board of Examiners of Psychologists

1.	Total number of licensees:		6,916
2.	Total number of new licenses issued:		376
3.	Total number of renewal licenses issued:		6,500
4.	Total number of complaints received:		220
5.	Total number of jurisdictional complaints received:		192
6.	Total number of jurisdictional complaints resolved:		189
7.	Average length of time required for jurisdictional complaint resolution:		249 days
8.	Total number and types of board-approved disciplinary actions taken:		19
	Revocations:	0	
	Suspensions:	0	
	Resignation in Lieu of Adjudication:	10	
	Suspension with Probation:	3	
	Probation:	0	
	Reprimand:	3	
	Administrative Penalty:	1	
	Agreed Order:	2	

Statutory Authority: Occupations Code, Title 3, Subtitle I, Chapter 501. Psychologists, Section 501.401, the Board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license, and, if a license is probated, the Board may require the licensee to report regularly to the Board, limit practice to areas prescribed by the Board or continue or review professional education until the licensee attains a degree of skill satisfactory to the Board. Section 501.451, the Board may impose an administrative penalty against a person licensed or regulated by the Act who violates this Act or a rule or order adopted under the Act. Section 501.404, the Board shall adopt a broad schedule of sanctions for violations of the Act.

Texas State Board of Veterinary Medical Examiners

1.	Total number of licensees:*		6,489
2.	Total number of new licenses issued:**		282
3.	Total number of renewal licenses issued:**		6,139
4.	Total number of complaints received:		324
5.	Total number of jurisdictional complaints received:		324
6.	Total number of jurisdictional complaints resolved:		305
7.	Average length of time required for jurisdictional complaint resolution:		162 days
8.	Total number and types of <u>board-approved</u> disciplinary actions taken:		51***
	Reprimand, License Suspension - All Probated, with fine:	0	
	License Suspension – All Probated, except 3 months	1	
	Reprimand:	8	
	Reprimand, with fine:	18	
	Fine Only	24	
9.	License surrendered in-lieu of disciplinary action	0	

Statutory Authority: Occupation Code, Sec. 801.401. The Board may revoke or suspend a license, impose a civil penalty, place a licensee or person whose license has been suspended on probation, or reprimand a licensee. The Board may require that a licensee who violates this Act participate in continuing education programs. The Board may also require a suspended licensee on probation to report regularly to the Board or limit practice to the areas prescribed by the Board.

*As of end of Fiscal Year 2002 (08-31-2002), includes provisional license.

**Taken off of annual report of measures (10-02-2002).

***One Board Order resolved two complaints.

HPC FY02 Annual Report

Texas Board of Vocational Nurse Examiners

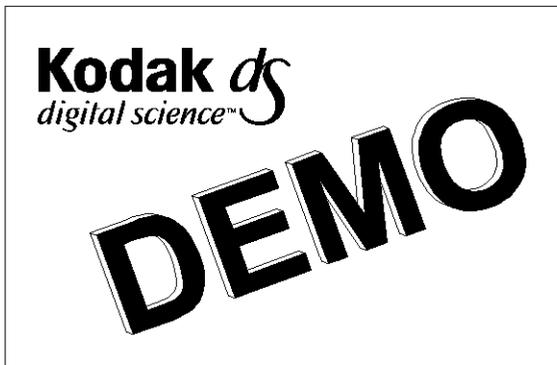
1.	Total number of licensees:		75,285
2.	Total number of new licenses issued:		4,308
3.	Total number of renewal licenses issued:		36,920
4.	Total number of complaints received:		1,328
5.	Total number of jurisdictional complaints received:		1,280
6.	Total number of jurisdictional complaints resolved:		1,432
7.	Average length of time required for jurisdictional complaint resolution:		171 days
8.	Total number and types of board-approved disciplinary actions taken:		318
	Reprimand:	12	
	Fines:	35	
	Suspend/Probate:	139	
	Suspend:	24	
	Revoke:	108	
	Deny Reinstatement:	0	

Statutory Authority: Chapter 302, Texas Occupations Code, Section 302.403.

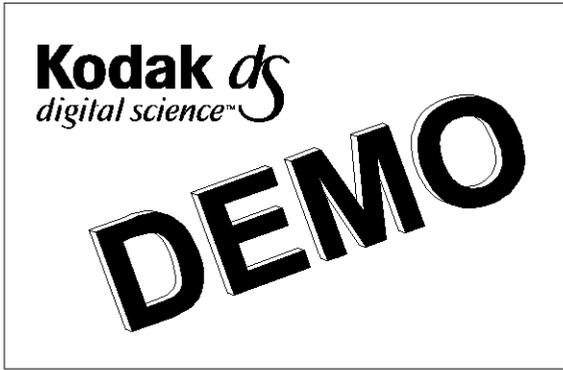
Texas Funeral Service Commission

1. Number of individual licenses:	5,766
Total number of individual licensees:	4,238
Provisional licensees:	239
Licensed funeral homes:	1,253
Licensed commercial embalming facilities:	36
2. Total number of new licenses issued:	
Individuals:	329
Establishments:	117
3. Total number of renewal licenses issued:	
Individuals:	2,323
Facilities:	1,196
4. Total number of complaints received:	442
5. Total number of jurisdictional complaints received:	407
6. Total number of jurisdictional complaints resolved:	314
7. Average length of time required for jurisdictional complaint resolution:	184.13 days
8. Total number and types of Board Approved disciplinary actions taken.	
Individual licenses revoked:	5
Total number of establishments revoked:	5

Statutory Authority: Texas Occupations Code, Chapter 651



ndix A



Advisory Board of Athletic Trainers

1.	Total number of licensees:	
2.	Total number of new licenses issued:	
3.	Total number of renewal licenses issued:	1,827
4.	Total number of complaints received:	14
5.	Total number of jurisdictional complaints received:	14
6.	Total number of jurisdictional complaints resolved:	8
7.	Average length of time required for jurisdictional complaint resolution:	123 days
8.	Total number and types of board-approved disciplinary actions taken:	1
	Surrender:	1

Statutory Authority: Texas Occupations Code, Chapter 451, Section 451.251, Section 451.2512, Section 451.301, and Section 451.357.

Texas State Board of Examiners of Dietitians

1.	Total number of licensees:	3,490
2.	Total number of new licenses issued:	296
3.	Total number of renewal licenses issued:	3,194
4.	Total number of complaints received:	3
5.	Total number of jurisdictional complaints received:	3
6.	Total number of jurisdictional complaints resolved:	1
7.	Average length of time required for jurisdictional complaint resolution:	367
8.	Total number of board-approved disciplinary actions taken:	1
	Reprimand:	1

Statutory Authority: Texas Occupations Code, Chapter 701, Subchapters E and I.

HPC FY02 Annual Report

State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments

1.	Total number of licensees:	420
2.	Total number of new licenses issued:	48
3.	Total number of temporary licenses issued:	43
4.	Total number of renewal licenses issued:	321
5.	Total number of complaints received:	87
6.	Total number of jurisdictional complaints received:	86
7.	Total number of jurisdictional complaints resolved:	74
8.	Average length of time required for jurisdictional complaint resolution:	80 days
9.	Total number of board-approved disciplinary actions taken:	13
	Denial:	1
	Cease and Desist:	4
	Administrative Penalty:	3
	Letter of Warning:	5

Statutory Authority: Texas Occupations Code, Chapter 402, Section 402.501, Section 402.551 and Section 402.552.

Texas State Board of Examiners of Marriage and Family Therapists

1.	Total number of licensees:		2,993
2.	Total number of new licenses issued:		43
3.	Total number of renewal licenses issued:		2,498
4.	Total number of complaints received:		46
5.	Total number of jurisdictional complaints received:		42
6.	Total number of jurisdictional complaints resolved:		26
7.	Average length of time required for jurisdictional complaint resolution:		99 days
8.	Total number and types of board-approved disciplinary actions taken:		8
	Warning Letters:	3	
	Surrender:	1	
	Suspension with Probation:	3	
	Reprimand:	1	

Statutory Authority: Texas Occupations Code, Chapter 502, Section 502.351, Section 502.401 and Section 502.451.

HPC FY02 Annual Report

Massage Therapy Registration Program

1.	Total number of registrants:		
	Massage Therapists:	20,976	
	Massage Therapy School/Training Programs:	109	
	Massage Therapy Instructors:	536	
	Massage Therapy Establishments:	189	
	Duplicates:	458	
2.	Total number of new registrations issued:		
	Massage Therapists:	2,817	
	Massage Therapy Schools:	9	
	Massage Therapy Instructors:	176	
	Massage Therapy Establishments:	73	
3.	Total number of renewal registrations issued:		
	Massage Therapists:	18,159	
	Massage Therapy Schools:	100	
	Massage Therapy Instructors:	360	
	Massage Therapy Establishments:	116	
	Duplicates:	385	
4.	Total number of complaints received:		97
5.	Total number of jurisdictional complaints received:		96
6.	Total number of jurisdictional complaints resolved:		56
7.	Average length of time required for jurisdictional complaint resolution:		113 days
8.	Total number and types of board-approved disciplinary actions taken:		18
	Warning letters:	3	
	Cease & Desist Letters:	7	
	Administrative Penalties:	3	
	Expiration during Investigation:	4	
	Suspension with Probation:	1	

Statutory Authority: Texas Occupations Code, Chapter 455, Section 455.251, regulation of massage therapists, massage therapy schools, massage therapy instructors and massage establishments. Types of actions are denial, reprimand, probation, suspension, or revocation.

Texas Board of Licensure for Professional Medical Physicists

1.	Total number of licensees:	404
2.	Total number of new licenses issued:	37
3.	Total number of renewal licenses issued:	367
4.	Total number of complaints received:	0
5.	Total number of jurisdictional complaints received:	0
6.	Total number of jurisdictional complaints resolved:	0
7.	Average length of time required for jurisdictional complaint resolution:	N/A
8.	Total number of board-approved disciplinary actions taken:	0

Statutory Authority: Texas Occupations Code, Chapter 602, Section 602.151.

HPC FY02 Annual Report

Medical Radiologic Technologists Certification Program

1.	Total number of licensees:	19,754
2.	Total number of new licenses issued:	2,534
3.	Total number of renewal licenses issued:	9,939
4.	Total number of complaints received:	17
5.	Total number of jurisdictional complaints received:	12
6.	Total number of jurisdictional complaints resolved:	6
7.	Average length of time required for jurisdictional complaint resolution:	26 days
8.	Total number of board-approved disciplinary actions taken:	5
	Administrative Penalty:	5

Statutory Authority: Texas Occupations Code, Chapter 601, Section 601.053.

Opticians' Registry

1.	Total number of registrants (including dual registrants):	490
2.	Total number of new registrations issued:	8
3.	Total number of renewal registrations issued (191 dual registrations):	658
4.	Total number of complaints received:	9
5.	Total number of jurisdictional complaints received:	1
6.	Total number of jurisdictional complaints resolved:	1
7.	Average length of time required for jurisdictional complaint resolution:	35 days
8.	Total number of board-approved disciplinary actions taken:	0

Statutory Authority: Texas Occupations Code, Chapter 352, Section 352.251, Section 352.2525, Section 352.301, Section 352.352, and Section 352.353.

HPC FY02 Annual Report

Contact Lens Permit Program:

1.	Total number of permit holders:	274
2.	Total number of new permits issued:	50
3.	Total number of renewal permits issued:	224
4.	Total number of complaints received:	59
5.	Total number of jurisdictional complaints received:	56
6.	Total number of jurisdictional complaints resolved:	23
7.	Average length of time required for jurisdictional complaint resolution:	74 days
8.	Total number of board-approved disciplinary actions taken:	0

Statutory Authority: Texas Occupations Code, Chapter 353, Section 353.202, Section 353.205, Section 353.206 and Section 353.207.

Texas State Board of Examiners of Perfusionists

1.	Total number of licensees:	308
2.	Total number of new licenses issued:	20
3.	Total number of provisional licenses issued:	16
4.	Total number of renewal licenses issued:	308
5.	Total number of complaints received:	0
5.	Total number of jurisdictional complaints received:	0
6.	Total number of jurisdictional complaints resolved:	0
7.	Average length of time required for jurisdictional complaint resolution:	N/A
8.	Total number of board-approved disciplinary actions taken:	0

Statutory Authority: Texas Occupations Code, Chapter 603, Section 603.401, Section 603.451 and Section 603.452.

HPC FY02 Annual Report

Texas State Board of Examiners of Professional Counselors

1.	Total number of licensees:		14,323
2.	Total number of new licenses issued:		828
	Temporary licenses:	1,376	
3.	Total number of renewal licenses issued:		11,024
4.	Total number of complaints received:		116
5.	Total number of jurisdictional complaints received:		112
6.	Total number of jurisdictional complaints resolved:		80
7.	Average length of time required for jurisdictional complaint resolution:		141 days
8.	Total number and types of board-approved disciplinary actions taken:		9
	Warning letters:	5	
	License Surrender:	1	
	Probated Suspension:	1	
	Denials:	1	
	Cease & Desist:	1	

Statutory Authority: Texas Occupations Code, Chapter 503, Section 503.201, and Section 503.401.

Registry for Providers of Health-Related Services

1.	Total number of registrants:	4
2.	Total number of new registrations issued:	4
3.	Total number of complaints received:	N/A
4.	Total number of jurisdictional complaints received:	N/A
5.	Total number of jurisdictional complaints resolved:	N/A
6.	Average length of time required for jurisdictional complaint resolution:	N/A
7.	Total number of board-approved disciplinary actions taken:	N/A

Statutory Authority: Health and Safety Code. Section 12.014 does not provide statutory authority to investigate or discipline voluntary registrants of the Registry for Providers of Health-Related Services.

HPC FY02 Annual Report

Respiratory Care Practitioners Advisory Committee

1.	Total number of licensees:		11,966
	Temporary Licenses:	475	
2.	Total number of new licenses issued:		867
3.	Total number of renewal licenses issued:		10,624
4.	Total number of complaints received:		36
5.	Total number of jurisdictional complaints received:		34
6.	Total number of jurisdictional complaints resolved:		29
7.	Average length of time required for jurisdictional complaint resolution:		44 days
8.	Total number of board-approved disciplinary actions taken:		25
	Administrative Penalties:	13	
	Warning Letters:	4	
	Probated Suspension:	8	

Statutory Authority:

Texas Occupations Code, Chapter 604, Subchapter E.

Texas State Board of Social Worker Examiners

1.	Total number of licensees:	20,145
2.	Total number of new licenses issued:	1,716
3.	Total number of renewal licenses processed:	15,320
4.	Total number of complaints received:	126
5.	Total number of jurisdictional complaints received:	117
6.	Total number of jurisdictional complaints resolved:	23
7.	Average length of time required for jurisdictional complaint resolution:	241 days
8.	Total number and types of board-approved disciplinary actions taken:	8
	Cease and Desist:	1
	Revocation:	1
	Reprimand:	1
	Warning letters:	3
	Civil Penalties:	1
	Denial:	1

Statutory Authority: Texas Occupations Code, Chapter 505, Section 505.001.

HPC FY02 Annual Report

State Board of Examiners for Speech-Language Pathology and Audiology

1.	Total number of licensees:	10,154
2.	Total number of new licenses issued:	965
3.	Total number of renewal licenses issued:	9,172
4.	Total number of complaints received:	88
5.	Total number of jurisdictional complaints received:	85
6.	Total number of jurisdictional complaints resolved:	67
7.	Average length of time required for jurisdictional complaint resolution:	114 days
8.	Total number and types of board-approved disciplinary actions taken:	61
	Warning Letters:	9
	Reprimand:	48
	Probated Suspension:	2
	Cease and Desist Letters:	2

Statutory Authority: Texas Occupations Code, Chapter 401.

HPC FY02 Annual Report

Council on Sex Offender Treatment

1.	Total number of licensees:	379
2.	Total number of new licenses issued:	42
3.	Total number of renewal licenses issued:	337
4.	Total number of complaints received:	22
5.	Total number of jurisdictional complaints received:	19
6.	Total number of jurisdictional complaints resolved:	16
8.	Average length of time required for jurisdictional complaint resolution:	152 days
8.	Total number and types of board-approved disciplinary actions taken.	5
	Warning Letters:	4
	Probated Suspension:	1

Statutory Authority: Texas Civil Statutes, Article 4413 (51), Section 13C.

Texas Board of Orthotics and Prosthetics

1.	Total number of licensees: 190 facilities; 467 professionals	657
2.	Total number of new licenses issued:	65
3.	Total number of renewal licenses issued:	227
4.	Total number of complaints received:	43
5.	Total number of jurisdictional complaints received:	19
6.	Total number of jurisdictional complaints resolved:	4
9.	Average length of time required for jurisdictional complaint resolution:	309 days
8.	Total number and types of board-approved disciplinary actions taken:	9
	Cease and Desist: 4	
	Warning Letter: 4	
	Revocation: 1	

Statutory Authority: Texas Occupations Code, Chapter 605, Subchapter H.

HPC FY02 Annual Report

Texas Midwifery Board

1.	Total number of documented midwives:	173
2.	Total number of new documentations:	11
3.	Total number of renewals:	162
4.	Total number of complaints received:	10
5.	Total number of jurisdictional complaints received:	8
6.	Total number of jurisdictional complaints resolved:	3
7.	Average length of time required for jurisdictional complaint resolution:	52 days
8.	Total number and types of board-approved disciplinary actions taken:	4
	Denial:	2
	Revocation:	1
	Cease & Desist:	1

Statutory Authority: Texas Occupations Code, Chapter 203, Section 203.151, Section 203.404, and Section 203.451.

Health Professions Council
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