

# Health Professions Council Annual Report

To the

**Governor**  
**Lieutenant Governor**  
**Speaker of the House of Representatives**



February 1, 2007

*Board of Chiropractic Examiners*  
*Board of Dental Examiners*  
*Texas Medical Board*  
*Board of Nurse Examiners*  
*Board of Occupational Therapy Examiners*  
*Texas Optometry Board*  
*Board of Pharmacy*  
*Board of Physical Therapy Examiners*  
*Board of Podiatric Medical Examiners*  
*Board of Examiners of Psychologists*  
*Board of Veterinary Medical Examiners*  
*Board of Vocational Nurse Examiners*  
*Department of State Health Services, Professional Licensing and Certification Unit*  
*Funeral Service Commission*  
*Office of the Governor*

COUNCIL MEMBERS

Texas Board of Chiropractic Examiners  
Texas State Board of Dental Examiners  
Texas State Board of Medical Examiners  
Texas Optometry Board  
Texas Board of Occupational Therapy Examiners  
Texas State Board of Pharmacy  
Texas Board of Physical Therapy Examiners



Texas State Board of Podiatric Medical Examiners  
Texas State Board of Examiners of Psychologists  
Texas State Board of Veterinary Medical Examiners  
Texas Board of Vocational Nurse Examiners  
Texas Department of Health, Professional  
Licensing and Certification Division  
Office of the Governor  
Texas Funeral Service Commission

Council Chairperson

Katherine A. Thomas, M.N. R.N.

Administrative Officer

John Monk

## Health Professions Council

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January 31, 2007

The Honorable Rick Perry, Governor  
The Honorable David Dewhurst, Lieutenant Governor  
The Honorable Tom Craddick, Speaker of the House of Representatives  
Capitol Building  
Austin, Texas 78711

Dear Gentlemen:

I am pleased to report to you on the activities of the Health Professions Council for Fiscal Year 2006, as required by the Texas Occupations Code, Chapter 101.151. The Health Professions Council continues to be a unique entity among State agencies in Texas or any other state. This report will highlight our accomplishments.

There is a growing realization that the State of Texas has created a useful vehicle in the Health Professions Council, as the Council is increasingly called upon to participate in interagency workgroups and health policy initiatives. It is apparent there will continue to be increased demands and new expectations for the Health Professions Council as healthcare issues dominate the public agenda. In the last legislative session the Office of Patient Protection was administratively attached to the Health Professions Council. Their Annual Report is included separately.

We believe there are many exciting possibilities for the Council in the future. We look forward to working together to develop new opportunities for continued growth in efficiency and effectiveness for the Council and to produce even greater benefit to the citizens of Texas.

Sincerely,

A handwritten signature in cursive script, appearing to read "Katherine A. Thomas".

Katherine A. Thomas, M.N., R.N.  
Chair

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# The Health Professions Council

The Texas Health Professions Council (HPC) provides a unique solution for the multiple challenges of state regulation of health professions. The State of Texas created HPC to achieve the potentially desirable outcomes of consolidation of small independent health licensing and regulatory agencies without sacrificing the quality, independence, accessibility and accountability of individual boards. Established in 1993, the Council has a membership of 15 agencies currently representing 35 professional licensing boards, certification programs, documentation programs, permit programs or registration programs and the Governor's office.

The Council consists of one representative from each of the following:

- (1) the Texas Board of Chiropractic Examiners;
- (2) the State Board of Dental Examiners;
- (3) the Texas Optometry Board;
- (4) the State Board of Pharmacy;
- (5) the Texas State Board of Podiatric Medical Examiners;
- (6) the State Board of Veterinary Medical Examiners;
- (7) the Texas State Board of Medical Examiners;
- (8) the Board of Nurse Examiners;
- (9) the Texas State Board of Examiners of Psychologists;
- (10) the Texas Funeral Service Commission;
- (11) the entity that regulates the practice of physical therapy;
- (12) the entity that regulates the practice of occupational therapy;
- (13) the Texas Department of State Health Service's Professional Licensing and Certification Unit
- (14) the Governor's office.
- (15) Office of the Attorney General

The Council elects from its members a presiding officer and an assistant presiding officer to conduct the business of the Council. Currently, the presiding officer (Chair) is Katherine A. Thomas, Executive Director for the Board of Nurse Examiners. The assistant presiding officer (Vice-Chair) is Gay Dodson, Executive Director for the State Board of Pharmacy. Council officers serve two-year terms ending August 31 of odd numbered years.

Although member agencies license and regulate health professionals, the Health Professions Council does not license or regulate health professionals. The Council meets at least four times a year. Meetings are open to the public and are posted with the Office of the Secretary of State.

The Health Professions Council was created on the recommendation of the Texas Sunset Commission to achieve the efficiency and effectiveness goals of consolidation while avoiding the creation of a new bureaucracy. Repeated efforts to consolidate boards under one umbrella agency had received only lukewarm support while generating heated

opposition from the professions. Experience in other states had shown that large umbrella agencies sometimes failed to meet the perceived benefits and desired objectives of improved consumer service and decreased costs. Problems of consolidations included increased response time for services, decreased quality of services, lack of expertise in regulated professions, and decreased disciplinary actions against licensees. Studies show consolidations often failed to achieve economies of scale.

The Council has mitigated problems of competition and conflict among the licensed professions by fostering an atmosphere of communication and cooperation. It has provided a forum for discussion of issues and allowed a coordinated response to legislative issues when requested by elected officials. The Council has no authority over member agencies. The Council was cited as an innovation by the Pew Health Professions Commission in its December, 1995 report *Reforming Health Care Workforce Regulation*.

The Health Professions Council employs a small staff (currently 2 FTEs are assigned to the agency), to coordinate and or complete the tasks of the Council. The HPC staff are organized as a separate state agency (#364). Its staff report to the Council directly through supervision of its manager, the Administrative Officer, by the Council Chair. The Council utilizes its staff, along with committees consisting of staff from member agencies to carry out its activities. Operating with a budget of \$144,224 (fiscal year 2006), the Council is funded entirely by transfer of funds from member agencies. A rider in the biennial appropriations bill specifies prorated amounts. Additional amounts are transferred by member agencies to pay for shared services such as technology support and toll-free phone service on a usage basis. A report of financial support by member agencies is provided on page fifteen of this report.

With the exception of the Texas Department of Health, Professional Licensing and Certification Division, member agencies are collocated in the William P. Hobby Building at 333 Guadalupe St. to facilitate resource sharing.

## Who benefits from HPC?

The Health Professions Council serves a wide variety of constituents. First it serves the citizens of Texas. The one-stop complaint line directly benefits consumers who can place one toll-free call to obtain information or initiate a complaint against any licensed health professional. Many consumers lack information necessary to determine which board to go to with their complaint. The greatest benefit to consumers is preservation of independent boards with specific expertise in investigation and resolution of consumer problems. Consumers and taxpayers benefit indirectly from improved efficiency and from cooperation among agencies, which produces cooperative rulemaking and less reliance on the administrative law system to resolve conflicts.

Second, employees benefit through increased training opportunities, access to employee assistance programs, and opportunities to refine job skills as administrative sharing allows greater staff specialization. The Council network provides opportunities for communication, shared expertise and joint problem-solving, reducing stress and improving performance. Other state agencies benefit from HPCs' board member training manual and meeting rooms. The Council meetings serve further as a forum for member agency Executive Directors to identify common issues faced in licensing and regulation, share perspectives, and often move toward consistent policy stances.

Third, licensees benefit from retention of independent boards, which are more responsive and accessible to licensees, and from increased efficiency of the agencies. As more administrative tasks are shared, staff with specific expertise are more available to respond to needs of licensees and consumers.

HPC member agencies tend to embrace the spirit of cooperation within the Health Professions Council. The larger member agencies often allow their staff to assist smaller agencies with tasks that the larger agencies are better equipped to handle. Although it cannot be quantified, it is expected that the assistance provided by larger agencies has prevented smaller agencies from having to request additional funding for staff to handle the routine administrative requirements of being a state agency.

Health Professions Council activities are mandated legislatively, identified by the Council to provide means for member regulatory agencies to coordinate administrative and regulatory efforts; or requested by various legislative entities or oversight bodies, such as the Governor's office, individual members of the Texas Senate or House of Representatives, the LBB, Comptroller's office, etc.

## **Mandated Tasks**

**Telephone Complaint System:** The Council operates a complaint system, which allows consumers to file complaints against any state-licensed health professional by calling one toll-free number. The shared complaint line improves effectiveness and efficiency by providing easy “one-stop” access for consumers and significant cost-savings for individual agencies. The 1-800 line receives an average of 2,250 calls per month, of those calls approximately 500 are routed to HPC staff. HPC receives a variety of inquiries. Many times we refer the public to one of our boards, but we also receive inquiries that we refer to other state agencies. The cost of the system is shared by member agencies, which split the cost of equipment and lines and pay for long distance charges based on the percentage of calls assigned to each agency each month.

**Shared Document Imaging System:** The 76<sup>th</sup> Legislature appropriated funds for a document imaging system. All of the member agencies located in the Hobby Building are on board the imaging system. Over the past fiscal year, with no additional appropriations the Shared Document Imaging System was completely updated with new hardware and software.

**Board Member Training Program:** The Council has established a training program for the governing bodies (boards) of member agencies. The training has been compiled into a training manual. Each agency must customize the basic training program to include agency/board specific information. The training manual is updated every two years, following the Regular Legislative session.

**Annual Report:** The Council prepares an annual report that includes a statistical compilation of numbers of licensees, numbers of complaints and enforcement actions taken by member agencies/boards. The annual report also includes a summary of the Council’s activities over the past year and recommendations for statutory changes to improve the regulation of health care professionals.

**Member Agency Complaint Process Study:** The 77<sup>th</sup> Legislature passed HB 2408, sponsored by Representative Glen Maxey. The bill required HPC to study the process by which complaints are compiled, handled, adjudicated, and the extent to which complaint information is made available to the public. The report was to include recommendations for a standard procedure for the handling of complaints and a method that provided the most complete public access to complaint information.

The study was completed and submitted to the Lieutenant Governor, Speaker of the House, and members of the House Public Health Committee and the Senate Health and Human Services Committee on January 31, 2002. The study, along with other emerging issues, led to the creation of the Office of Patient Protection.

**Office of Patient Protection:** The 78<sup>th</sup> Legislature passed HB 2985, which required the Health Professions Council (HPC) members to assist in the establishment of the Office of

Patient Protection (OPP). In the last regular session the 79<sup>th</sup> legislature did not fund the Office of Patient Protection resulting in its closure.

**Executive Order 36:** In July of 2004, the Governor signed Executive Order 36, relating to preventing, detecting, and eliminating fraud, waste and abuse. The Health Professions Council was tasked with convening a workgroup consisting of various state agencies. This group will develop a consistent set of policies for the health professions licensure boards to adopt in order to eliminate fraud in government programs. To date, the Health Professions Council has developed statutory language to facilitate the sharing of records regarding investigations among agencies.

### **Council Identified Projects**

**Information Technology Sharing:** The Council studied the resources and needs of member agencies for Information Technology support. The Council found that although some of its larger members (the Board of Medical Examiners, the Board of Pharmacy, and the Board of Nurse Examiners) had resources devoted to meet its Information Technology support needs (or at least to address their needs in a prioritized fashion), some of the other smaller members struggled to meet their needs. In the past, only limited Network Manager Services had been shared by members of the Council. Some agencies had planned to cut back on already inadequate resources devoted to this area in order to absorb cuts in their budget in the FY 04/05 biennium. The Council created a Shared Services and assigned that committee to investigate models to provide member agencies the most efficient IT support possible. The Committee developed a program that facilitates sharing of information technology knowledge and resources among all of the member agencies in the Hobby building through its Technology Committee. The program also utilizes two staff (one from the Texas State Board of Dental Examiners and one from the Texas Optometry Board) to provide direct ongoing services to eight (8) of the smaller member agencies in the Hobby Building. The staff positions are funded through contributions from the eight member agencies. This aspect of the program began officially November 1, 2003.

**Training/Information Dissemination Opportunities:** The member agencies share training opportunities for member agencies. One member agency staff member from the Board of Nurse Examiners offers new employee EEO training. HPC staff handle the coordination and documentation of the training. HPC staff have also coordinated training opportunities available through the State Auditor's Office. The SAO offers training to agencies when the number of attendees is at or above minimums needed to justify providing the training at another location. HPC provides a regular forum to the Employee's Retirement System staff to give presentations to member agency employees on investments through the Citistreet program.

HPC also works with the National Certified Investigator/Inspector Training (NCIT) program of the Council on Licensure, Enforcement, and Regulation (CLEAR) to provide training locally approximately once a year, providing the highest quality training at the

lowest possible cost for HPC members and other state agencies employing investigators. Periodically, throughout the year CLEAR provides remote access training through the use of webinars. HPC has regularly provided access to these webinars on behalf of the members.

During the last Fiscal Year, the Health Professions Council has worked with the Legislative Budget Board and the Governor's Office to develop a proposed performance measure directly related to training member employees.

**Representation in statewide forums:** The Council has assigned the Administrative Officer to represent HPC member agencies at meeting involving statewide forums. The Administrative Officer represents the views of member agencies in their licensing/regulatory role, generally. The Administrative Officer communicates back to the member agencies. Member agencies may increase their own participation in these forums, depending on the nature of the issues. The Council, through the HPC Chair also assigns member agencies to "outside" committees, as appropriate. Examples of the forums include the Texas Health Care Policy Council, the Statewide Health Coordinating Council (SHCC) planning sessions for the state health plan and the East Texas Rural Access Program (ETRAP). This approach allows member agencies to achieve representation and input into these processes more efficiently.

During the last Fiscal Year, the Health Professions Council has worked with the Legislative Budget Board and the Governor's Office to develop a proposed performance measure directly related to the representation of the members. This measure will help illustrate the value of the council to member agencies.

**Document reproduction/printing services:** HPC set up a contract with an outside vendor to provide document reproduction/printing services in HPC shared space. The space was also used for a mail center. At this time, the Texas Building and Procurement Commission (TBPC) has taken over the document reproduction center and opened its services to all state agencies in the Hobby Building. The TBPC also utilizes the space for a mail service center. Member agencies may drop interagency mail and mail to be processed by the TBPC staff for US Mail.

**Courier Services:** The Texas State Board of Medical Examiners (TSBME) coordinates the sharing of a courier service with all of the member agencies in the Hobby building to facilitate movement of priority communication, and deposits, etc. with the Comptroller's office. TSBME coordinates the contract, pays the vendor, and bills agencies based on use. Other non-HPC member small state agencies located in the Hobby building participate in this sharing as well.

**Employee Assistance Program:** HPC member agencies participate as a group in an employee assistance program (EAP).

**Legislative Tracking:** HPC member agencies have worked together to improve member agencies' Legislative Tracking. Smaller agencies that could not afford to purchase the

services of Legislative Tracking Services, such as Texas Legislative Service or Gallery Watch, have gained access to that service at a much lower cost by sharing the service. In addition, the HPC Administrative Officer tracks legislation and keeps member agencies aware of legislation that could affect member agencies as a group.

**Liaison with Office of Attorney General (OAG):** HPC, through its legal services committee maintains a liaison with the Office of the Attorney General's section, which addresses the enforcement of the state's Medical Records Privacy Law. Through this liaison, the Council has reviewed the requirements of this law. HPC has taken measures to coordinate referrals to and collaboration with the Office of the Attorney General.

**Improved Customer Service:** The Council has also created a resource list of member agency staff that can communicate in languages other than English. Member agencies have agreed to share staff when it is needed to communicate effectively with customers.

**Policy and Procedure Development:** In the past the Council, through its committees has developed model policies and procedures for risk management, disaster recovery, and workforce policy/procedures. When new reporting requirements are mandated, such as a survey conducted by the Council on Competitive Government on agency resources expended on Human Resources functions, member agency staff meet on an ad hoc basis to review the requirements and instructions. As a group, they clarify expectations and seek further clarification to facilitate quality reporting.

**Peer-to-Peer Sharing/General Sharing:** Member agencies back up each other in administrative functions such as accounting, purchasing, and payroll. These back up arrangements are typically short term in nature, such as for occasions when employees are out on illnesses, vacations or other short terms. However, in some cases, agencies may provide these services to one another for longer periods of time (such as for an extended vacancy) with or without compensation through interagency contract.

Agencies with certified purchasers assist agencies that are too small to have staff on board with such expertise through a "purchasing pool."

Member agency employees consult with another, peer to peer, throughout the administrative and regulatory departments and divisions. There is a cost savings to member agencies when their staff share their efforts that cannot be specifically calculated. For example, agency financial staff routinely consult each other when preparing major financial reports such as the Annual Financial Report and the Legislative Appropriations Request. As a result of this relationship between member agency staff, reports are completed quicker, procedures are developed more efficiently, and other state agencies enjoy a reduction in inquiries and clarifications on required reports and procedures.

Examples of sharing between member agencies during the past year include:

- The Funeral Services Commission and Psychology share an accountant.
- The accountant at the Board of Chiropractic Examiners provided assistance and consultation to staff at the Executive Council of Physical Therapy and Occupational Therapy Examiners during an absence of their accountant
- The Board of Medical Examiners coordinates the sharing of a courier service with all of the member agencies in the Hobby building
- Board of Nurse Examiners offers new employee and ongoing Equal Employment Opportunity (EEO) training to HPC agencies and other small agencies
- The Board of Nurse Examiners and the Optometry Board had an agreement for sharing accounting services
- The Council staff have provided basic HR functions for member agencies.

## **Future Challenges**

It is clear that there is a growing realization that the State of Texas has created a useful vehicle in the Health Professions Council and there will continue to be increased demands and new expectations from within and outside the Council.

During the last interim period, the Council has worked with the LBB and the Governor's office to ensure that the Council plays a continual role on statewide issues. The development of the performance measures will help to balance the need for more accountability while not diminishing the Council's role in statewide functions. The HPC continues to examine future needs of member agencies. The Health Professions Council sees that challenge as an opportunity to streamline routine procedures and achieve economies of scale.

Another key priority for the Health Professions Council will be the ongoing maintenance of the electronic document imaging system. The Council plans to utilize the Health Professions Council's Information Technology Support Services (ITSS) program to maintain the support for the system itself and to provide consultation and end user support to member agencies utilizing the imaging system.

As noted at the beginning of this report, the HPC Shared Services designed the Health Professions Council's Information Technology Support Services (ITSS) program to provide IT support to member agencies at a lower overall cost. HPC is currently working with its Human Resources, Financial Services, and Shared Services Committees to identify the resources that are dedicated to the administrative service needs of member state agencies in financial services and human resources. The Council expects to review recommendations from its Shared Services Committee to provide services in these areas at a lower cost during the FY 05 Fiscal Year.

These are only a few of the increasing demands placed on the Health Professions Council. In view of HPC's limited resources, prioritization of demands will be a challenge as the Council seeks to meet growing expectations while minimizing additional costs to member agencies and their licensees.

# **Recommendations for Statutory Changes To Improve Regulation of Health Care Professions Minimum Data Set**

The Statewide Health Coordinating Council's recommends that the licensing boards for those professions named should change their licensing forms and data systems to include the collection of the minimum data set on an annual or biennial basis. The recommendation also states that the Legislature should appropriate funds to the Texas Department of State Health Services to cover the costs of contracting with licensing boards to implement the minimum data set (MDS). In addition, the recommendation states that the Legislature should raise the FTE cap for those licensing boards and the Health Professions Resource Center, which will be required to implement and maintain the collection of that data.

HPC participated with SHCC to determine the most efficient and effective means of obtaining the needed information. During the past four years, HPC and the member agencies have invested many staff hours in determining the costs, obstacles and possible alternatives for the database. SHCC has reduced the number of data elements in the MDS in an effort to make collection of the desired data less costly. While it is possible to implement the MDS proposals, it will require a great commitment of state resources.

Many of these issues could be resolved if the project were entirely funded through an appropriation to SHCC. HPC has discussed with SHCC the possibility of SHCC contracting with the agencies to provide the data at their costs, including cost for both personnel and database revisions. This could resolve some of the issues surrounding individual agency budgets and contingent revenue riders. However, it would not solve the problem of agencies lacking sufficient staff under the FTE cap. Nor would it address the costs and problems associated with enforcement of a mandatory MDS.

The HPC's member agencies support the collection of the minimum data set, stressing the importance of funding coming from the Legislature to the Texas Department of State Health Services, rather than from raising the fees of its licensees.

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**Health Professions Council  
Administrative Office Budget**

	2006 Expended
Salaries and Wages	\$89,329.19
Professional Fees and Services	\$35,382.41
Materials and Supplies	\$3,210.45
Communications and Utilities	\$9,207.03
Repairs and Maintenance	\$3,341.80
Rentals and Leases	\$126.39
Printing and Reproduction	\$625.99
Other Expenditures	\$6,285.33
<b>TOTAL</b>	<b>\$147,508.59</b>
<b>Board of Chiropractic Examiners</b>	<b>\$5,115</b>
<b>Board of Dental Examiners</b>	<b>\$19,002</b>
<b>Board of Medical Examiners</b>	<b>\$24,140</b>
<b>Board of Nurse Examiners</b>	<b>\$21,309</b>
<b>Executive Council of Occupational Therapy and Physical Therapy Examiners</b>	<b>\$10,357</b>
<b>Texas Optometry Board</b>	<b>\$5,159</b>
<b>Board of Pharmacy</b>	<b>\$19,188</b>
<b>Board of Podiatric Medical Examiners</b>	<b>\$4,591</b>
<b>Texas Department of State Health Services: Professional Licensing and Certification Division</b>	<b>\$11,151</b>
<b>Board of Examiners of Psychologists</b>	<b>\$8,549</b>
<b>Board of Veterinary Medical Examiners</b>	<b>\$7,693</b>
<b>Texas Funeral Service Commission</b>	<b>\$7,970</b>
<b>TOTAL MEMBER AGENCY TRANSFERS</b>	<b>\$144,224</b>

## **APPENDIX A**

### **AGENCY REPORTS ON DISCIPLINARY DATA**

**Texas Board of Chiropractic Examiners**

1. Total number of licensees Active & Inactive:	4,671
2. Total number of new licenses issued:	246
3. Total number of renewal licenses issued:	4,206
4. Total number of complaints received:	171
5. Total number of jurisdictional complaints received:	152
6. Total number of jurisdictional complaints resolved:	152
7. Average length of time required for jurisdictional complaint resolution:	302 days
8. Total number and types of board-approved disciplinary actions taken:	22
Written Reprimand:	06
Administrative Fine:	15
Revocation:	01

Statutory Authority: Occupations Code, Chapter 201

**Texas State Board of Dental Examiners**

1.	Total number of licensees:		33,237
	Dentists:	14,958	
	Dental Hygienists:	11,168	
	Dental Laboratories:	1,085	
	Dental Assistants	6,026	
2.	Total number of new licenses issued:		4,989
	Dentists:	560	
	Dental Hygienists:	465	
	Dental Laboratories:	49	
	Dental Assistants	3,915	
3.	Total number of renewal licenses issued:		27,017
	Dentists:	12,328	
	Dental Hygienists:	9,503	
	Dental Laboratories:	976	
	Dental Assistants	4,210	
4.	Total number of complaints received:		1,089
5.	Total number of jurisdictional complaints received:		909
6.	Total number of jurisdictional complaints resolved:		956
7.	Average length of time required for jurisdictional complaint resolution:		371.6 days
8.	Total number and types of board-approved disciplinary actions taken:		125*
	Suspension/probated:	45	
	Suspension/downtime:	1	
	Reprimand:	23	
	Surrender:	7	
	Warning:	49	

\*Multiple complaints against some practitioners were incorporated into a single board order (instead of a board order being issued for each complaint).

Statutory Authority: Texas Occupations Code, Title 3-D, Vernon 2000.

**Texas Medical Board**

1.	Total number of licensees:			69,189
	Physicians:	64,175		
	Acupuncturists:	770?		
	Physician Assistant:	4,002		
	Surgical Assistant:	242		
2.	Total number of new licenses issued:	5,745		
	Physicians:	5,245		
	Acupuncturists:	86		
	Physician Assistant:	374		
	Surgical Assistant:	10		
3.	Total number of renewal licenses issued:			41,524
	Physicians:	36,635		
	Acupuncturists:	776		
	Physician Assistant:	3,950		
	Surgical Assistant:	163		
4.	Total number of complaints received:	5,211		
5.	Total number of jurisdictional complaints received:			2,032
	Physicians:	1,954		
	Acupuncturists:	5		
	Physician Assistant:	70		
	Other:	2		
6.	Total number of jurisdictional complaints resolved:			1,866
	Physicians:	1,803		
	Acupuncturists:	5		
	Physician Assistant:	55		
	Surgical Assistant:	1		
7.	Average length of time required for jurisdictional complaint resolution:			
	Physicians – 272 days			
	Acupuncturists – 207 days			
	Physician Assistants - 231 days			
	Surgical Assistants – 104 days?			
8.	Total number and types of board-approved disciplinary actions taken:			340
		2006		
		<u>Physician</u>	<u>Acupuncturists</u>	<u>Physician Assist.</u>
	Temporary Suspension & Restriction	12	0	1
	Revocation/Surrender	41	0	1
	Suspension	22	0	0
	Restriction	167	0	1
	Reprimand	4	0	0
	Administrative Penalty	89	0	2
	Total number of disciplinary actions	335	0	5
	Statutory Authority:	Physicians-Texas Occupations Code Annotated, Chapter 164		
		Physicians Assistants-Texas Occupations Code Annotated, Chapter 204		
		Acupuncturists-Texas Occupations Code Annotated, Chapter 205		

**Board of Nurse Examiners – RN Statistics**

Total number of licensees:	193,764
Total number of new licenses issued:	12,419
Total number of renewal licenses issued:	89,115
Total number of complaints received:	3,979
Total number of jurisdictional complaints received:	3,904
Total number of jurisdictional complaints resolved:	3,625
Ave. length of time required for jurisdictional complaint resolution:	218 days

Total number (licensees) and types of board-approved Disciplinary sanctions imposed:	1,281
Applicant/Petitioner - w/Stipulations (GS, GSX, GTO, TS, TSX, TTO)	339
Compact - Voluntary Surrender	0
Cease and Desist Order (CDO)	0
Denied Reinstatement (DR)	20
Fine (FI)	84
Fine W/Remedial Education (FR)	133
License Denied (LD)	3
Limited License (LI)	12
Peer Assistance Order (PAO)	0
Probation (PR)	0
Reinstated-Clear (RC)	0
Reinstated-W/Stipulations (RI)	38
Remedial Education (RE)	116
Reprimand W/Stipulations (RS)	79
Reprimand (RP)	0
Revocation (RV)	111
Stipulation Only (ST)	0
Stipulation - Exec (STX)	0
Suspend/Probate (SP)	31
Suspension (S) (SU)	33
TPAPN Order (TPO)	72
Voluntary Surrender (VS)	108
Warning (W) (WA)	0
Warning W/Stipulation (WS)	102
Warning-Delinquent (WD)	0

Statutory Authority:

Texas Occupations Code, Chapters 301, 303 and 304.

**Board of Nurse Examiners – LVN Statistics**

Total number of licensees:	80,538
Total number of new licenses issued:	5,817
Total number of renewal licenses issued:	36,690
Total number of complaints received:	2,798
Total number of jurisdictional complaints received:	2,769
Total number of jurisdictional complaints resolved:	2,404
Ave. length of time required for jurisdictional complaint resolution:	220 days
Total number (licensees) and types of board-approved Disciplinary sanctions imposed:	988
Applicant/Petitioner - w/Stipulations (GS, GSX, GTO, TS, TSX, TTO)	210
Fine (FI)	52
Fine and Remedial Education	87
License Denied (LD)	3
Limited License (LL)	6
Probation (PR)	0
Reinstated-W/Stipulations (RI)	8
Remedial Education (RE)	84
Reprimand w/Stipulations (RS)	59
Reprimand (RP)	0
Revocation (RV)	169
Suspend/Probate (SP)	25
Suspension (S) (SU)	22
Stipulations (ST)	11
TPAPN Order (TPO)	65
Voluntary Surrender (VS)	117
Warning W/Stipulation (WS)	70
Warning (W) (WA)	0

**Statutory Authority:**

09/2003 - Texas Occupations Code, Chapters 302, 303 and 304.  
02/2004 - Texas Occupations Code, Chapters 301, 303 and 304.

**Texas State Board of Occupational Therapy Examiners**

1.	Total number of licensees:	8,017
2.	Total number of new licenses issued:	638
3.	Total number of renewal licenses issued:	3,804
4.	Total number of complaints received:	96
5.	Total number of jurisdictional complaints received:	86
6.	Total number of jurisdictional complaints resolved:	87
7.	Average length of time required for jurisdictional complaint resolution:	120.9days
8.	Total number and types of board-approved disciplinary actions taken:	24
	Letter of Reprimand:	02
	Community Service:	08
	Suspension:	14
	Revocation/Surrender:	00
	Fine:	0

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code.

“Sec. 454.301. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend, or revoke a license or take other disciplinary action against a license holder if the applicant or license holder has: . . . .”

**Texas State Board of Physical Therapy Examiners**

1.	Total number of licensees:	13,813
2.	Total number of new licenses issued:	1,067
3.	Total number of renewal licenses issued:	6,146
4.	Total number of complaints received:	306
5.	Total number of jurisdictional complaints received:	306
6.	Total number of jurisdictional complaints resolved:	217
7.	Average length of time required for jurisdictional complaint resolution:	104.6 days
8.	Total number and types of board-approved disciplinary actions:	49
	Letter of Reprimand:	01
	Community Service:	31
	Suspension:	15
	Revocation/Surrender:	02
	Fine:	0

Statutory Authority:

Title 3, Subtitle H, Chapter 452, Occupations Code:

“Sec. 452.351. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny a license or suspend or revoke a license, place a license holder on probation, reprimand a license holder, impose an administrative penalty, or otherwise discipline a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board

**Texas Optometry Board**

1.	Total number of licensees:	3,565
2.	Total number of new licenses issued:	187
3.	Total number of renewal licenses issued:	3,378
4.	Total number of complaints received:	159
5.	Total number of jurisdictional complaints received:	150
6.	Total number of jurisdictional complaints resolved:	134
7.	Average length of time required for jurisdictional complaint resolution:	97.51 days
8.	Total number and types of board-approved disciplinary actions taken:	10
	License Suspended:	2
	Informal Reprimands:	0
	Administrative Penalty:	9
	Revocation:	1

Statutory Authority: Chapter 351.501, Occupations Code: Board may refuse to issue a license to an applicant, revoke or suspend a license, place on probation a person whose license has been suspended, impose a fine, impose a stipulation, limitation, or condition, relating to continued practice, including conditioning practice on counseling or additional education, or reprimand a licensee.

**Texas State Board of Pharmacy**

1.	Total number of licensees:		59,615
	Pharmacists:	23,323	
	Pharmacies:	6,201	
	Pharmacy technicians:	30,091	
2.	Total number of new licenses issued:		7,455
	Pharmacists:	1091	
	Pharmacies:	944	
	Pharmacy technicians:	5420	
3.	Total number of renewal licenses issued:		24,192
	Pharmacists:	11,657	
	Pharmacies:	2,523	
	Pharmacy technicians:	10,012	
4.	Total number of complaints received:		3,549
5.	Total number of jurisdictional complaints received:		3,501
6.	Total number of jurisdictional complaints resolved:		3,338
7.	Average length of time required for jurisdictional complaint resolution:		208 days
8.	Total number and types of board-approved disciplinary actions taken:		475

Pharmacists, Pharmacies, Applicants for Licensure, Intern Registration or Pharmacy Technician Registration

Revoke	46
Retire (unable to apply for reinstatement)	01
Restrict	04
Suspension	18
Suspension/Conditions	18
Suspension/Fine	02
Suspension/Fine with Conditions	00
Suspension/Probation	12
Suspension/Probation/Conditions	07
Suspension/Probation/Fine	06
Suspension/Probation and Fine w/Conditions	11
Probation	12
Probation/Fine	00
Grant with Suspension	70
Grant with Probation	52
Grant with Probation and Conditions	01
Grant with Suspension/Probation	19
Grant with Reprimand	02

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Grant with Fine	38
Deny	04
Grant Reinstatement with Probation and Conditions	05
Deny Reinstatement	00
Fine	75
Fine and Conditions	32
Fine and Reprimand	02
<i>Fine and Reprimand with Conditions</i>	17
Reprimand with Conditions	08
Reprimand	04
Modifications of Previously Entered Order	09

Statutory Authority: Chapter 565 and Chapter 568, Occupations Code. The Board may in its discretion refuse to issue or renew a license or registration (applicant for or holder of license to practice pharmacy, applicant for or holder of pharmacy license, applicant for or holder of a pharmacy technician registration) or may assess a penalty, reprimand, revoke, restrict, cancel, retire, or suspend any license or registration granted by the board and may probate any license or registration suspension.

**Texas State Board of Podiatric Medical Examiners**

1.	Total number of licensees:	894
	Radiology Technologists	291
2.	Total number of new licenses issued:	42
3.	Total number of renewal licenses issued:	894
4.	Total number of complaints received:	131
5.	Total number of jurisdictional complaints received:	125
6.	Total number of jurisdictional complaints resolved:	125
7.	Average length of time required for jurisdictional complaint resolution:	262.66 days
8.	Total number and types of board-approved disciplinary actions taken:	9
	Advertising:	0
	Negligence:	3
	Fees:	0
	Records:	3
	Substance Abuse:	1
	Fraud:	2
	Impaired Physician:	0

Statutory Authority: Texas Occupations Code, Chapter 202

**Texas State Board of Examiners of Psychologists**

1.	Total number of licensees:	7,426
2.	Total number of new licenses issued:	552
3.	Total number of renewal licenses issued:	7,018
4.	Total number of complaints received:	189
5.	Total number of jurisdictional complaints received:	189
6.	Total number of jurisdictional complaints resolved:	182
7.	Average length of time required for jurisdictional complaint resolution:	200 days
8.	Total number and types of board-approved disciplinary actions taken:	38
	Revocations:	0
	Suspensions/Probation:	4
	Resignation in Lieu of Adjudication:	18
	Reprimand:	8
	Eligibility Order:	3
	Administrative Penalty	3

Statutory Authority: Occupations Code, Title 3, Subtitle I, Chapter 501. Psychologists, Section 501.401, the Board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license, and, if a license is probated, the Board may require the licensee to report regularly to the Board, limit practice to areas prescribed by the Board or continue or review professional education until the licensee attains a degree of skill satisfactory to the Board. Section 501.451, the Board may impose an administrative penalty against a person licensed or regulated by the Act who violates this Act or a rule or order adopted under the Act. Section 501.404, the Board shall adopt a broad schedule of sanctions for violations of the Act.

**Texas State Board of Veterinary Medical Examiners**

1.	Total number of licensees:*		7014
2.	Total number of new licenses issued:*		316
3.	Total number of renewal licenses issued:*		6,585
4.	Total number of complaints received:		364
5.	Total number of jurisdictional complaints received:		364
6.	Total number of jurisdictional complaints resolved:		334
7.	Average length of time required for jurisdictional complaint resolution:		118 days
8.	Total number and types of <u>board-approved</u> disciplinary actions taken:		56
	Revocation:	2	
	Suspension/Cancellation:	1	
	Reprimand	8	
	Reprimand, with suspension:	2	
	Reprimand, with fine:	6	
	Fine Only:	37	

Statutory Authority: Occupation Code, Sec. 801.401. The Board may revoke or suspend a license, impose a civil penalty, place a licensee or person whose license has been suspended on probation, or reprimand a licensee. The Board may require that a licensee who violates this Act participate in continuing education programs. The Board may also require a suspended licensee on probation to report regularly to the Board or limit practice to the areas prescribed by the Board.

\*As of end of Fiscal Year 2006 (08-31-2006), includes provisional license. This includes retire licensees who will be removed from the database and the statistics for 1<sup>st</sup> quarter reports.

**Texas Funeral Service Commission**

1. Number of licenses:	
Total number of individuals licensed:	4519
Total number of establishments licensed:	1343
2. Total number of new licenses issued:	
Individuals:	512
Establishments:	112
3. Total number of renewal licenses issued:	
Individuals:	2224
Facilities:	1242
4. Total number of jurisdictional complaints received:	270
5. Total number of jurisdictional complaints resolved:	198
6. Average length of time required for jurisdictional complaint resolution:	100.57 days
7. Total number and types of Board Approved disciplinary actions taken:	
Individual licenses revoked:	3
Total number of establishments revoked:	4

Statutory Authority: Texas Occupations Code, Chapter 651

**DEPARTMENT OF STATE HEALTH SERVICES, PROFESSIONAL LICENSING AND CERTIFICATION UNIT**Advisory Board of Athletic Trainers

1. Total number of licensees:	2195
Athletic Trainers:	2138
Temporary Athletic Trainers:	57

Code Enforcement Officer Registration Program

1. Total number of registrants:	1794
Code Enforcement Officers:	1678
Code Enforcement Officers in Training:	116

Contact Lens Permit Program

1. Total number of permit holders:	217
Contact Lens Dispensers - Individual:	139
Contact Lens Dispensers - Business:	78

Council on Sex Offender Treatment

1. Total number of licensees:	443
Sex Offender Treatment Providers:	409
Affiliate Sex Offender Treatment Providers:	34

Texas State Board of Examiners of Dietitians

1. Total number of licensees:	4024
Licensed Dietitian:	4010
Provisional Licensed Dietitian:	14

State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments

1. Total number of licensees:	510
Fitter/Dispenser of Hearing Instruments:	402
Temporary Training Permits:	71
Apprenticeship Permits:	37

Licensed Chemical Dependency Counselors Program

1. Total number of licensees:	7,941
Licensed Chemical Dependency Counselors:	4,421
Registered Counselor Interns:	3,252
Clinical Training Institutions:	268

Texas State Board of Examiners of Marriage and Family Therapists

1. Total number of licensees:	3188
Marriage and Family Therapists:	2948
Marriage and Family Therapist Associates:	240

Massage Therapy Licensing Program

1. Total number of licensees:	27,050
Massage Therapists:	25,462
Massage Therapy School/Training Programs:	80
Massage Therapy Instructors:	1068
Massage Therapy Establishments:	440

Medical Radiologic Technologists Certification Program

1. Total number of licensees:	25,057
Medical Radiologic Technologists:	19,006
Temp Medical Radiologic Technologists:	789
Limited Medical Radiologic Technologists:	382
Temp Limited Medical Radiologic Technologists:	461
Non-Certified Technicians:	3,797
Limited Curriculum Providers:	4
Non-Certified Technician Programs:	15
Hardship Exemptions:	607

Texas Board of Licensure for Professional Medical Physicists

1. Total number of licensees:	502
Medical Physicists:	382
Temp Medical Physicists:	120

Texas Midwifery Board

1. Total number of licensees:	183
Midwives:	180
Approved Midwifery Courses:	3

Opticians' Registry

1. Total number of registrants:	234
Opticians-Dual:	64
Registered Contact Lens Technicians:	19
Registered Spectacle Dispensers:	151

Texas Board of Orthotics and Prosthetics

1. Total number of licensees:	487
Licensed Prosthetist/Orthotists:	385
Registered Prosthetist/Orthotist Students:	29
Temporary Prosthetist/Orthotists:	2
Registered Prosthetist/Orthotist Technicians:	27
Licensed Prosthetist/Orthotist Assistants:	44
Accredited Prosthetic/Orthotic Facility:	239

Perfusionists Licensing Program (NOTE: change program name – board was abolished in 2005)

1. Total number of licensees:	321
Licensed Perfusionists:	310
Provisional Licensed Perfusionists:	11
 <u>Personal Emergency Response (PERS) Providers Program</u>	
1. Total number of licensees:	62
2. Total Number of registrants:	294
 <u>Texas State Board of Examiners of Professional Counselors</u>	
1. Total number of licensees:	15,652
Licensed Professional Counselors:	12,990
Professional Counselor Interns:	2,662
 <u>Respiratory Care Practitioners Certification Program</u>	
1. Total number of licensees:	12,061
Respiratory Care Practitioners:	11,777
Temporary Respiratory Care Practitioners:	284
 <u>Sanitarian Registration Program</u>	
1. Total number of registrants:	1,279
Registered Professional Sanitarians:	1,238
Registered Sanitarians in Training:	41
 <u>Texas State Board of Social Worker Examiners</u>	
1. Total number of licensees:	21,067
Licensed Clinical Social Workers:	6,118
Licensed Master Social Workers- Adv Practitioner:	511
Licensed Master Social Workers:	7,211
Temp Licensed Master Social Workers:	182
Licensed Baccalaureate Social Workers:	6,963
Temp Licensed Baccalaureate Social Workers:	82
 <u>State Board of Examiners for Speech-Language Pathology and Audiology</u>	
1. Total number of licensees:	11,378
Speech Language Pathologists:	8,527
Temp Speech Language Pathologists:	2
Speech Language Pathologist Interns:	490
Speech Language Pathologist Assistants:	1,356
Audiologists:	971
Audiologist Interns:	31
Audiologist Assistants:	2

**Advisory Board of Athletic Trainers**

1.	Total number of licensees:	2,195
2.	Total number of new licenses issued:	242
3.	Total number of renewal licenses issued:	1,249
4.	Total number of complaints received:	109
5.	Total number of jurisdictional complaints received:	109
6.	Total number of jurisdictional complaints resolved:	11
7.	Average length of time required for jurisdictional complaint resolution:	3 days
8.	Total number and types of board-approved disciplinary actions taken:	98
	Cease and Desist:	2
	Warning letter:	96

Statutory Authority: Texas Occupations Code, Chapter 451, Section 451.251, Section 451.2512, Section 451.301, and Section 451.357.

**Code Enforcement Officer Registration Program**

1. Total number of registrants:	1,794
2. Total number of new licenses issued:	373
3. Total number of renewal licenses issued:	930
4. Total number of complaints received:	6
5. Total number of jurisdictional complaints received:	6
6. Total number of jurisdictional complaints resolved:	5
7. Average length of time required for jurisdictional complaint resolution:	82 days
8. Total number and type of board-approved disciplinary actions taken:	3
	Administrative Penalties: 2
	Letter of Warning: 1

Statutory Authority: Occupations Code, § 1952.151

**Contact Lens Permit Program:**

1.	Total number of permit holders:	217
2.	Total number of new permits issued:	26
3.	Total number of renewal permits issued:	123
4.	Total number of complaints received:	29
5.	Total number of jurisdictional complaints received:	28
6.	Total number of jurisdictional complaints resolved:	20
7.	Average length of time required for jurisdictional complaint resolution:	30 days
8.	Total number of board-approved disciplinary actions taken:	12
	Administrative Penalty:	1
	Cease and Desist:	9
	Warning:	1
	Civil Penalty:	1

Statutory Authority: Texas Occupations Code, Chapter 353, Section 353.202, Section 353.205, Section 353.206 and Section 353.207.

**Council on Sex Offender Treatment**

1. Total number of licensees:	443
2. Total number of new licenses issued:	49
3. Total number of renewal licenses issued:	231
4. Total number of complaints received:	17
5. Total number of jurisdictional complaints received:	17
6. Total number of jurisdictional complaints resolved:	10
8. Average length of time required for jurisdictional complaint resolution:	66 days
8. Total number and types of board-approved disciplinary actions taken:	0

Statutory Authority: Occupations Code, Chapter 110

**Texas State Board of Examiners of Dietitians**

1.	Total number of licensees:	4,024
2.	Total number of new licenses issued:	322
3.	Total number of renewal licenses issued:	2837
4.	Total number of complaints received:	1
5.	Total number of jurisdictional complaints received:	0
6.	Total number of jurisdictional complaints resolved:	3
7.	Average length of time required for jurisdictional complaint resolution:	21 days
8.	Total number of board-approved disciplinary actions taken:	1
	Warning Letter:	1

Statutory Authority: Texas Occupations Code, Chapter 701, Subchapters E and I.

**State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments**

1.	Total number of licensees:		510
2.	Total number of new licenses issued:		51
3.	Total number of temporary licenses issued:		25
4.	Total number of renewal licenses issued:		267
5.	Total number of complaints received:		40
6.	Total number of jurisdictional complaints received:		37
7.	Total number of jurisdictional complaints resolved:		41
8.	Average length of time required for jurisdictional complaint resolution:		119 days
9.	Total number of board-approved disciplinary actions taken:		8
	Administrative Penalties:	1	
	Warning Letter:	6	
	Surrender:	1	

Statutory Authority: Texas Occupations Code, Chapter 402, Section 402.501, Section 402.551 and Section 402.552.

**Licensed Chemical Dependency Counselors**

1. Total number of licensees:	7,293
2. Total number of new licenses issued:	228
3. Total number of renewal licenses issued:	1,884
4. Total number of complaints received:	197
5. Total number of jurisdictional complaints received.	183
6. Total number jurisdictional complaints resolved:	128
7. Average length of time required for jurisdictional complaint resolution:	123 days
8. Total number and types of board-approved disciplinary actions taken:	73
	Warning Letter: 34
	Admin Penalty 1
	Probated Suspension 1
	Revocation 6
	Reprimand 1
	Denial 3
	Suspension 5
	Emergency Susp. 21
	Surrender 1

Statutory Authority:

Occupations Code, Chapter 504

**Texas State Board of Examiners of Marriage and Family Therapists**

1.	Total number of licensees:		3,188
2.	Total number of new licenses issued:		166
3.	Total number of renewal licenses issued:		1457
4.	Total number of complaints received:		47
5.	Total number of jurisdictional complaints received:		43
6.	Total number of jurisdictional complaints resolved:		31
7.	Average length of time required for jurisdictional complaint resolution:		136 days
8.	Total number and types of board-approved disciplinary actions taken:		16
	Administrative Penalty:	2	
	Probation:	2	
	Surrender:	2	
	Warning:	7	
	Reprimand:	2	
	Civil Penalty:	1	

Statutory Authority: Texas Occupations Code, Chapter 502, Section 502.351, Section 502.401 and Section 502.451.

**Massage Therapy Licensing Program**

1.	Total number of licensees:	
	Massage Therapists:	25,462
	Massage Therapy School/Training Programs:	80
	Massage Therapy Instructors:	1068
	Massage Therapy Establishments:	440
2.	Total number of new licenses issued:	4111
3.	Total number of renewal licenses issued:	14,896
4.	Total number of complaints received:	258
5.	Total number of jurisdictional complaints received:	236
6.	Total number of jurisdictional complaints resolved:	174
7.	Average length of time required for jurisdictional complaint resolution:	58 days
8.	Total number and types of board-approved disciplinary actions taken:	104
	Administrative Penalties:	22
	Cease & Desist:	51
	Denial:	4
	Surrender:	5
	Warning Letter:	16
	Probated Suspension:	1
	Reprimand:	4
	Emergency Susp:	1

Statutory Authority: Texas Occupations Code, Chapter 455, Section 455.251, regulation of massage therapists, massage therapy schools, massage therapy instructors and massage establishments. Types of actions are denial, reprimand, probation, suspension, or revocation.

**Medical Radiologic Technologists Certification Program**

1.	Total number of licensees:		25,057
2.	Total number of new licenses issued:		3,475
3.	Total number of renewal licenses issued:		10,832
4.	Total number of complaints received:		105
5.	Total number of jurisdictional complaints received:		105
6.	Total number of jurisdictional complaints resolved:		97
7.	Average length of time required for jurisdictional complaint resolution:		26 days
8.	Total number of board-approved disciplinary actions taken:		80
	Administrative Penalty:	15	
	Cease and Desist:	60	
	Probated Suspension:	2	
	Revocation:	2	
	Reprimand:	1	

Statutory Authority: Texas Occupations Code, Chapter 601, Section 601.053.

**Texas Board of Licensure for Professional Medical Physicists**

1.	Total number of licensees:	502
2.	Total number of new licenses issued:	47
3.	Total number of renewal licenses issued:	265
4.	Total number of complaints received:	2
5.	Total number of jurisdictional complaints received:	2
6.	Total number of jurisdictional complaints resolved:	1
7.	Average length of time required for jurisdictional complaint resolution:	40
8.	Total number of board-approved disciplinary actions taken:	1

Statutory Authority: Texas Occupations Code, Chapter 602, Section 602.151.

**Texas Midwifery Board**

1.	Total number of licensed midwives:	180
2.	Total number of new licenses:	22
3.	Total number of renewals:	76
4.	Total number of complaints received:	20
5.	Total number of jurisdictional complaints received:	20
6.	Total number of jurisdictional complaints resolved:	17
7.	Average length of time required for jurisdictional complaint resolution:	81 days
8.	Total number and types of board-approved disciplinary actions taken:	8
	Administrative Penalties:	2
	Warning Letter:	2
	Reprimand:	2
	Probation:	2

Statutory Authority: Texas Occupations Code, Chapter 203, Section 203.151, Section 203.404, and Section 203.451.

**Opticians' Registry**

1.	Total number of registrants (including dual registrants):	234
2.	Total number of new registrations issued:	7
3.	Total number of renewal registrations issued:	167
4.	Total number of complaints received:	4
5.	Total number of jurisdictional complaints received:	1
6.	Total number of jurisdictional complaints resolved:	1
7.	Average length of time required for jurisdictional complaint resolution:	69 days
8.	Total number of board-approved disciplinary actions taken:	0

Statutory Authority: Texas Occupations Code, Chapter 352, Section 352.251, Section 352.2525, Section 352.301, Section 352.352, and Section 352.353.

**Texas Board of Orthotics and Prosthetics**

1.	Total number of licensees:	487
2.	Total number of accredited facilities:	239
3.	Total number of new licenses issued:	39
4.	Total number of renewal licenses issued:	143
5.	Total number of complaints received:	25
6.	Total number of jurisdictional complaints received:	22
7.	Total number of jurisdictional complaints resolved:	23
8.	Average length of time required for jurisdictional complaint resolution:	94 days
9.	Total number and types of board-approved disciplinary actions taken:	6

Administrative Penalty:	2
Cease and Desist:	4

Statutory Authority: Texas Occupations Code, Chapter 605, Subchapter H.

**Texas State Board of Examiners of Perfusionists**

1.	Total number of licensees:	321
2.	Total number of new licenses issued:	29
3.	Total number of renewal licenses issued:	245
4.	Total number of complaints received:	0
5.	Total number of jurisdictional complaints received:	0
6.	Total number of jurisdictional complaints resolved:	0
7.	Average length of time required for jurisdictional complaint resolution:	0 days
8.	Total number of board-approved disciplinary actions taken:	0

Statutory Authority: Texas Occupations Code, Chapter 603, Section 603.401, Section 603.451 and Section 603.452.

**Personal Emergency Response (PERS) Providers**

1. Total number of licensees:	62
2. Total number of registrants:	294
3. Total number of renewals (licensees and registrants):	13
4. Total number of new applications (licensees and registrants):	259
5. Total number of complaints received:	0
6. Total number of jurisdictional complaints received:	0
7. Total number of jurisdictional complaints resolved:	0
8. Average length of time for jurisdictional complaint resolution:	0
9. Total number of approved disciplinary actions taken:	0

Statutory Authority: Texas Health and Safety Code, Chapter 781

**Texas State Board of Examiners of Professional Counselors**

1.	Total number of licensees:		15,652
2.	Total number of new licenses issued:		1158
	Temporary licenses:	759	
3.	Total number of renewal licenses issued:		8221
4.	Total number of complaints received:		149
5.	Total number of jurisdictional complaints received:		130
6.	Total number of jurisdictional complaints resolved:		95
7.	Average length of time required for jurisdictional complaint resolution:		79 days
8.	Total number and types of board-approved disciplinary actions taken:		40
	Warning letters:	21	
	Probated Suspension:	6	
	Revocation:	2	
	Reprimand:	7	
	Cease and Desist:	1	
	Admin. Penalty	1	
	Surrender:	2	

Statutory Authority: Texas Occupations Code, Chapter 503, Section 503.201, and Section 03.401.

**Respiratory Care Practitioners Advisory Committee**

1.	Total number of licensees:		11,777
	Temporary Licenses:		284
2.	Total number of new licenses issued:		1120
3.	Total number of renewal licenses issued:		7648
4.	Total number of complaints received:		28
5.	Total number of jurisdictional complaints received:		28
6.	Total number of jurisdictional complaints resolved:		13
7.	Average length of time required for jurisdictional complaint resolution:		76 days
8.	Total number of board-approved disciplinary actions taken:		11
	Warning Letters:	3	
	Probated Suspension:	2	
	Cease and Desist:	2	
	Revocation:	2	
	Emergency Suspension:	1	
	Surrender:	1	

Statutory Authority: Texas Occupations Code, Chapter 604, Subchapter E.

**Sanitarian Registration Program**

1. Total number of registrants:	1,279
2. Total number of new licenses issued:	109
3. Total number of renewal licenses issued:	825
4. Total number of complaints received:	3
5. Total number of jurisdictional complaints received:	3
6. Total number of jurisdictional complaints resolved:	1
7. Average length of time required for jurisdictional complaint resolution:	174 days
8. Total number and type of board-approved disciplinary actions taken:	0

Statutory Authority: Occupations Code, § 1953.201

**Texas State Board of Social Worker Examiners**

1.	Total number of licensees:	21,067
2.	Total number of new licenses issued:	1,846
3.	Total number of renewal licenses processed:	13,818
4.	Total number of complaints received:	110
5.	Total number of jurisdictional complaints received:	100
6.	Total number of jurisdictional complaints resolved:	89
7.	Average length of time required for jurisdictional complaint resolution:	121 days
8.	Total number and types of board-approved disciplinary actions taken:	38
	Cease and Desist:	3
	Reprimand:	1
	Warning letters:	17
	Surrender:	7
	Suspension with Probation:	4
	Suspension:	1
	Civil Penalties:	5

Statutory Authority: Texas Occupations Code, Chapter 505, Section 505.001.

**State Board of Examiners for Speech-Language Pathology and Audiology**

1.	Total number of licensees:	11,378
2.	Total number of new licenses issued:	1574
3.	Total number of renewal licenses issued:	5544
4.	Total number of complaints received:	31
5.	Total number of jurisdictional complaints received:	31
6.	Total number of jurisdictional complaints resolved:	18
7.	Average length of time required for jurisdictional complaint resolution:	116 days
8.	Total number and types of board-approved disciplinary actions taken:	4
	Warning Letters:	4

Statutory Authority: Texas Occupations Code, Chapter 401.

**Council of Sex Offender Treatment**

1. Total number of licensees:	443
2. Total number of new licenses issued:	49
3. Total number of renewal licenses issued:	231
4. Total number of complaints received:	17
5. Total number of jurisdictional complaints received:	17
6. Total number of jurisdictional complaints resolved:	10
7. Average length of time required for jurisdictional complaint resolution:	66 days
8. Total number of types of board-approved disciplinary actions taken:	0

Statutory Authority: Texas Occupations Code, Chapter 451, Section 451.251, Section 451.2512, Section 451.301, Section 451.357

