

Health Professions Council Annual Report

To the

Governor
Lieutenant Governor
Speaker of the House of Representatives



February 1, 2008

Board of Nursing
Board of Pharmacy
Texas Medical Board
Office of the Governor
Texas Optometry Board
Board of Dental Examiners
Funeral Services Commission
Board of Chiropractic Examiners
Board of Examiners of Psychologists
Board of Physical Therapy Examiners
Board of Podiatric Medical Examiners
Board of Veterinary Medical Examiners
Board of Occupational Therapy Examiners
Department of State Health Services, Professional Licensing and Certification Unit

Texas Board of Chiropractic Examiners
Texas State Board of Dental Examiners
Texas Medical Board
Texas Optometry Board
Texas Board of Occupational Therapy Examiners
Texas State Board of Pharmacy
Texas Board of Nursing
Office of the Governor

Council Chairperson
Katherine A. Thomas, M.N. R.N.



Texas State Board of Examiners of Psychologists
Texas State Board of Veterinary Medical Examiners
Texas Department of State Health Services
Professional Licensing and Certification Unit
Texas Funeral Service Commission
Texas State Podiatric Medical Examiners
Texas Board of Physical Therapy Examiners

Administrative Officer
John Monk
E-mail: john.monk@hpc.state.tx.us

Health Professions Council

January 31, 2008

The Honorable Rick Perry, Governor
The Honorable David Dewhurst, Lieutenant Governor
The Honorable Tom Craddick, Speaker of the House of Representatives
Capitol Building
Austin, Texas 78711

Dear Gentlemen:

I am pleased to report to you on the activities of the Health Professions Council for 2007, as required by the Texas Occupations Code, Chapter 101.151. The Health Professions Council continues to be a unique entity among State agencies in Texas or any other state. This report will highlight our accomplishments.

There is a growing realization that the State of Texas has created a useful vehicle in the Health Professions Council, as the Council is increasingly called upon to participate in interagency workgroups and health policy initiatives. It is apparent there will continue to be increased demands and new expectations for the Health Professions Council as healthcare issues dominate the public agenda. In the last legislative session the Office of Patient Protection was administratively attached to the Health Professions Council. Their Annual Report is included separately.

We believe there are many exciting possibilities for the Council in the future. We look forward to working together to develop new opportunities for continued growth in efficiency and effectiveness for the Council and to produce even greater benefit to the citizens of Texas.

Sincerely,

Katherine A. Thomas, M.N., R.N.
Chair

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The Health Professions Council

The Texas Health Professions Council (HPC) provides a unique solution for the multiple challenges of state regulation of health professions. The State of Texas created HPC to achieve the potentially desirable outcomes of consolidation of small independent health licensing and regulatory agencies without sacrificing the quality, independence, accessibility and accountability of individual boards. Established in 1993, the Council has a membership of 15 agencies currently representing 35 professional licensing boards, certification programs, documentation programs, permit programs or registration programs and the Governor's office.

The Council consists of one representative from each of the following:

- (1) the Texas Board of Chiropractic Examiners;
- (2) the State Board of Dental Examiners;
- (3) the Texas Optometry Board;
- (4) the State Board of Pharmacy;
- (5) the Texas State Board of Podiatric Medical Examiners;
- (6) the State Board of Veterinary Medical Examiners;
- (7) the Texas Medical Board;
- (8) the Board of Nursing;
- (9) the Texas State Board of Examiners of Psychologists;
- (10) the Texas Funeral Service Commission;
- (11) the entity that regulates the practice of physical therapy;
- (12) the entity that regulates the practice of occupational therapy;
- (13) the Texas Department of State Health Service's Professional Licensing and Certification Unit
- (14) the Governor's office.
- (15) Office of the Attorney General

The Council elects from its members a presiding officer and an assistant presiding officer to conduct the business of the Council. Currently, the presiding officer (Chair) is Katherine A. Thomas, Executive Director for the Board of Nursing. The assistant presiding officer (Vice-Chair) is Gay Dodson, Executive Director for the State Board of Pharmacy. Council officers serve two-year terms ending August 31 of odd numbered years.

Although member agencies license and regulate health professionals, the Health Professions Council does not license or regulate health professionals. The Council meets at least four times a year. Meetings are open to the public and are posted with the Office of the Secretary of State.

The Health Professions Council was created on the recommendation of the Texas Sunset Commission to achieve the efficiency and effectiveness goals of consolidation while avoiding the creation of a new bureaucracy. Repeated efforts to consolidate boards under one umbrella agency had received only varied support while generating heated opposition

from the professional associations. Experience in other states had shown that large umbrella agencies sometimes failed to meet the perceived benefits and desired objectives of improved consumer service and decreased costs. Problems of consolidations included increased response time for services, decreased quality of services, lack of expertise in regulated professions, and decreased disciplinary actions against licensees. Studies show consolidations often failed to achieve economies of scale.

The Council has mitigated problems of competition and conflict among the licensed professions by fostering an atmosphere of communication and cooperation. It has provided a forum for discussion of issues and allowed a coordinated response to legislative issues when requested by elected officials. The Council has no authority over member agencies. The Council was cited as an innovation by the Pew Health Professions Commission in its December, 1995 report *Reforming Health Care Workforce Regulation*.

The Health Professions Council employs a small staff (currently 2 FTEs are assigned to the agency), to coordinate and or complete the tasks of the Council. The HPC staff are organized as a separate state agency (#364). Its staff report to the Council directly through supervision of its manager, the Administrative Officer, by the Council Chair. The Council utilizes its staff, along with committees consisting of staff from member agencies to carry out its activities. Operating with a budget of \$149,662 (fiscal year 2007), the Council is funded entirely by transfer of funds from member agencies. A rider in the biennial appropriations bill specifies prorated amounts. Additional amounts are transferred by member agencies to pay for shared services such as technology support and toll-free phone service on a usage basis. A report of financial support by member agencies is provided on page ten of this report.

With the exception of the Texas Department of Health, Professional Licensing and Certification Division, member agencies are collocated in the William P. Hobby Building at 333 Guadalupe St. to facilitate resource sharing.

Who are the Council's Constituents?

The Health Professions Council serves a wide variety of constituents. First it serves the citizens of Texas. The one-stop complaint line directly benefits consumers who can place one toll-free call to obtain information or initiate a complaint against any licensed health professional. Many consumers lack information necessary to determine which board to go to with their complaint. The greatest benefit to consumers is preservation of independent boards with specific expertise in investigation and resolution of consumer problems. Consumers and taxpayers benefit indirectly from improved efficiency and from cooperation among agencies, which produces cooperative rulemaking and less reliance on the administrative law system to resolve conflicts.

Second, employees benefit through increased training opportunities, access to employee assistance programs, and opportunities to refine job skills as administrative sharing allows greater staff specialization. The Council network provides opportunities for communication, shared expertise and joint problem-solving, reducing stress and improving performance. Other state agencies benefit from HPCs' board member training manual and training opportunities. The Council meetings serve further as a forum for member agency Executive Directors to identify common issues faced in licensing and regulation, share perspectives, and often move toward consistent policy stances.

Third, licensees benefit from retention of independent boards, which are more responsive and accessible to licensees, and from increased efficiency of the agencies. As more administrative tasks are shared, staff with specific expertise are more available to respond to needs of licensees and consumers.

HPC member agencies embrace the spirit of cooperation within the Health Professions Council. The larger member agencies often allow their staff to assist smaller agencies with tasks that the larger agencies are better equipped to handle. Although it cannot be quantified, it is expected that the assistance provided by larger agencies has prevented smaller agencies from having to request additional funding for staff to handle the routine administrative requirements of being a state agency.

Health Professions Council activities are mandated legislatively, identified by the Council to provide means for member regulatory agencies to coordinate administrative and regulatory efforts; or requested by various legislative entities or oversight bodies, such as the Governor's office, individual members of the Texas Senate or House of Representatives, the LBB, Comptroller's office, etc.

Mandated Tasks

Telephone Complaint System: The Council operates a complaint system, which allows consumers to file complaints against any state-licensed health professional by calling one toll-free number. The shared complaint line improves effectiveness and efficiency by providing easy “one-stop” access for consumers and significant cost-savings for individual agencies. The 1-800 line receives an average of 2,250 calls per month, of those calls approximately 500 are routed to HPC staff. HPC receives a variety of inquiries. Many times we refer the public to one of our boards, but we also receive inquiries that we refer to other state agencies. The cost of the system is shared by member agencies, which split the cost of equipment and lines and pay for long distance charges based on the percentage of calls assigned to each agency each month.

Shared Document Imaging System: The 76th Legislature appropriated funds for a document imaging system. All of the member agencies located in the Hobby Building are on board the imaging system. Over the past fiscal year, with no additional appropriations the Shared Document Imaging System was completely updated with new hardware and software.

Board Member Training Program: The Council has established a training program for the governing bodies (boards) of member agencies. The training has been compiled into a training manual. Each agency must customize the basic training program to include agency/board specific information. The training manual is updated every two years, following the Regular Legislative session.

Annual Report: The Council prepares an annual report that includes a statistical compilation of numbers of licensees, numbers of complaints and enforcement actions taken by member agencies/boards. The annual report also includes a summary of the Council’s activities over the past year and recommendations for statutory changes to improve the regulation of health care professionals.

Member Agency Complaint Process Study: The 77th Legislature passed HB 2408, sponsored by Representative Glen Maxey. The bill required HPC to study the process by which complaints are compiled, handled, adjudicated, and the extent to which complaint information is made available to the public. The report was to include recommendations for a standard procedure for the handling of complaints and a method that provided the most complete public access to complaint information.

The study was completed and submitted to the Lieutenant Governor, Speaker of the House, and members of the House Public Health Committee and the Senate Health and Human Services Committee on January 31, 2002. The study, along with other emerging issues, led to the creation of the Office of Patient Protection.

Council Identified Projects

Minimum Data Set: The Statewide Health Coordinating Council's recommends that the licensing boards for those professions named should change their licensing forms and data systems to include the collection of the minimum data set on an annual or biennial basis. During the last session significant progress was made in this direction. Senate Bill 29 (80th Regular) provided for the collection of the data needed for statistical analysis by the Health Profession Resource Center, a division of the Statewide Health Coordinating Council which is located in the Texas Department of State Health Services.

Presently, Council staff is working diligently with the HPRC and DIR to implement the provisions of SB 29. An evaluation of the system is not available at this time. Council members are proud of their work in this area and are pleased to provide the information to HPRC.

Human Resources Pilot Program: The Human Resources Committee studied the needs of member agencies to determine what, if any, assistance the Council staff could provide in the area of Human Resources. The Council has developed a pilot program to take a role in the HR functions of member agencies. The recommended program includes the basic job tasks of a Human Resource Specialist I. Specifically, it would allow for the coordinating and processing of newly hired and terminating employees. It also includes the administration of employment screenings, evaluation of candidates and background checks.

In discussing this pilot program, the committee felt that these functions could be implemented into the current role of HPC. This would result in zero cost to the members. After the program is running smoothly, it is the belief of the committee that further more detailed Human Resources duties could be carried out by a Human Resource Specialist I. The Council believes that an employee sharing program such as the model designed for Information Technology would result in savings to members. In this scenario, a Memorandum of Understanding would be designed and a new FTE employee would be hired to carry out more complex duties of Human Resources. To date over half of the member agencies have participated in the program at varying levels. A future review will determine the success of the program and explore further opportunities for human resource assistance by Council staff.

Information Technology Sharing: The Council studied the resources and needs of member agencies for Information Technology support. The Council found that although some of its larger members (the Medical Board, the Board of Pharmacy, and the Board of Nursing) had resources devoted to meet its Information Technology support needs (or at least to address their needs in a prioritized fashion), some of the other smaller members struggled to meet their needs. In the past, only limited Network Manager Services had been shared by members of the Council.

Some agencies had planned to cut back on already inadequate resources devoted to this area in order to absorb cuts in their budget in the FY 04/05 biennium. The Council created a Shared Services Committee and assigned that committee to investigate models

to provide member agencies the most efficient IT support possible. The Committee developed a program that facilitates sharing of information technology knowledge and resources among all of the member agencies in the Hobby building through its Technology Committee. The program also utilizes two staff (one from the Texas State Board of Dental Examiners and one from the Texas Optometry Board) to provide direct ongoing services to eight (8) of the smaller member agencies in the Hobby Building. The staff positions are funded through contributions from the eight member agencies. This aspect of the program began officially November 1, 2003.

Training/Information Dissemination Opportunities: The member agencies share training opportunities for member agencies. One member agency staff member from the Board of Nursing offers new employee EEO training. HPC staff handle the coordination and documentation of the training. HPC staff have also coordinated training opportunities available through the State Auditor's Office. The SAO offers training to agencies when the number of attendees is at or above minimums needed to justify providing the training at another location. HPC provides a regular forum to the Employee's Retirement System staff to give presentations to member agency employees on investments through the Citistreet program.

HPC also works with the National Certified Investigator/Inspector Training (NCIT) program of the Council on Licensure, Enforcement, and Regulation (CLEAR) to provide training locally approximately once a year, providing the highest quality training at the lowest possible cost for HPC members and other state agencies employing investigators. Periodically, throughout the year CLEAR provides remote access training through the use of webinars. HPC has regularly provided access to these webinars on behalf of the members.

During the last session, the Health Professions Council worked with the Legislative Budget Board and the Governor's Office to develop a performance measure directly related to training member employees. Fiscal Year 2008 will be the first year in which the number of people trained through HPC training opportunities will be measured. During the first half of the FY 2008 the Council has been able to provide onsite training on topics such as Accounting, the Texas Register, Equal Employment Opportunity, Risk Management, and Board Member Training. Holding training onsite has been a great convenience to member agencies. The Council fully expects to meet the goals set forth by the legislature.

Representation in statewide forums: The Council has assigned the Administrative Officer to represent HPC member agencies at meetings involving statewide forums. The Administrative Officer represents the views of member agencies in their licensing/regulatory role, generally. The Administrative Officer communicates back to the member agencies. Member agencies may increase their own participation in these forums, depending on the nature of the issues. The Council, through the HPC Chair also assigns member agencies to "outside" committees, as appropriate. Examples of the forums include the Texas Health Care Policy Council, the Statewide Health Coordinating Council (SHCC) planning sessions for the state health plan and the East Texas Rural

Access Program (ETRAP). This approach allows member agencies to achieve representation and input into these processes more efficiently.

During the last session, the Health Professions Council worked with the Legislative Budget Board and the Governor's Office to develop a performance measure directly related to representing members at various statewide forums. Fiscal Year 2008 will be the first year in which this has been quantified. This measure will provide further evidence of the need for the Council by illustrating many of the services the council provides to its members. The Council fully expects to meet the goals set forth by the legislature.

Document reproduction/printing services: HPC set up a contract with an outside vendor to provide document reproduction/printing services in HPC shared space. The space was also used for a mail center. At this time, the Texas Building and Procurement Commission (TBPC) has taken over the document reproduction center and opened its services to all state agencies in the Hobby Building. The TBPC also utilizes the space for a mail service center. Member agencies may drop interagency mail and mail to be processed by the TBPC staff for US Mail.

Courier Services: The Texas Medical Board (TMB) coordinates the sharing of a courier service with all of the member agencies in the Hobby building to facilitate movement of priority communication, and deposits, etc. with the Comptroller's office. TSBME coordinates the contract, pays the vendor, and bills agencies based on use. Other non-HPC member small state agencies located in the Hobby building participate in this sharing as well.

Employee Assistance Program: HPC member agencies participate as a group in an employee assistance program (EAP).

Legislative Tracking: HPC member agencies have worked together to improve member agencies' Legislative Tracking. Smaller agencies that could not afford to purchase the services of Legislative Tracking Services, such as Texas Legislative Service or Gallery Watch, have gained access to that service at a much lower cost by sharing the service. In addition, the HPC Administrative Officer tracks legislation and keeps member agencies aware of legislation that could affect member agencies as a group.

Liaison with Office of Attorney General (OAG): HPC, through its legal services committee maintains a liaison with the Office of the Attorney General's section, which addresses the enforcement of the state's Medical Records Privacy Law. This year Council members through their staff attorneys worked with the Attorney General's Office on new rules of evidence pertaining to electronic documents. This issue was then presented to the entire council by their representative on the Council. The Council looks forward to collaborating with the OAG again in the upcoming year.

Improved Customer Service: The Council has also created a resource list of member agency staff that can communicate in languages other than English. Member agencies have agreed to share staff when it is needed to communicate effectively with customers.

Policy and Procedure Development: In the past the Council, through its committees has developed model policies and procedures for risk management, disaster recovery, and workforce policy/procedures. When new reporting requirements are mandated member agency staff meet on an ad hoc basis to review the requirements and instructions. As a group, they clarify expectations and seek further clarification to facilitate quality reporting.

Peer-to-Peer Sharing/General Sharing: Member agencies back up each other in administrative functions such as accounting, purchasing, and payroll. These back up arrangements are typically short term in nature, such as for occasions when employees are out on illnesses, vacations or other short terms. However, in some cases, agencies may provide these services to one another for longer periods of time (such as for an extended vacancy) with or without compensation through interagency contract.

Agencies with certified purchasers assist agencies that are too small to have staff on board with such expertise through a “purchasing pool.”

Member agency employees consult with one another, peer to peer, throughout the administrative and regulatory departments and divisions. There is a cost savings to member agencies when their staff share their efforts that cannot be specifically calculated. For example, agency financial staff routinely consult each other when preparing major financial reports such as the Annual Financial Report and the Legislative Appropriations Request. As a result of this relationship between member agency staff, reports are completed quicker, procedures are developed more efficiently, and other state agencies enjoy a reduction in inquiries and clarifications on required reports and procedures.

Future Challenges

It is clear that there is a growing realization that the State of Texas has created a useful vehicle in the Health Professions Council and there will continue to be increased demands and new expectations from within and outside the Council.

During the last reporting period, the Council has worked with the LBB and the Governor's office to ensure that the Council plays a continual role on statewide issues. The development and implementation of the performance measures will help to balance the need for more accountability while not diminishing the Council's role in statewide functions. The HPC continues to examine future needs of member agencies. The Health Professions Council sees that challenge as an opportunity to streamline routine procedures and achieve economies of scale.

Another key priority for the Health Professions Council will be the review of information technology issues relating to the databases of members. The Council plans to utilize the Health Professions Council's Information Technology Support Services (ITSS) program along with their Information Technology Committee to provide a roadmap for the upgrade and maintenance of their legacy database systems.

These are only a few of the increasing demands placed on the Health Professions Council. In view of HPC's limited resources, prioritization of demands will be a challenge as the Council seeks to meet growing expectations while minimizing additional costs to member agencies and their licensees. Nevertheless, Council members and staff look forward to the challenge.

**Health Professions Council
Administrative Office Budget**

	2007 Expended
Salaries and Wages	\$86,296
Other Personnel Costs	\$1,335
Professional Fees and Services	\$42,662
Consumable	\$1,027
Utilities	\$7,134
Other Operating Expenditures	\$18,862
<u>TOTAL</u>	<u>\$157,316</u>
Board of Chiropractic Examiners	\$5,115
Board of Dental Examiners	\$19,002
Texas Medical Board	\$24,140
Board of Nursing	\$21,309
Executive Council of Occupational Therapy and Physical Therapy Examiners	\$10,357
Texas Optometry Board	\$5,159
Board of Pharmacy	\$19,188
Board of Podiatric Medical Examiners	\$4,591
Texas Department of State Health Services: Professional Licensing and Certification Division	\$11,151
Board of Examiners of Psychologists	\$8,549
Board of Veterinary Medical Examiners	\$7,693
Texas Funeral Service Commission	\$7,970
TOTAL MEMBER AGENCY TRANSFERS	\$144,224

APPENDIX A

AGENCY REPORTS ON DISCIPLINARY DATA

Texas Board of Chiropractic Examiners

1. Total number of licensees Active & Inactive:	8,988
2. Total number of new licenses issued:	694
3. Total number of renewal licenses issued:	8,377
4. Total number of complaints received:	209
5. Total number of jurisdictional complaints received:	198
6. Total number of jurisdictional complaints resolved:	218
7. Average length of time required for jurisdictional complaint resolution:	434.54 days
8. Total number and types of board-approved disciplinary actions taken:	50
Written Reprimand:	7
Administrative Fine:	19
Revocation:	1

Statutory Authority: Texas Occupations Code, Chapter 201

Texas State Board of Dental Examiners

1.	Total number of licensees:		33,237
	Dentists:	14,958	
	Dental Hygienists:	11,168	
	Dental Laboratories:	1,085	
	Dental Assistants	6,026	
2.	Total number of new licenses issued:		4,989
	Dentists:	560	
	Dental Hygienists:	465	
	Dental Laboratories:	49	
	Dental Assistants	3,915	
3.	Total number of renewal licenses issued:		27,017
	Dentists:	12,328	
	Dental Hygienists:	9,503	
	Dental Laboratories:	976	
	Dental Assistants	4,210	
4.	Total number of complaints received:		981
5.	Total number of jurisdictional complaints received:		844
6.	Total number of jurisdictional complaints resolved:		818
7.	Average length of time required for jurisdictional complaint resolution:		308.1 days
8.	Total number and types of board-approved disciplinary actions taken:		89*
	Suspension/probated:	43	
	Suspension/downtime:	6	
	Reprimand:	8	
	Surrender:	2	
	Warning:	27	

Statutory Authority: Texas Occupations Code, Title 3-D, Vernon 2000.

Texas Medical Board

1.	Total number of licensees:			71,998
	Physicians:	66,614		
	Acupuncturists:	835		
	Physician Assistant:	4,290		
	Surgical Assistant:	259		
2.	Total number of new licenses issued:	6,673		
	Physicians:	6,167		
	Acupuncturists:	79		
	Physician Assistant:	406		
	Surgical Assistant:	21		
3.	Total number of renewal licenses issued:			35,015
	Physicians:	30,003		
	Acupuncturists:	780		
	Physician Assistant:	4,112		
	Surgical Assistant:	120		
4.	Total number of complaints received:	6,893		
5.	Total number of jurisdictional complaints received:			2,593
	Physicians:	2,486		
	Acupuncturists:	8		
	Physician Assistant:	97		
	Other:	2		
6.	Total number of jurisdictional complaints resolved:			2,550
	Physicians:	2,441		
	Acupuncturists:	10		
	Physician Assistant:	97		
	Surgical Assistant:	2		
7.	Average length of time required for jurisdictional complaint resolution:			
		Physicians – 261 days		
		Acupuncturists – 362 days		
		Physician Assistants - 205 days		
		Surgical Assistants – 324 days		
8.	Total number and types of board-approved disciplinary actions taken:			315
		2007		
		<u>Physician</u>	<u>Acupuncturists</u>	<u>Physician Assist.</u>
	Temporary Suspension & Restriction	24	0	0
	Revocation/Surrender	27	0	0
	Suspension	13	0	0
	Restriction	147	1	3
	Reprimand	10	0	0
	Administrative Penalty	88	0	1
	Cease and Desist	2	0	0
	Total number of disciplinary actions	311	1	4
	Statutory Authority:	Physicians-Texas Occupations Code Annotated, Chapter 164		
		Physicians Assistants-Texas Occupations Code Annotated, Chapter 204		
		Acupuncturists-Texas Occupations Code Annotated, Chapter 205		

Board of Nurse Examiners – RN Statistics

Total number of licensees:	201,172
Total number of new licenses issued:	12,407
Total number of renewal licenses issued:	93,972
Total number of complaints received:	4,890
Total number of jurisdictional complaints received:	4,832
Total number of jurisdictional complaints resolved:	4,388
Ave. length of time required for jurisdictional complaint resolution:	193 Days

Total number (licensees) and types of board-approved	
Disciplinary sanctions imposed:	1,207
Applicant/Petitioner - w/Stipulations	
(GS, GSX, GTO, TS, TSX, TTO)	298
Compact - Voluntary Surrender	0
Cease and Desist Order (CDO)	0
Denied Reinstatement (DR)	18
Fine (FI)	17
Fine W/Remedial Education (FR)	129
Limited License (LI)	2
Peer Assistance Order (PAO)	0
Probation (PR)	0
Reinstated-Clear (RC)	2
Reinstated-W/Stipulations (RI)	30
Remedial Education (RE)	97
Reprimand W/Stipulations (RS)	64
Reprimand (RP)	0
Revocation (RV)	119
Stipulation Only (ST)	1
Stipulation - Exec (STX)	0
Suspend/Probate (SP)	51
Suspension (S) (SU)	58
TPAPN Order (TPO)	86
Voluntary Surrender (VS)	110
Warning (W) (WA)	1
Warning W/Stipulation (WS)	117
Warning-Delinquent (WD)	0

Statutory Authority:

Texas Occupations Code, Chapters 301, 303 and 304.

Board of Nurse Examiners – LVN Statistics

Total number of licensees:	82,621
Total number of new licenses issued:	5,713
Total number of renewal licenses issued:	38,475
Total number of complaints received:	3,980
Total number of jurisdictional complaints received:	3,980
Total number of jurisdictional complaints resolved:	3,468
Ave. length of time required for jurisdictional complaint resolution:	202 days
Total number (licensees) and types of board-approved Disciplinary sanctions imposed:	1,102
Applicant/Petitioner - w/Stipulations (GS, GSX, GTO, TS, TSX, TTO)	246
Fine (FI)	11
Fine and Remedial Education	112
License Denied (LD)	0
Limited License (LL)	3
Probation (PR)	4
Reinstated-W/Stipulations (RI)	40
Remedial Education (RE)	73
Reprimand w/Stipulations (RS)	47
Reprimand (RP)	39
Revocation (RV)	136
Suspend/Probate (SP)	56
Suspension (S) (SU)	30
Stipulations (ST)	24
TPAPN Order (TPO)	81
Voluntary Surrender (VS)	105
Warning W/Stipulation (WS)	85
Warning (W) (WA)	0

Statutory Authority:

- 09/2003 - Texas Occupations Code, Chapters 302, 303 and 304.
- 02/2004 - Texas Occupations Code, Chapters 301, 303 and 304.

Texas State Board of Physical Therapy Examiners

1.	Total number of licensees:	14,552
2.	Total number of new licenses issued:	1,003
3.	Total number of renewal licenses issued:	6,497
4.	Total number of complaints received:	334
5.	Total number of jurisdictional complaints received:	334
6.	Total number of jurisdictional complaints resolved:	322
7.	Average length of time required for jurisdictional complaint resolution:	144 days
8.	Total number and types of board-approved disciplinary actions taken:	56
	Letter of Reprimand:	0
	Community Service:	33
	Suspension:	23
	Revocation/Surrender:	0
	Fine:	0

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code.

“Sec. 452.351. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend, or revoke a license, place a license holder on probation, reprimand a license holder, impose an administrative penalty, or otherwise discipline a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board.

Texas State Board of Occupational Therapy Examiners

1.	Total number of licensees:		8,366
2.	Total number of new licenses issued:		608
3.	Total number of renewal licenses issued:		4,079
4.	Total number of complaints received:		101
5.	Total number of jurisdictional complaints received:		101
6.	Total number of jurisdictional complaints resolved:		85
7.	Average length of time required for jurisdictional complaint resolution:		114 Days
8.	Total number and types of board-approved disciplinary actions taken:		21
	Letter of Reprimand:	0	
	Community Service:	9	
	Suspension:	12	
	Revocation/Surrender:	0	
	Fine:	0	

Statutory Authority:

Title 3, Subtitle H, Chapter 454, Occupations Code:

“Sec. 454.301. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend or revoke a license, or take other disciplinary action against a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board

Texas Optometry Board

1.	Total number of licensees:	3,641
2.	Total number of new licenses issued:	158
3.	Total number of renewal licenses issued:	3,483
4.	Total number of complaints received:	117
5.	Total number of jurisdictional complaints received:	105
6.	Total number of jurisdictional complaints resolved:	113
7.	Average length of time required for jurisdictional complaint resolution:	112.08 days
8.	Total number and types of board-approved disciplinary actions taken:	14
	License Suspended:	3
	Informal Reprimands:	0
	Administrative Penalty:	9
	Revocation:	12

Statutory Authority: Chapter 351.501, Occupations Code: Board may refuse to issue a license to an applicant, revoke or suspend a license, place on probation a person whose license has been suspended, impose a fine, impose a stipulation, limitation, or condition, relating to continued practice, including conditioning practice on counseling or additional education, or reprimand a licensee.

Texas State Board of Pharmacy

1.	Total number of licensees:		72,759
	Pharmacists:	23,939	
	Pharmacies:	6,315	
	Pharmacy technicians:	32,106	
	Pharmacy technician trainees:	10,399	
2.	Total number of new licenses issued:		17,400
	Pharmacists:	1,024	
	Pharmacies:	490	
	Pharmacy technicians:	5,476	
	Pharmacy technician trainees:	10,410	
3.	Total number of renewal licenses issued:		26,837
	Pharmacists:	12,148	
	Pharmacies:	2,705	
	Pharmacy technicians:	11,984	
4.	Total number of complaints received:		5,849
5.	Total number of jurisdictional complaints received:		5,793
6.	Total number of jurisdictional complaints resolved:		4,931
7.	Average length of time required for jurisdictional complaint resolution:		185 days
8.	Total number and types of board-approved disciplinary actions taken:	SEE NEXT PAGE	

PHARMACISTS, PHARMACIES, INTERNS, AND APPLICANTS FOR LICENSURE

Revoke	23	
Retire (unable to apply for reinstatement)	6	
Restrict	8	
Suspension	13	
Suspension with Conditions	17	
Suspension and Fine	3	
Suspension/Probation	2	
Suspension/Probation with Conditions	20	
Suspension/Probation and Fine	5	
Suspension/Probation/Fine with Conditions	6	
Grant License with Probation	13	
Grant License with Probation and Conditions	1	
Grant License with Reprimand	6	
Grant License with Fine	6	
Grant Reinstatement with Probation/Conditions	4	
Fine		65
Fine and Conditions		24
Find and Reprimand		2
Fine and Reprimand with Conditions		31
Reprimand with Conditions		27
Reprimand		5
Modification of Previously Entered Order		13
	Total	300

Texas State Board of PharmacyTECHNICIANS, TECHNICIAN TRAINEES AND APPLICANTS FOR TECHNICIAN OR TECHNICIAN TRAINEE REGISTRATION

Revoke	51
Retire (unable to apply for reinstatement)	6
Restrict	1
Suspension	3
Suspension with Conditions	45
Suspension with Conditions and Fine	1
Suspension/Probation with Conditions	23
Grant Registration with Suspension	22
Grant Registration with Suspension and Fine	2
Grant Registration with Suspension and Reprimand	1
Grant Registration with Suspension, followed by Probation	1
Grant Registration with Probation	36
Grant Registration with Probation/Conditions	63
Grant Registration with Probation/Conditions and Fine	2
Grant Registration with Probation and Fine	4
Grant Registration with Fine	31
Grant Registration with Fine and Reprimand	1
Grant Registration with Reprimand	25
Fine	29
Reprimand	1
Total	348

Statutory Authority: Chapter 565 and Chapter 568, Occupations Code. The Board may in its discretion refuse to issue or renew a license or registration (applicant for or holder of license to practice pharmacy, applicant for or holder of pharmacy license, applicant for or holder of a pharmacy technician registration) or may assess a penalty, reprimand, revoke, restrict, cancel, retire, or suspend any license or registration granted by the board and may probate any license or registration suspension.

Texas State Board of Podiatric Medical Examiners

1.	Total number of licensees:	917
	Radiology Technologists	289
2.	Total number of new licenses issued:	39
3.	Total number of renewal licenses issued:	917
4.	Total number of complaints received:	217
5.	Total number of jurisdictional complaints received:	199
6.	Total number of jurisdictional complaints resolved:	240
7.	Average length of time required for jurisdictional complaint resolution:	250 days
8.	Total number and types of board-approved disciplinary actions taken:	7
	Advertising:	0
	Negligence:	2
	Fees:	0
	Records:	4
	Substance Abuse:	0
	Fraud:	0
	Impaired Physician:	1

Statutory Authority: Texas Occupations Code, Chapter 202

Texas State Board of Examiners of Psychologists

1.	Total number of licensees:	7,653
2.	Total number of new licenses issued:	546
3.	Total number of renewal licenses issued:	7,081
4.	Total number of complaints received:	246
5.	Total number of jurisdictional complaints received:	246
6.	Total number of jurisdictional complaints resolved:	220
7.	Average length of time required for jurisdictional complaint resolution:	237 days
8.	Total number and types of board-approved disciplinary actions taken:	45
	Revocations:	5
	Suspensions/Probation:	5
	Resignation in Lieu of Adjudication:	5
	Reprimand:	7
	Eligibility Order:	3
	Administrative Penalty	17

Statutory Authority: Occupations Code, Title 3, Subtitle I, Chapter 501. Psychologists, Section 501.401, the Board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license, and, if a license is probated, the Board may require the licensee to report regularly to the Board, limit practice to areas prescribed by the Board or continue or review professional education until the licensee attains a degree of skill satisfactory to the Board. Section 501.451, the Board may impose an administrative penalty against a person licensed or regulated by the Act who violates this Act or a rule or order adopted under the Act. Section 501.404, the Board shall adopt a broad schedule of sanctions for violations of the Act.

Texas State Board of Veterinary Medical Examiners

1.	Total number of licensees:*		6,925
2.	Total number of new licenses issued:*		350
3.	Total number of renewal licenses issued:*		6,496
4.	Total number of complaints received:		350
5.	Total number of jurisdictional complaints received:		350
6.	Total number of jurisdictional complaints resolved:		320
7.	Average length of time required for jurisdictional complaint resolution:		145 days
8.	Total number and types of <u>board-approved</u> disciplinary actions taken:		44
	Revocation:	2	
	Voluntary Surrender:	1	
	Reprimand	10	
	Reprimand, with fine:	5	
	Fine Only:	26	

Statutory Authority: Occupation Code, Sec. 801.401. The Board may revoke or suspend a license, impose a civil penalty, place a licensee or person whose license has been suspended on probation, or reprimand a licensee. The Board may require that a licensee who violates this Act participate in continuing education programs. The Board may also require a suspended licensee on probation to report regularly to the Board or limit practice to the areas prescribed by the Board.

*As of end of Fiscal Year 2007 (08-31-2007), includes provisional license. This includes retired licensees who will be removed from the database.

Texas Funeral Service Commission

1. Number of licenses:		
Total number of individuals licensed:		4,696
Total number of establishments licensed:		1,354
2. Total number of new licenses issued:		
Individuals:		430
Establishments		145
3. Total number of renewal licenses issued:		
Individuals:		2,275
Facilities:		1,273
4. Total number of jurisdictional complaints received:		221
5. Total number of jurisdictional complaints resolved:		187
6. Average length of time required for jurisdictional complaint resolution:		98.29 days
7. Total number and types of Board Approved disciplinary actions taken:		
Individual licenses revoked:		1
Total number of establishments revoked		0

Statutory Authority: Texas Occupations Code, Chapter 651

**DEPARTMENT OF STATE HEALTH SERVICES (DSHS)
DIVISION FOR REGULATORY SERVICES
HEALTH CARE QUALITY SECTION
PROFESSIONAL LICENSING AND CERTIFICATION UNIT**

The following licensing boards and regulatory programs are organizationally placed within the DSHS Professional Licensing and Certification Unit:

Advisory Board of Athletic Trainers
Chemical Dependency Counselor Licensing Program
Code Enforcement Officer Registration Program
Contact Lens Permit Program
Council on Sex Offender Treatment
Texas State Board of Examiners of Dietitians
State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments
Texas State Board of Examiners of Marriage and Family Therapists
Massage Therapy Licensing Program
Medical Radiologic Technologist Certification Program
Texas Board of Licensure for Professional Medical Physicists
Texas Midwifery Board
Offender Education Program
Opticians' Registry Programs
Texas Board of Orthotics and Prosthetics
Perfusionist Licensing Program
Personal Emergency Response System (PERS) Provider Licensing Program
Texas State Board of Examiners of Professional Counselors
Respiratory Care Practitioner Certification Program
Sanitarian Registration Program
Texas State Board of Social Worker Examiners
State Board of Examiners for Speech-Language Pathology and Audiology

Advisory Board of Athletic Trainers

1.	Total number of licensees:	2,302
	Athletic Trainers:	2,236
	Temporary Athletic Trainers:	66
2.	Total number of new licenses issued:	191
3.	Total number of renewal licenses issued:	970
4.	Total number of complaints received:	16
5.	Total number of jurisdictional complaints received:	16
6.	Total number of jurisdictional complaints resolved:	24
7.	Average length of time required for jurisdictional complaint resolution:	98 days
8.	Total number and types of board-approved disciplinary actions taken:	15
	Cease and Desist	9
	Warning Letter	3
	Administrative Penalty	3

Statutory Authority: Occupations Code, Chapter 451

Code Enforcement Officer Registration Program

1.	Total number of registrants:		1,854
	Code Enforcement Officer	1,705	
	Code Enforcement Officers in Training	149	
2.	Total number of new licenses issued:		306
3.	Total number of renewal licenses issued:		643
4.	Total number of complaints received:		8
5.	Total number of jurisdictional complaints received:		7
6.	Total number of jurisdictional complaints resolved:		2
7.	Average length of time required for jurisdictional complaint resolution:		165 days
8.	Total number and type of disciplinary actions taken:		1
	Warning Letter	1	

Statutory Authority: Occupations Code, Chapter 1952

Contact Lens Permit Program:

1.	Total number of permit holders:		203
	Contact Lens Dispensers - Individual:	131	
	Contact Lens Dispensers - Business:	72	
2.	Total number of new permits issued:		27
3.	Total number of renewal permits issued:		46
4.	Total number of complaints received:		34
5.	Total number of jurisdictional complaints received:		31
6.	Total number of jurisdictional complaints resolved:		43
7.	Average length of time required for jurisdictional complaint resolution:		64 days
8.	Total number and types of disciplinary actions taken:		38
		Administrative Penalty	1
		Cease and Desist	29
		Denial	4
		Civil Penalty	4

Statutory Authority: Occupations Code, Chapter 353

Council on Sex Offender Treatment

1.	Total number of licensees:		458
	Sex Offender Treatment Providers:	421	
	Affiliate Sex Offender Treatment Providers:	36	
	Provisional Sex Offender Treatment Providers	1	
2.	Total number of new licenses issued:		49
3.	Total number of renewal licenses issued:		209
4.	Total number of complaints received:		18
5.	Total number of jurisdictional complaints received:		16
6.	Total number of jurisdictional complaints resolved:		12
7.	Average length of time required for jurisdictional complaint resolution:		109 days
8.	Total number of board-approved disciplinary actions taken:		0

Statutory Authority: Occupations Code, Chapter 110

Texas State Board of Examiners of Dietitians

1.	Total number of licensees:		4,155
	Licensed Dietitian:	4,138	
	Provisional Licensed Dietitian:	17	
2.	Total number of new licenses issued:		369
3.	Total number of renewal licenses issued:		1,698
4.	Total number of complaints received:		4
5.	Total number of jurisdictional complaints received:		3
6.	Total number of jurisdictional complaints resolved:		0
7.	Average length of time required for jurisdictional complaint resolution:		0 days
8.	Total number of board-approved disciplinary actions taken:		0

Statutory Authority: Occupations Code, Chapter 701

State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments

1.	Total number of licensees:		543
	Fitter/Dispenser of Hearing Instruments:	422	
	Temporary Training Permits:	76	
	Apprenticeship Permits:	45	
2.	Total number of new licenses issued:		74
3.	Total number of temporary licenses issued:		80
4.	Total number of renewal licenses issued:		213
5.	Total number of complaints received:		33
6.	Total number of jurisdictional complaints received:		33
7.	Total number of jurisdictional complaints resolved:		45
8.	Average length of time required for jurisdictional complaint resolution:		99 days
9.	Total number and types of board-approved disciplinary actions taken:		10
	Administrative Penalty	1	
	Warning Letter	8	
	Probated Suspension	1	

Statutory Authority: Occupations Code, Chapter 402

Texas State Board of Examiners of Marriage and Family Therapists

1.	Total number of licensees:		3,148
	Marriage and Family Therapists:	2,902	
	Marriage and Family Therapist Associates:	246	
2.	Total number of new licenses issued:		170
3.	Total number of renewal licenses issued:		1,426
4.	Total number of complaints received:		49
5.	Total number of jurisdictional complaints received:		48
6.	Total number of jurisdictional complaints resolved:		42
7.	Average length of time required for jurisdictional complaint resolution:		191 days
8.	Total number and types of board-approved disciplinary actions taken:		17
	Cease and Desist	4	
	Probated Suspension	1	
	Warning Letter	12	

Statutory Authority: Occupations Code, Chapter 502

Massage Therapy Licensing Program

1.	Total number of licensees:		28,055
	Massage Therapists:	26,314	
	Massage Therapy School/Training Programs:	74	
	Massage Therapy Instructors:	1,154	
	Massage Therapy Establishments:	513	
2.	Total number of new licenses issued:		3,112
3.	Total number of renewal licenses issued:		10,758
4.	Total number of complaints received:		253
5.	Total number of jurisdictional complaints received:		249
6.	Total number of jurisdictional complaints resolved:		283
7.	Average length of time required for jurisdictional complaint resolution:		82 days
8.	Total number and types of disciplinary actions taken:		227
	Administrative Penalty	20	
	Cease and Desist	118	
	Denial	24	
	Surrender	9	
	Warning Letter	35	
	Probated Suspension	2	
	Reprimand	4	
	Emergency Suspension	1	
	Revocation	13	
	Civil Penalty	1	

Statutory Authority: Occupations Code, Chapter 455

Medical Radiologic Technologist Certification Program

1.	Total number of licensees:		25,888
	Medical Radiologic Technologists:	19,878	
	Temp Medical Radiologic Technologists:	715	
	Limited Medical Radiologic Technologists:	401	
	Temp Limited Medical Radiologic Technologists:	408	
	Non-Certified Technicians:	3,876	
	Limited Curriculum Providers:	4	
	Non-Certified Technician Programs:	18	
	Hardship Exemptions:	588	
2.	Total number of new licenses issued:		3,354
3.	Total number of renewal licenses issued:		8,342
4.	Total number of complaints received:		148
5.	Total number of jurisdictional complaints received:		146
6.	Total number of jurisdictional complaints resolved:		126
7.	Average length of time required for jurisdictional complaint resolution:		92 days
8.	Total number and types of disciplinary actions taken:		98
	Administrative Penalty	8	
	Cease and Desist	73	
	Suspension	1	
	Revocation	1	
	Reprimand	1	
	Denial	3	
	Emergency Suspension	1	
	Warning Letter	9	
	Civil Penalty	1	

Statutory Authority: Occupations Code, Chapter 601

Texas Board of Licensure for Professional Medical Physicists

1.	Total number of licensees:	522
	Medical Physicists:	389
	Temp Medical Physicists:	133
2.	Total number of new licenses issued:	26
3.	Total number of renewal licenses issued:	243
4.	Total number of complaints received:	2
5.	Total number of jurisdictional complaints received:	2
6.	Total number of jurisdictional complaints resolved:	3
7.	Average length of time required for jurisdictional complaint resolution:	78 days
8.	Total number and types of board-approved disciplinary actions taken:	3
	Cease and Desist	1
	Warning Letter	2

Statutory Authority: Occupations Code, Chapter 602

Texas Midwifery Board

1.	Total number of licensees:		181
	Midwives:	180	
	Approved Midwifery Courses:	1	
2.	Total number of new licenses:		12
3.	Total number of renewals:		86
4.	Total number of complaints received:		14
5.	Total number of jurisdictional complaints received:		12
6.	Total number of jurisdictional complaints resolved:		23
7.	Average length of time required for jurisdictional complaint resolution:		195 days
8.	Total number and types of board-approved disciplinary actions taken:		11
	Administrative Penalty	3	
	Warning Letter	1	
	Reprimand	6	
	Probated Suspension	1	

Statutory Authority: Occupations Code, Chapter 203

Offender Education Programs

1.	Total number of certificate holders:		1,300
	Programs:	704	
	Instructors:	596	
2.	Total number of new certificates issued:		336
3.	Total number of renewal registrations issued:		964
4.	Total number of complaints received:		3
5.	Total number of jurisdictional complaints received:		3
6.	Total number of jurisdictional complaints resolved:		3
7.	Average length of time required for jurisdictional complaint resolution:		122 days
8.	Total number and types of disciplinary actions taken:		3
	Administrative Penalty	2	
	Revocation	1	

Statutory Authority:

- Drug Offender Education Programs
Transportation Code §§ 521.371 – 521.377
- DWI Education Programs
Code of Criminal Procedure, Art. 42.12, §13(h)
- DWI Intervention Programs
Code of Criminal Procedure, Art. 42.12, §13(j)
- Alcohol Education Programs for Minors
Alcoholic Beverage Code, §106.115

Opticians' Registry Program

1.	Total number of registrants:		212
	Opticians-Dual:	62	
	Registered Contact Lens Technicians:	16	
	Registered Spectacle Dispensers:	134	
2.	Total number of new registrations issued:		9
3.	Total number of renewal registrations issued:		103
4.	Total number of complaints received:		2
5.	Total number of jurisdictional complaints received:		0
6.	Total number of jurisdictional complaints resolved:		0
7.	Average length of time for jurisdictional complaint resolution:		0 days
8.	Total number of disciplinary actions taken:		0

Statutory Authority: Occupations Code, Chapter 352

Texas Board of Orthotics and Prosthetics

1.	Total number of licensees:		716
	Licensed Prosthetist/Orthotists:	382	
	Registered Prosthetist/Orthotist Students:	35	
	Temporary Prosthetist/Orthotists:	1	
	Registered Prosthetist/Orthotist Technicians:	24	
	Licensed Prosthetist/Orthotist Assistants:	43	
	Accredited Prosthetic/Orthotic Facility:	231	
2.	Total number of new licenses issued:		71
3.	Total number of renewal licenses issued:		305
4.	Total number of complaints received:		30
5.	Total number of jurisdictional complaints received:		29
6.	Total number of jurisdictional complaints resolved:		16
7.	Average length of time required for jurisdictional complaint resolution:		125 days
8.	Total number and types of board-approved disciplinary actions taken:		7
	Warning Letter	4	
	Cease and Desist	3	

Statutory Authority: Occupations Code, Chapter 605

Perfusionist Licensing Program

1.	Total number of licensees:		326
	Licensed Perfusionists:	314	
	Provisional Licensed Perfusionists:	12	
2.	Total number of new licenses issued:		32
3.	Total number of renewal licenses issued:		123
4.	Total number of complaints received:		1
5.	Total number of jurisdictional complaints received:		1
6.	Total number of jurisdictional complaints resolved:		0
7.	Average length of time required for jurisdictional complaint resolution:		0 days
8.	Total number of disciplinary actions taken:		0

Statutory Authority: Occupations Code, Chapter 603

Personal Emergency Response System (PERS) Licensing Program

1. Total number of licensees:	68
2. Total number of registrants:	379
3. Total number of renewals (licensees and registrants):	53
4. Total number of new applications (licensees and registrants):	113
5. Total number of complaints received:	0
6. Total number of jurisdictional complaints received:	0
7. Total number of jurisdictional complaints resolved:	0
8. Average length of time for jurisdictional complaint resolution:	0 days
9. Total number of approved disciplinary actions taken:	0

Statutory Authority: Health and Safety Code, Chapter 781

Texas State Board of Examiners of Professional Counselors

1.	Total number of licensees:		15,715
	Licensed Professional Counselors:	13,270	
	Professional Counselor Interns:	2,445	
2.	Total number of new licenses issued:		1,634
3.	Total number of renewal licenses issued:		6,302
4.	Total number of complaints received:		155
5.	Total number of jurisdictional complaints received:		139
6.	Total number of jurisdictional complaints resolved:		148
7.	Average length of time required for jurisdictional complaint resolution:		162 days
8.	Total number and types of board-approved disciplinary actions taken:		55
	Warning Letter	28	
	Probated Suspension	10	
	Revocation	2	
	Reprimand	2	
	Cease and Desist	7	
	Denial	1	
	Surrender	4	
	Suspension	1	

Statutory Authority: Occupations Code, Chapter 503

Respiratory Care Practitioner Certification Program

1.	Total number of licensees:		12,406
	Respiratory Care Practitioners:	12,134	
	Temporary Respiratory Care Practitioners:	272	
2.	Total number of new licenses issued:		936
3.	Total number of renewal licenses issued:		5,388
4.	Total number of complaints received:		59
5.	Total number of jurisdictional complaints received:		59
6.	Total number of jurisdictional complaints resolved:		43
7.	Average length of time required for jurisdictional complaint resolution:		75 days
8.	Total number and types of disciplinary actions taken:		30
	Warning Letter	4	
	Probated Suspension	2	
	Cease and Desist	19	
	Revocation	2	
	Emergency Suspension	1	
	Reprimand	2	

Statutory Authority: Occupations Code, Chapter 604

Sanitarian Registration Program

1.	Total number of registrants:		1,305
	Registered Professional Sanitarians:	1,259	
	Registered Sanitarians in Training:	46	
2.	Total number of new licenses issued:		85
3.	Total number of renewal licenses issued:		550
4.	Total number of complaints received:		1
5.	Total number of jurisdictional complaints received:		1
6.	Total number of jurisdictional complaints resolved:		4
7.	Average length of time required for jurisdictional complaint resolution:		273 days
8.	Total number and type of disciplinary actions taken:		3
	Administrative Penalty	3	

Statutory Authority: Occupations Code, Chapter 1953

Texas State Board of Social Worker Examiners

1.	Total number of licensees:		20,826
	Licensed Clinical Social Workers:	6,160	
	Licensed Master Social Workers- Advanced Practitioner:	484	
	Licensed Master Social Workers:	7,217	
	Temp Licensed Master Social Workers:	155	
	Licensed Baccalaureate Social Workers:	6,741	
	Temp Licensed Baccalaureate Social Workers:	69	
2.	Total number of new licenses issued:		1,271
3.	Total number of renewal licenses processed:		9,512
4.	Total number of complaints received:		116
5.	Total number of jurisdictional complaints received:		105
6.	Total number of jurisdictional complaints resolved:		86
7.	Average length of time required for jurisdictional complaint resolution:		194 days
8.	Total number and types of board-approved disciplinary actions taken:		33
	Revocation	1	
	Reprimand	1	
	Warning Letter	25	
	Probated Suspension	5	
	Civil Penalty	1	

Statutory Authority: Occupations Code, Chapter 505

State Board of Examiners for Speech-Language Pathology and Audiology

1.	Total number of licensees:	11,900
	Speech Language Pathologists:	8,854
	Temp Speech Language Pathologists:	2
	Speech Language Pathologist Interns:	465
	Speech Language Pathologist Assistants:	1,555
	Audiologists:	986
	Audiologist Interns:	35
	Audiologist Assistants:	3
2.	Total number of new licenses issued:	1,595
3.	Total number of renewal licenses issued:	4,886
4.	Total number of complaints received:	34
5.	Total number of jurisdictional complaints received:	32
6.	Total number of jurisdictional complaints resolved:	25
7.	Average length of time required for jurisdictional complaint resolution:	175 days
8.	Total number and types of board-approved disciplinary actions taken:	6
	Warning Letter	6

Statutory Authority: Occupations Code, Chapter 401

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